Division of Family and Children Services

Child Welfare Update:
Solution Based Casework
BLUEPRINT
for Change

PRACTICE MODEL

- Adoption of a practice model that will serve as the foundation to keep kids safe and strengthen families
- Inclusion of guiding principles, vision and mission statement

ROBUST WORKFORCE DEVELOPMENT

- Increased staffing and expertise – Child Welfare and Family Independence
- Research-based caseload ratios
- Mentoring for supervisors
- Improved compensation – based on proven competency
- Development of a career path

CONSTITUENT ENGAGEMENT

- Creation of advisory boards at state and local levels
- Organized “roadshows” to engage the public, local stakeholders and media
- Build consensus and collaboration among partners, staff and stakeholders

Georgia Division of Family & Children Services
Practice Model

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What is Solution-Based Casework?

Solution-Based Casework (SBC) is an evidence-informed practice model for Casework Management in Child Welfare and Juvenile Justice. The model provides a conceptual map for a family-centered practice from assessment through case closure. Grounded in a framework of safety, and wedded to full family engagement, the SBC practice model is best thought of as the architecture that holds our practice to a consistent focus on our safety outcomes.
The Heart of Solution Based Casework

1. We Prioritize the Family Partnership
2. We Focus on Pragmatic Solutions to Everyday Life Problems
3. We Help Families Document and Celebrate Success
Georgia’s Practice Model

**Project Management & Infrastructure**
- Utilizing full-time Project Managers & Business Analysts
- Built Practice Model Coach Team (2 Leads, 15 Coaches)
- Created Practice Champions throughout the State
- Developed Organizational Readiness Teams in North, South and Metro Districts

**Implementation Science**
- Leadership
- Competency (Selection, Training and Coaching)
- Organization (Data, Systems Intervention and Barrier Busting)

**8 Design Workgroups**
- Policy
- Organizational Readiness
- Quality Assurance & Fidelity
- GA SHINES (System)
- Training and Professional Development
- Selection and Performance Assessment
- Constituent Engagement
- External Advisory Board

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Georgia’s Practice Model - Implementation

- Rollout Slated for July 2016 – Metro Regions 13 & 14
- Entire State to be Trained by April 2018
- On-site Technical Assistance Provided by SBC Founder Dr. Dana Christensen
- Newsletter and Microsite Dedicated to Practice Model

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Georgia’s Practice Model - Implementation

- Policy Updates Conducted with Stakeholder Groups
- Constituent Engagement Training Underway
- GA SHINES (System Enhancements to 5 Work Streams)
- SBC Certification Manual & Fidelity Review
Readiness Efforts & Teams

- Readiness Teams and SBC Champions
- Remedial Training, as Appropriate, on Fundamentals (i.e. Domestic Violence, Substance Abuse, etc.)
- Integration of the Practice Coaches and Champions Throughout Field Operations
- Monthly Practice Model Newsletter
  - Link to the May 2016 Issue: [http://campaign.r20.constantcontact.com/render?m=1109617158036&ca=75a1e959-56ce-4a4c-a4fa-63b9eb955379](http://campaign.r20.constantcontact.com/render?m=1109617158036&ca=75a1e959-56ce-4a4c-a4fa-63b9eb955379)
Questions?