#### AGENDA

**BOARD OF HUMAN SERVICES**

Department of Human Services

29th Floor Board Room

2 Peachtree Street, N.W.

Atlanta, Georgia 30303

**September 17, 2014**

**1:00 p.m.**

1. Program Reports

* Legislative Update Ashley Fielding, Director

Office of Legislative Affairs &

Communications

* Call Center Solution Process Gregory Wright, DHS Call Center Manager

Office of Legislative Affairs &

Communications

* Supervisory Academy & HR Award Rosemary Calhoun, Director

Office of Human Resources Management

& Development

* Ministerial Alliance Robert Nibbs, Director

Office of Strategic Planning & Execution

1. Call to Order……………………..…………………….. Ms.Tiena Fletcher, Chair
2. Approval of Minutes

* May 21, 2014
* July 16, 2014
* August 27, 2014

1. Commissioner’s Report…...……..…………………… Commissioner Keith Horton
2. New Business and Closing Comments…..…….….. Ms. Tiena Fletcher, Chair
3. ADJOURN

Next Meeting

**Wednesday, November 12, 2014, 1:00 p.m.**

Department of Human Services

2 Peachtree Street, N.W.

29th Floor Board Room

Atlanta, Georgia 30303