

DHS

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Presentation to: DHS Board

Date: 17 July 2013



Georgia Department of Human Services

DHS Board Meeting

Vision: To be the best managed agency in the state of Georgia by being fiscally responsible, by providing excellent customer service and by being process efficient and effective.

Initiatives

• **Financial Stability**

- Develop contract process that includes duties, roles and timeline
- Review all contracts for duplication and waste, over 6500 DHS contracts
- Document and publish all financial processes
- Explore ways to leverage existing funding

• **Child Welfare, “Get out of Kenny A Consent Decree”**

- Roll out 24/7 CPS/CWS call center NLT 1 Jan
- Mentor, train, re-train staff and draft outside high performers to work in offices
- Be accountable

• **DHS, “Break down silo’s and become One Agency”**

- Leadership Meeting with all DHS executive leaders
- Creation of DHS Community Outreach Council
- Develop DHS leadership course
- Create DHS neighborhood (Fatherhood/Motherhood, Re-entry, Veterans, Self Sufficiency initiatives, GRG)

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Initiatives *cont.*

- **Preparation for new laws** (Juvenile Justice reform, and Affordable Health Care
 - Consolidate, expand and virtualize Office of Family Independence call centers
 - Develop plan to serve increased number of juvenile offenders living in the community
- **Develop Integrated Eligibility System**
- **Attack Fraud, Waste and Abuse**