Aging Information Management System (AIMS)

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Presentation to: Board of Human Services

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Georgia Department of Human Services

DHS Vision, Mission and Core Values

Vision

Stronger Families for a Stronger Georgia.

Mission

Strengthen Georgia by providing Individuals and Families access to services that promote self-sufficiency, independence, and protect Georgia's vulnerable children and adults.

Core Values

- **Provide access to resources that offer support and empower Georgians and their families.**
- **Deliver services professionally and treat all clients with dignity and respect. Manage business operations effectively and efficiently by aligning resources across the agency.**
- **Promote accountability, transparency and quality in all services we deliver and programs we administer.**
- **Develop our employees at all levels of the agency.**

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Division Of Aging Services Vision and Mission

Vision

Living Longer, Living Safely, Living Well

Mission

Division of Aging Services, together with the Aging Network and other partners, assist older individuals, at risk adults, persons with disabilities, their families and caregivers to achieve safe, healthy, independent and self-reliant lives

Aims Mission Statement

A system providing access to client, planning, financial and services data for all levels of the aging network to assure the right services at the right time for our clients in an effective and efficient manner

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Listing of DAS Programs

- **Adult Protective Services**
  Provides a mechanism to report abuse, neglect or exploitation of disabled adults or elder persons who are not residents of nursing homes or personal care homes.

- **Aging and Disability Resource Connection**
  The Aging & Disability Resource Connection (ADRC) streamlines access to long-term care by serving as a one-stop-shop for consumers' aging and disability-related information, counseling, referral, and planning needs.

- **Care giving**
  Provides programs which include adult day care, respite and other support services to assist individuals in the care of their loved ones.

- **Community Care Services Program**
  Provides home and community-based Medicaid services to nursing home-eligible consumers to help them remain in their homes.

- **Elder Rights & Advocacy Programs**
  Programs include legal services, elder abuse prevention programs and health insurance counseling.

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Listing of DAS Programs

- **Georgia Cares**
  Georgia Cares, Georgia's State Health Insurance Assistance Program (SHIP), helps consumers understand Medicare issues and products, select Medicare prescription plans, file Medicare fraud reports, and analyze long-term care insurance policies.

- **Home & Community Based Services Program**
  Provides 47 individual and group services to help older Georgians remain in their homes. For non-Medicaid-eligible Georgians.

- **Long-Term Care Ombudsman Program**
  Improves the quality of life of residents in nursing and personal care homes by acting as an independent advocate.

- **Senior Community Service Employee Program**
  Senior Community Service Employment Program provides part-time community service work & training for Georgia's unemployed low-income seniors age 55 & older & helps them obtain paid employment.

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Program Data Examples

- **CCSP (Community Care Services Program)**

  →10,560 active unduplicated clients based on active case managers

- **HCBS (Home and Community Based Services)**

  →32,131 active unduplicated clients based on the HCBS Individual Logs

- **Georgia Cares**

  →SFY 2011: 21,766 number of unduplicated clients counseled, 33,432 Total Counseling Sessions

  →SFY 2012: 10,687 number of unduplicated clients counseled, 14,309 Total Counseling Sessions

Program Data Examples

- ## Wait List
  → 12,316 number of total unduplicated clients active on the Wait List

  → 1,387   number of unduplicated clients active on the Wait List for CCSP services

  → 11,192 number of unduplicated clients active on the Wait List for HCBS services

  → 263 number of unduplicated clients active on the Wait List for both HCBS and CCSP services

- ## APS
  → 1965 Active On-going

  → 5759 Active Investigations

  → 690   Active Wards

New AIMS System Features Summary

- **Offline and online capability**

- **Embedded Reports**

- **Time and Cost Savings**

- **Quick Response Time and User Friendly**

- **Seamless updates to Software**
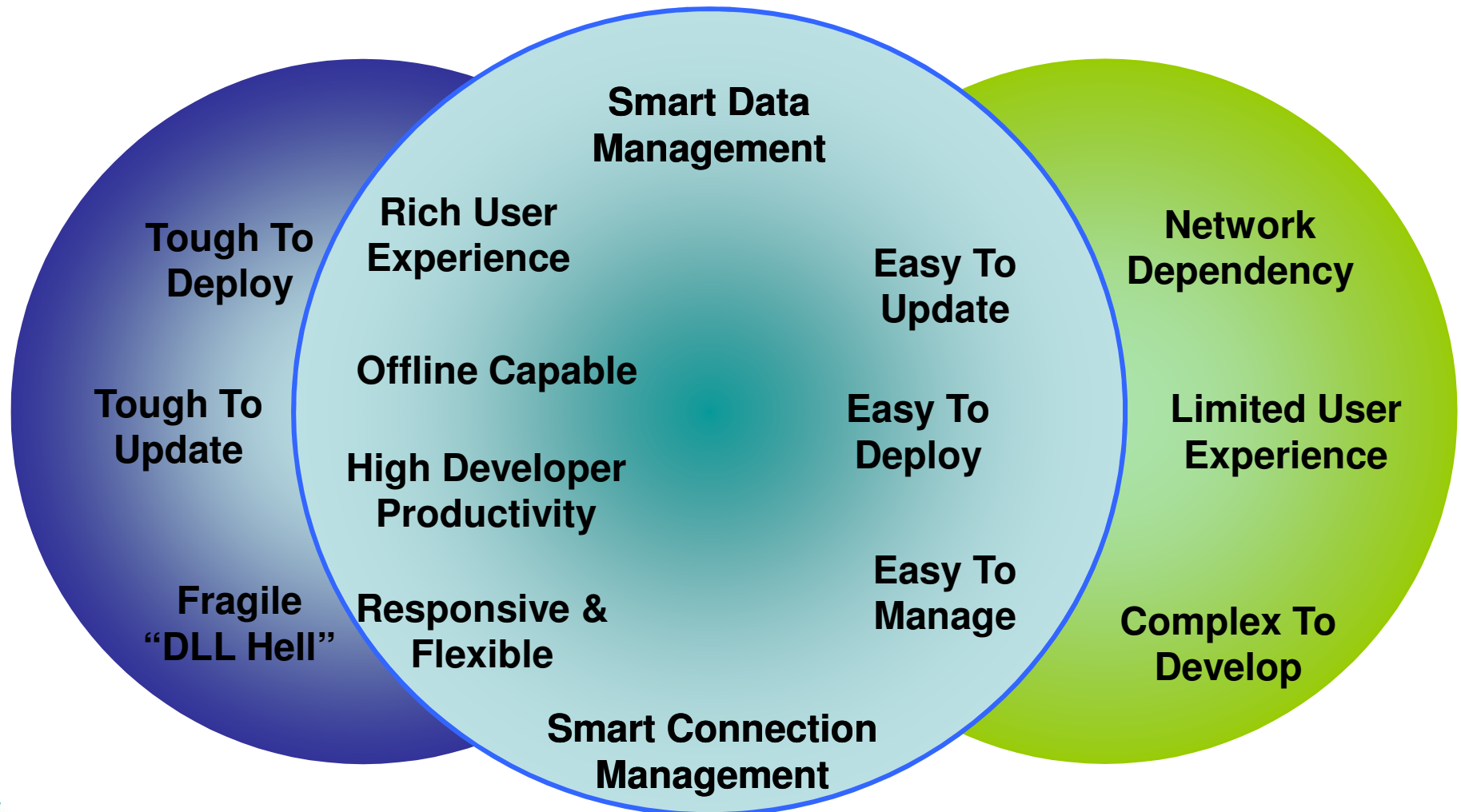
- **One stop shop for all the Aging Programs**

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New AIMS System Capabilities

- Designed in SMART Client Technology for easy access by all users and includes an on-line and off-line capabilities for some programs

- Provides access to information based on levels of security – providers, AAAs and State staff (by staff position, program and/or service)

- Easily modified to support changes in the aging network for fund sources and services

- Facilitates accurate, complete, and timely data collection and data entry

- Provides for planning and analyzing the effectiveness of aging programs

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New AIMS System Capabilities

- Maintains a uniform documentation for payment of aging services

- Documents all program and staff activities

- Facilitates monitoring and measures quality outcomes

- Provides consistent data for contracting, accountability and management of aging services efficiently

- Produces accurate reports to meet reporting requirements for federal, state and local agencies

- Saves historical data used to measure impact of services provided to clients over time.

- Maintains historical data to supports the Division's ability to identify trends and plan services, funding and staff.
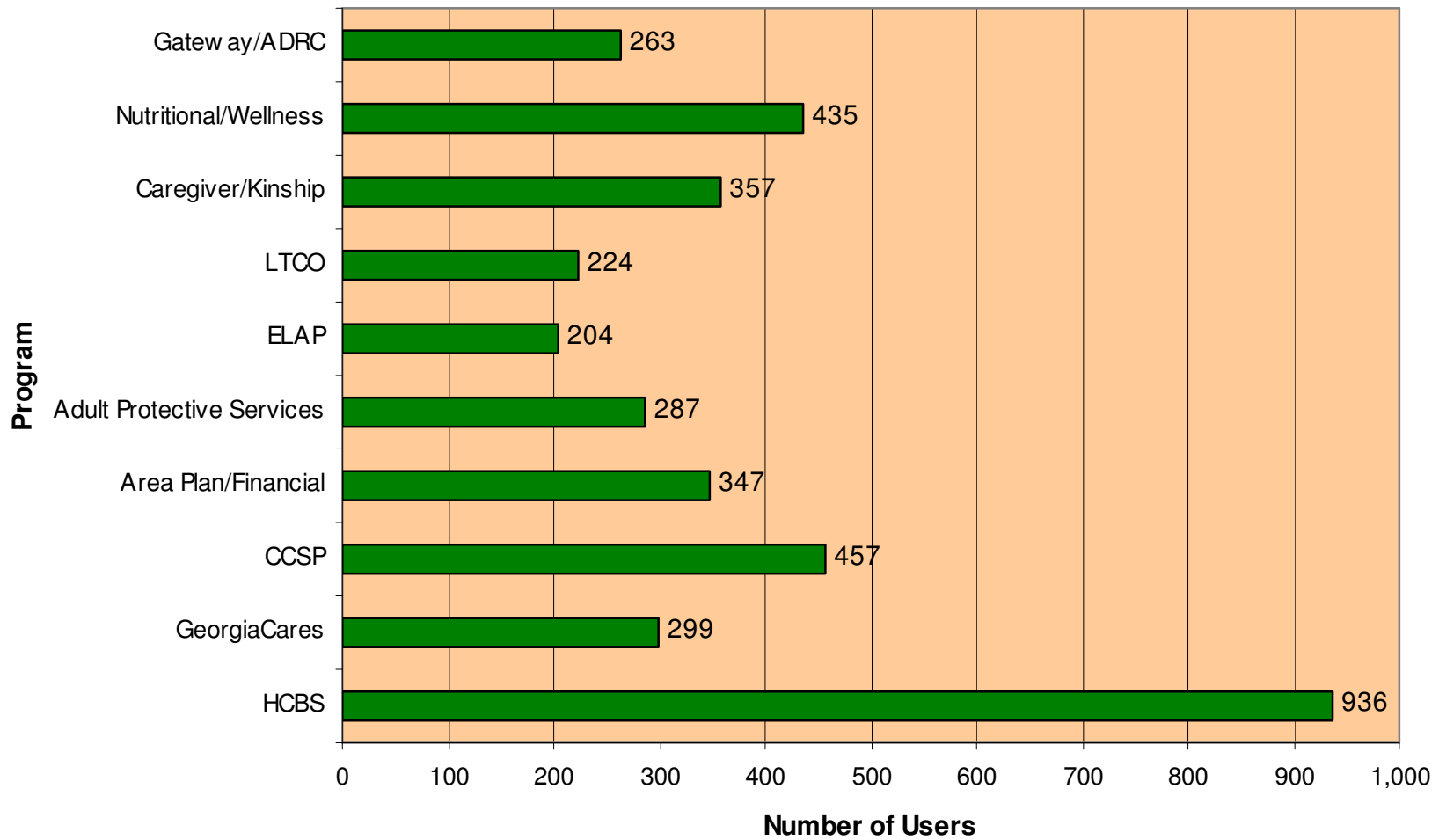
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AIMS Users by Program

Bar chart — Number of Users by Program:

Program	Number of Users
Gateway/ADRC	263
Nutritional/Wellness	435
Caregiver/Kinship	357
LTCO	224
ELAP	204
Adult Protective Services	287
Area Plan/Financial	347
CCSP	457
GeorgiaCares	299
HCBS	936

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https://aimsweb.dhr.state.ga.us/AIMS2011/AIMS.htm

File   Edit   View   Favorites   Tools   Help

Aging Information Management System

Page

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Welcome To AIMS

Name: **Aging Information Management System**

Version: **1.11.1204.2**

Publisher: **Division of Aging**

Launch AIMS

Click here to Launch AIMS 2011.

Issue Log

AIMS is constantly being refined. We need to hear from you. Please enter issues to send us ideas to either make the system easier to use or to enhance existing components. Please click on Issue Log to generate a ticket.

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