BOARD OF HUMAN SERVICES MEETING MINUTES

August 23, 2017 11:00 a.m. Atlanta, Georgia

MEMBERS PRESENT

Robertiena Fletcher, Chair Frank Auman, Vice Chair Monica Walters, Secretary Randall Smith Jack Williams Judy Brownell David Barbee

MEMBERS ABSENT

Scott Johnson Lisa Alexander

Also present, Commissioner Robyn A. Crittenden.

Chair Robertiena Fletcher called the Board of Human Services' meeting to order at 2:32 p.m. on August 23, 2017.

APPROVAL OF MINUTES

A motion was presented by David Barbee and seconded by Jack Williams that the minutes of the May 17, 2017 Board meeting be approved. There being no further discussion, the motion unanimously passed.

A motion was presented by Randall Smith and seconded by David Barbee that the minutes of the June 9, 2017 special called telephonic Board meeting be approved. There being no further discussion, the motion unanimously passed.

ACTION ITEMS

 A motion was presented by Monica Walters and seconded by David Barbee to approve the Amended Budget for Fiscal Year 2018 and the General Budget for Fiscal Year 2019. There being no further discussion, the motion unanimously passed.

COMMISSIONER'S REPORT

Commissioner Crittenden greeted attendees with excitement regarding the innovative ventures happening at the Department of Human Services. The Commissioner proudly announced that the final phase of Georgia Gateway went live in DeKalb, Fulton and Gwinnett counties on September 5, 2017. She noted that Georgia Gateway is one of the most successful Information Technology (IT) projects of its kind in the country and it is the State of Georgia's largest IT project to date. She shared an informational video which provided an overview of the project from start to finish. The Commissioner applauded the project's core team, which includes Laura Ellis, DHS IES Director, Venkat Krishan, DHS Chief Information Officer, Kathy Weiss, DHS Deputy Chief Information Officer, Jon Anderson, Chief Deputy Division Director, Office of Family Independence – DHS- Division of Family and Children Services (DFCS) and Jonathan Duttweiler, Deputy Medicaid Director, Department of Community Health (DCH), for their tremendous work in making this project a success. She also stated that Deloitte has been a great partner in carrying out this venture.

The Commissioner remarked that August is national Child Support Awareness Month. She encouraged everyone to join DHS in wearing orange on August 31, 2017 to commemorate the month.

The Commissioner reported that the Governor's Older Adults Cabinet (OAC) continues to meet and host robust conversations on issues affecting Georgia's seniors including access to services, workforce development, and abuse, neglect and exploitation (ANE). The Commissioner explained that the Law Enforcement and Dementia Training – a collaboration between Ginny Helms, from the Alzheimer's Association, and Vernon Keenan, Director of Georgia Bureau of Investigations – was birthed from the Older Adults Cabinet. The Commissioner recognized the continued focus on ANE from Attorney General Chris Carr. The Commissioner, who serves as cochair of the cabinet along with First Lady Sandra Deal, will be speaking in September 2018 regarding exploitation of the aging population. The Commissioner noted that everyone should expect to receive additional information regarding the next Senior Hunger Summit.

Additionally, the Commissioner shared information with the Board about DHS' distribution of the aging booklet provided from the National Association of Area Agencies on Aging (AAA). She noted that DHS works very closely with AAA.

The Commissioner announced that DHS will hold upcoming work sessions in December 2017 and January 2018 for the Board of Human Services to review the state audit in detail. During this time, the Board will receive an annual report from David LeNoir, the Director of the Office of Inspector General.

The Commissioner introduced recent additions to DHS' Senior Leadership Team. These additions include: Frances Richards, Director of Facilities and Support Services; Camron Tankersley, Director of Communications; Jackie Tate, Interim Director of

Legislative Affairs and Outreach; Daphne Walker, Chief Deputy General Counsel; and John Hurst, Deputy Director of the Division of Child Support Services. The Commissioner thanked the employees for their continued hard work.

Special mementos were distributed to the Board containing updated DHS pins and business cards. Key phone numbers to reach DHS staff were also provided to the Board. The Commissioner expressed her appreciation to the Board for their assistance in helping DHS build stronger families for a stronger Georgia.

The Commissioner further acknowledged the efforts of Kristyn Cherry, Special Assistant to the Commissioner, and LaKecha Threats, Associate General Counsel, in assisting with the governance of the Board.

Lastly, Commissioner Crittenden thanked the Fulton County DFCS staff for hosting the board meeting and showing great hospitality to all who attended the meeting.

The Commissioner noted that the next meeting of the Board of Human Services will be hosted in Gwinnett County on November 15, 2017 at the location of the newest office building that will hold the Division of Family and Children Services and the Division of Child Support Services. The Commissioner invited everyone to participate in the ribbon cutting.

This concluded the Commissioner's report.

CLOSING COMMENTS

Chair Fletcher presented certificates of recognition to the Office of Information Technology and the Division of Child Support Services for being nominated as Finalists for the National Association of State CIOs (NASCIO) annual award in the *Digital Government: Government to Citizens* category. Reed Kimbrough, DCSS Deputy Director and Venkat Krishnan, Chief Information Officer at DHS, accepted the award along with their respective teams. Chair Fletcher thanked the group for their innovative efforts in building stronger families for a stronger Georgia.

There being no further business, the meeting was adjourned at 3:10 p.m.

THE NEXT MEETING

The next meeting of the Board of Human Services is scheduled for Wednesday, November 15, 2017, at the Gwinnett County DHS Office in Lawrenceville, Georgia.

Respectfully submitted,

Monica Walters, Secretary

APPROVED:

Robertiena Fletcher, Chair