

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM

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Presentation to: The Board of Human Services

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Vision, Mission and Core Values

Vision

Stronger Families for a Stronger Georgia.

Mission

Strengthen Georgia by providing Individuals and Families access to services that promote self-sufficiency, independence, and protect Georgia's vulnerable children and adults.

Core Values

- **Provide access to resources that offer support and empower Georgians and their families.**
- **Deliver services professionally and treat all clients with dignity and respect. Manage business operations effectively and efficiently by aligning resources across the agency.**
- **Promote accountability, transparency and quality in all services we deliver and programs we administer.**
- **Develop our employees at all levels of the agency.**

GA LIHEAP

Program Purpose

- Assist low income households, particularly those with the lowest incomes who use a high proportion of household income for home energy, meet their immediate home energy needs
- Assist low-income households with a primary energy source
- Payments issued to home energy providers on behalf of households
- One time payment averaging \$345

GA LIHEAP OVERVIEW

- Funded by an annual federal block grant
- Operates on a Federal Fiscal Year
- Program Opens Nov. 1 for Homebound/Elderly households (Georgia's priority group)
- December 1- General population households are served as funding permits
- Benefits provided on a first come/first served basis

GA LIHEAP FUNDING

- 99% Federal Funds
 - 01% Donated Funds (H.E.A.T. Inc.) Households
 - FFY 2008 \$24,046,961 118,111
 - FFY 2009 \$80,409,964 208,905
 - FFY 2010 \$102,091,450 252,097
 - FFY 2011 \$87,861,501 212,849
 - FFY 2012 \$61,702,366 158,955
 - FFY 2013 \$56,050,695 153,001 est.
- Current Active GA FS Households: 913,017 as of 10/2012

GA LIHEAP ELIGIBILITY

- Means Based Program
- 60% of State Median Income (\$40,366 family of 4)
- Citizenship/Social Security Number
- Household Size
- Responsible for paying home energy obligation

GA LIHEAP ELIGIBILITY

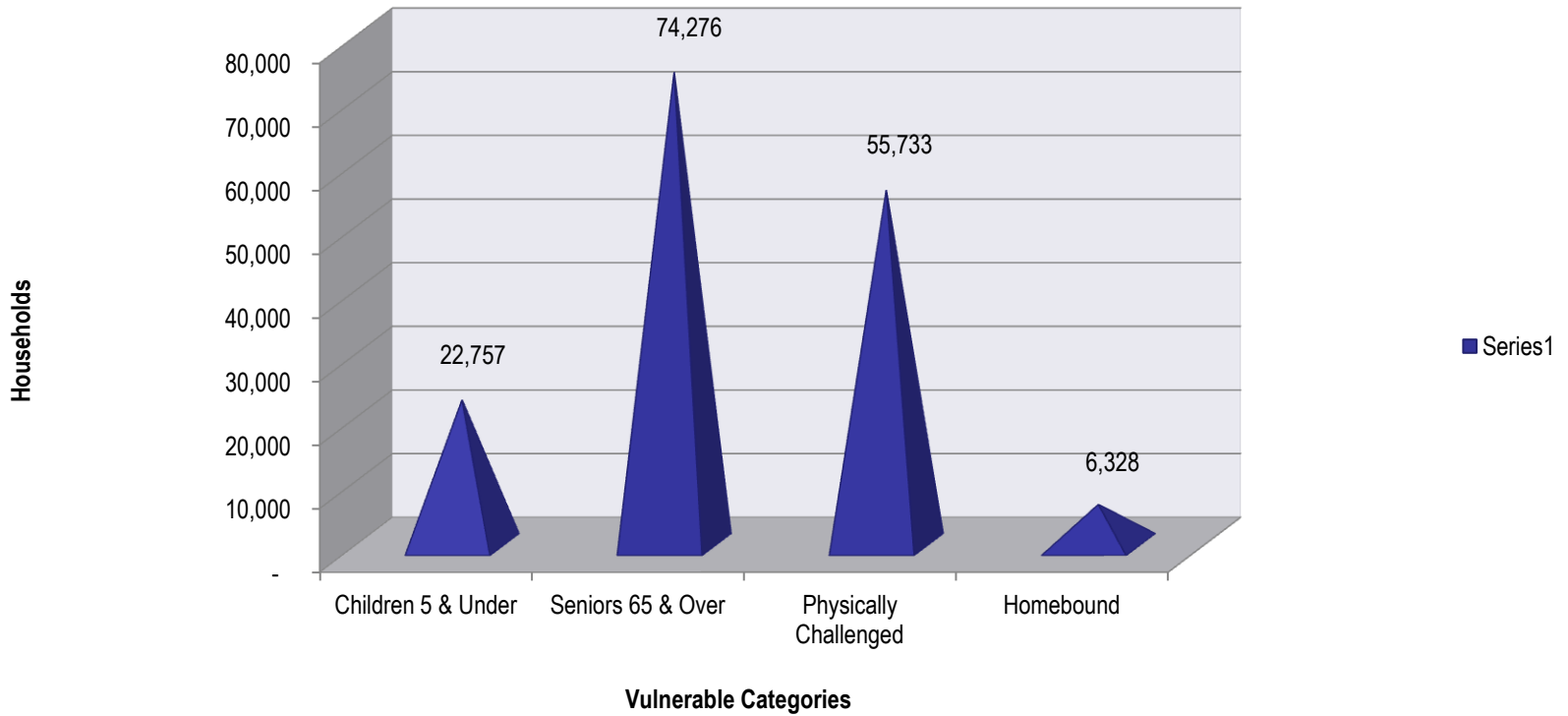
- Combination Intake System
 - Appointment
 - Walk-in
- Most Crisis Situations Walk-In
- 80% households approved within 11 days

GA LIHEAP ADMINISTRATION

- Contract via 19 Local Community Action Agencies
- Allocations based 100% on local county poverty population
- Average 9% funding for program administration
- 98% direct payment to energy providers

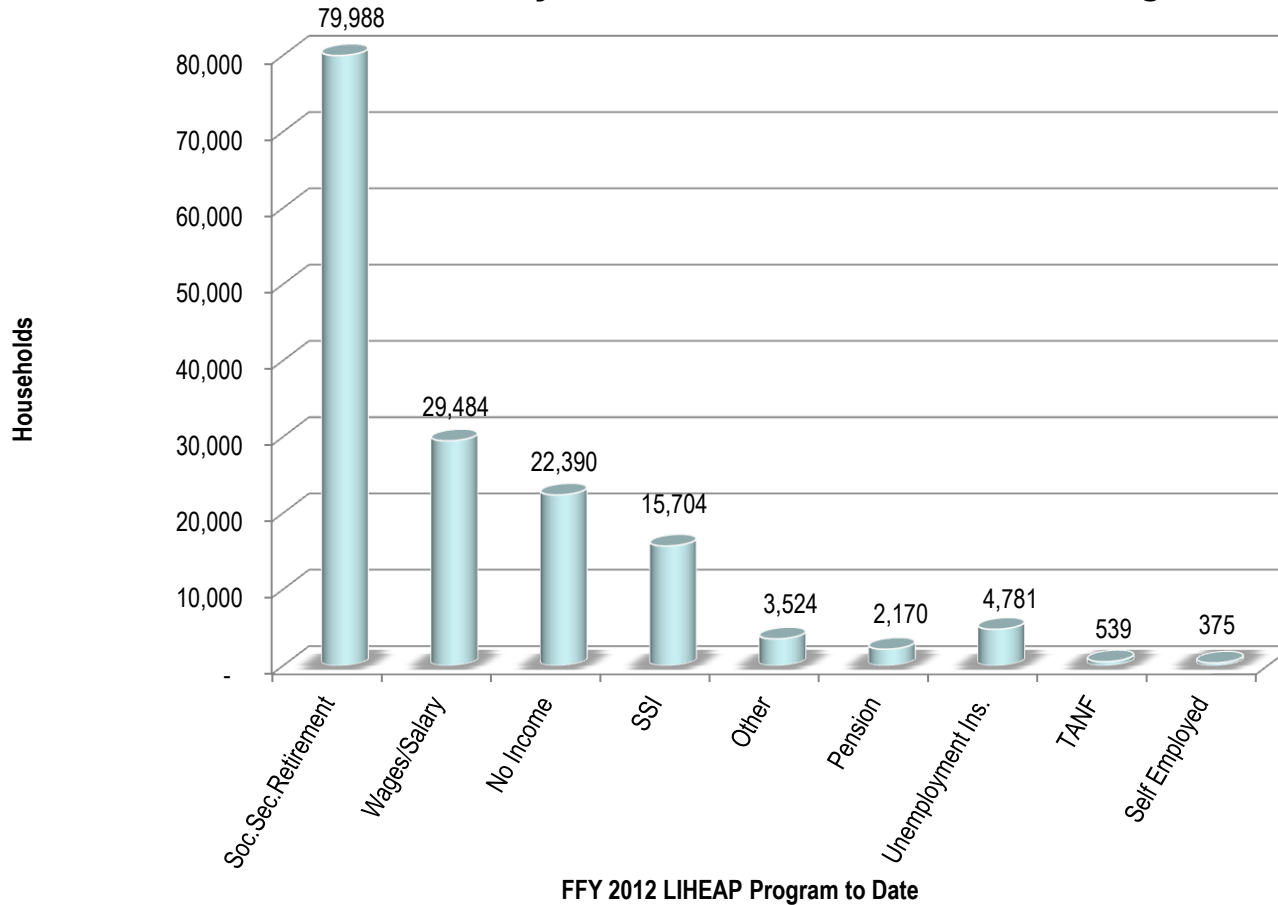
GA LIHEAP

Household Characteristics FFY 2012



GA LIHEAP

LIHEAP Primary Income Source - Winter Heating



GA LIHEAP

FFY 2012 Low-Income Home Energy Assistance Program

