

Division of Aging Services: ADRC, Options Counseling and MFP

Presenter: DHS Division of Aging Services

Presentation to: DHS Board Meeting

Date: April 18, 2012



Georgia Department of Human Services

Vision, Mission and Core Values

Vision

Stronger Families for a Stronger Georgia.

Mission

Strengthen Georgia by providing Individuals and Families access to services that promote self-sufficiency, independence, and protect Georgia's vulnerable children and adults.

Core Values

- **Provide access to resources that offer support and empower Georgians and their families.**
- **Deliver services professionally and treat all clients with dignity and respect. Manage business operations effectively and efficiently by aligning resources across the agency.**
- **Promote accountability, transparency and quality in all services we deliver and programs we administer.**
- **Develop our employees at all levels of the agency.**

Aging and Disability Resource Centers

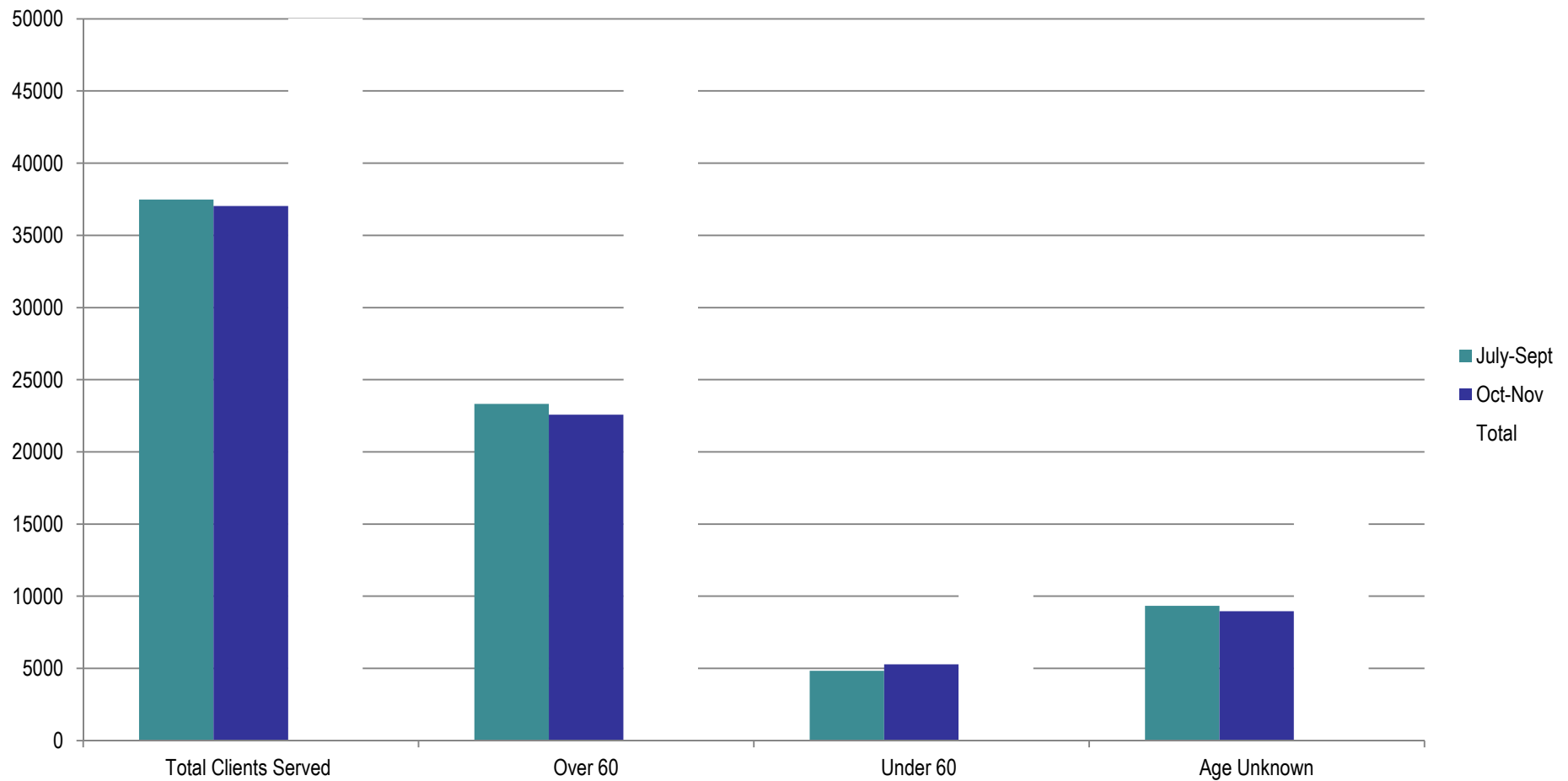
Georgia's ADRC is a collaborative effort between aging and disability partners. The ADRC serves as the "no wrong door" for long-term supports and services for older adults and persons with disabilities. Through integration or coordination of existing service systems, ADRCs raise the visibility of options available to consumers and provide objective information, guidance, counseling and assistance to empower people to access and make informed decisions about their long term supports.

ADRC Total Individuals* Served July-Dec 2011 Aging and DD Data

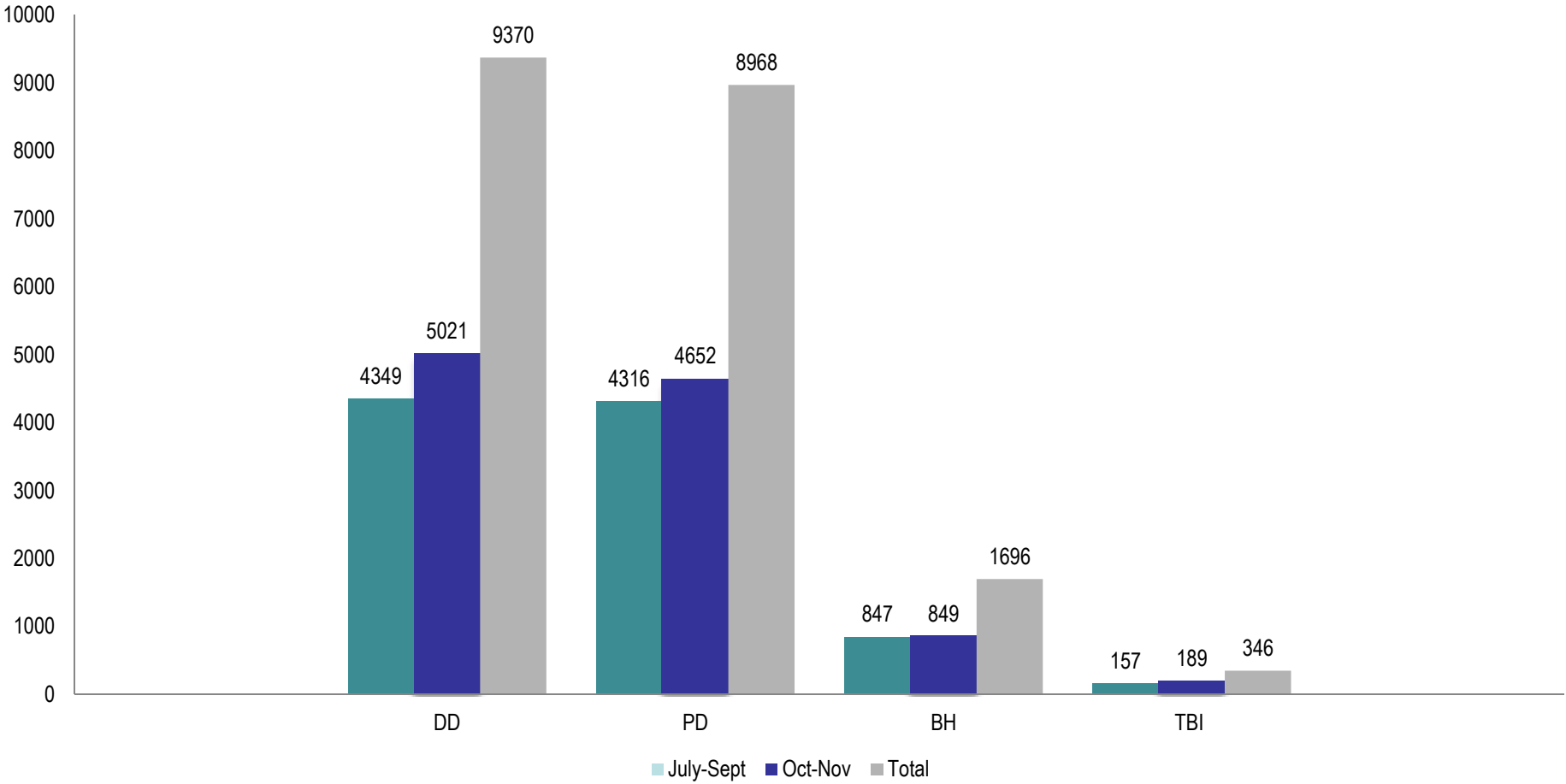
	July- September	October-November	Total Individuals Served
Total Clients Served	37486	37031	74517
Over 60	23318	22575	45893
Under 60	4834	5286	10120
Age Unknown	9334	8958	18292
Type of Disability			
Developmental	4389	5021	9410
Physical	4316	4652	8968
Behavioral Health	847	849	1696
TBI	157	189	346

* This number does not include caregivers, professionals, family members, etc

ADRC Total Individuals Served July-Dec 2011



Individuals Served by Type of Disability



Options Counseling

Long-Term Support Options Counseling is an interactive decision-support process whereby consumers, family members and/or significant others are supported in their deliberations to determine appropriate long-term care choices in the context of the consumer's needs, preferences, values, and individual circumstances.

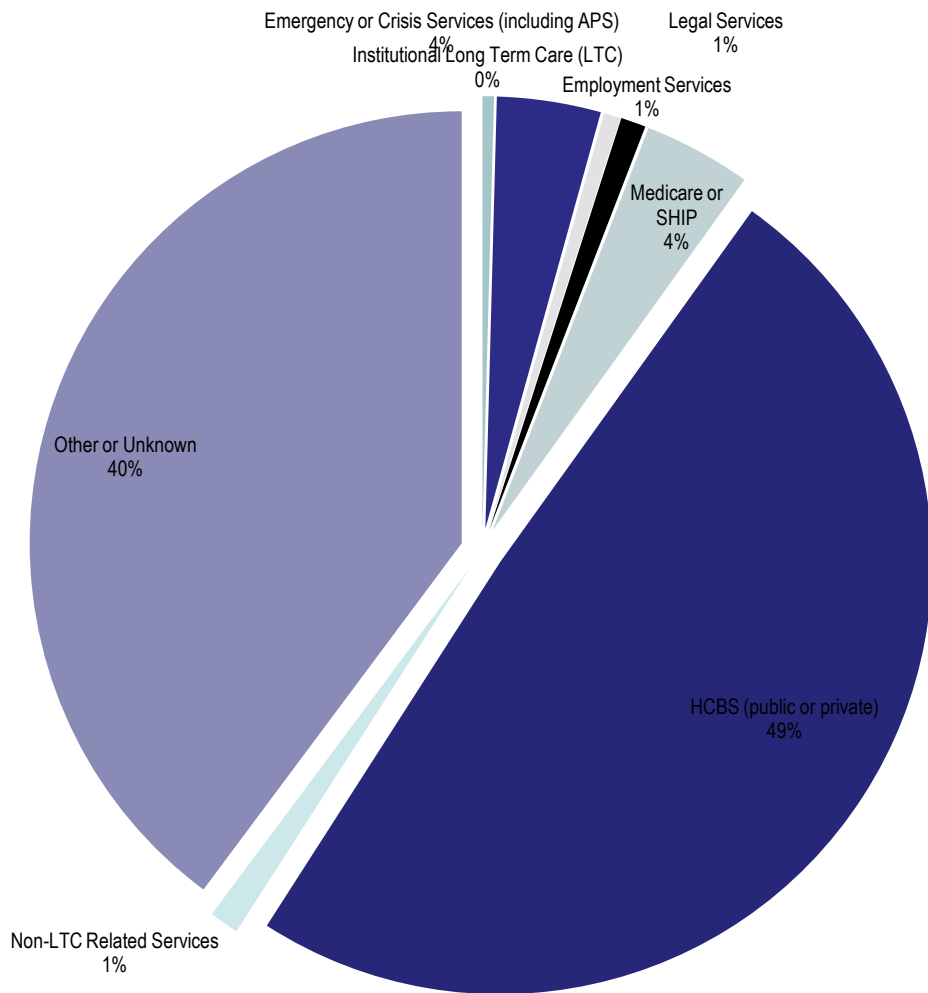
ADRC Options Counseling

- Options counseling is a process, not an event and may include multiple contacts.
- Deliberation and counseling are critical components. Relationship building to establish trust and to listen and understand individuals' preferences and needs is essential in delivering quality options counseling.
- It may require “dosing” out information. Some say information is freedom, but too much at once can be overwhelming and may muddle decision making.

Categories of Referrals

- Institutional Long Term Care (LTC)
- Emergency or Crisis Services (including APS)
- Employment Services
- Legal Services
- Medicare or SHIP (GeorgiaCares)
- HCBS (public or private)
- Non-LTC Related Services
- Other or Unknown

Percentage Referred to Categories (Q1 Data only)



- 5.1 Institutional Long Term Care (LTC)
- 5.2 Emergency or Crisis Services (including APS)
- 5.3 Employment Services
- 5.4 Legal Services
- 5.5 Medicare or SHIP (GA Cares)
- 5.6 HCBS (public or private)
- 5.7 Non-LTC Related Services
- 5.8 Other or Unknown

Slide 10

dc6

Lighten HCBS part of pie chart. I cold not see when the name of the category as the black does not contrast well with the dark blue.

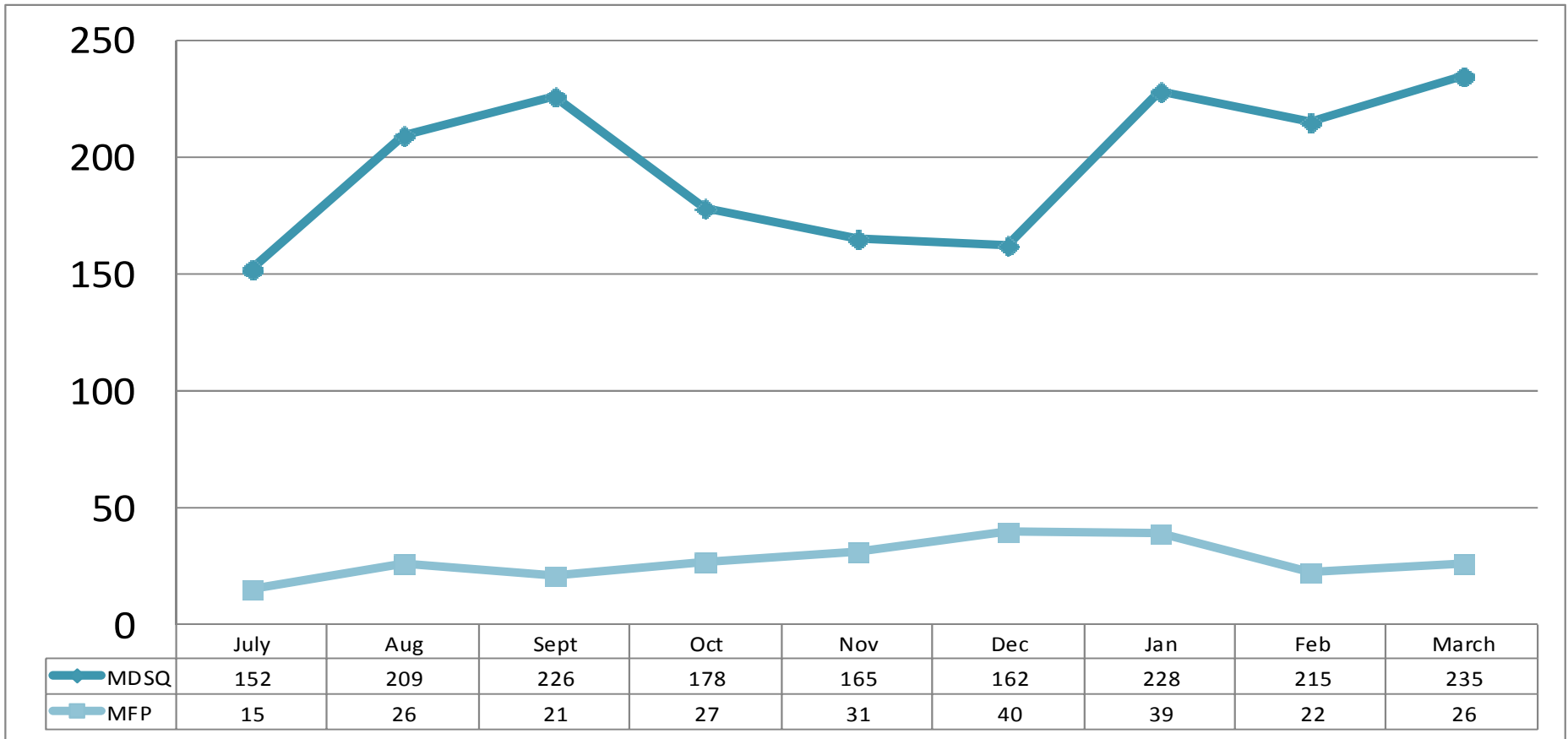
See notes from previous slide, Slide 6.

dclanton, 4/17/2012

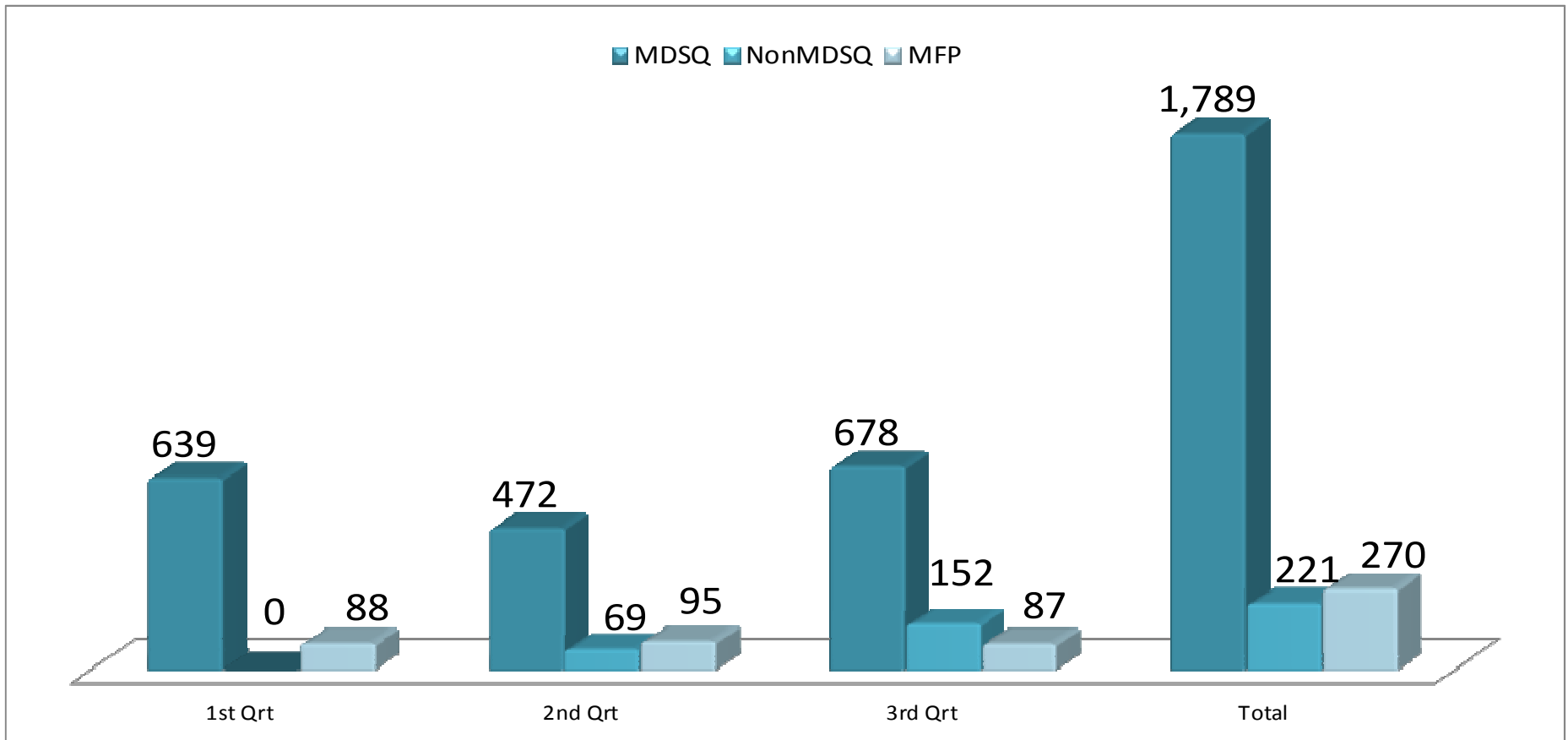
MDSQ Options Counseling

- ADRCs are designated as the local contact agencies (LCA) for Minimum Data Set Section Q (MDSQ) referrals from skilled nursing facilities
- Options Counselors provide individuals, families and caregivers information about community living services and supports.
- Individuals who qualify for Money Follows the Person are also referred to Transition Coordinators for assistance in moving out of LTC Facilities

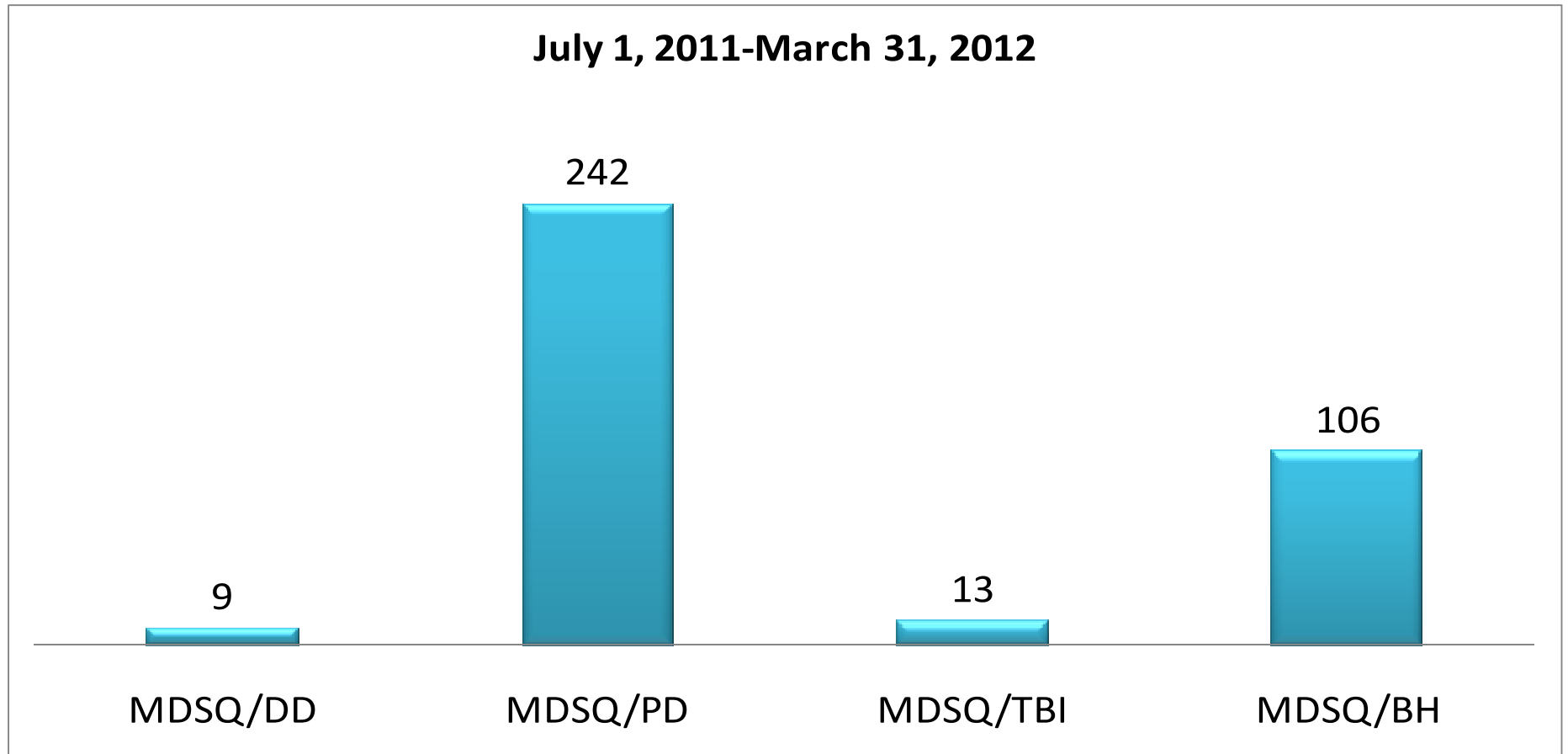
Monthly MDSQ Referrals and Referrals to MFP



MDSQ Referrals



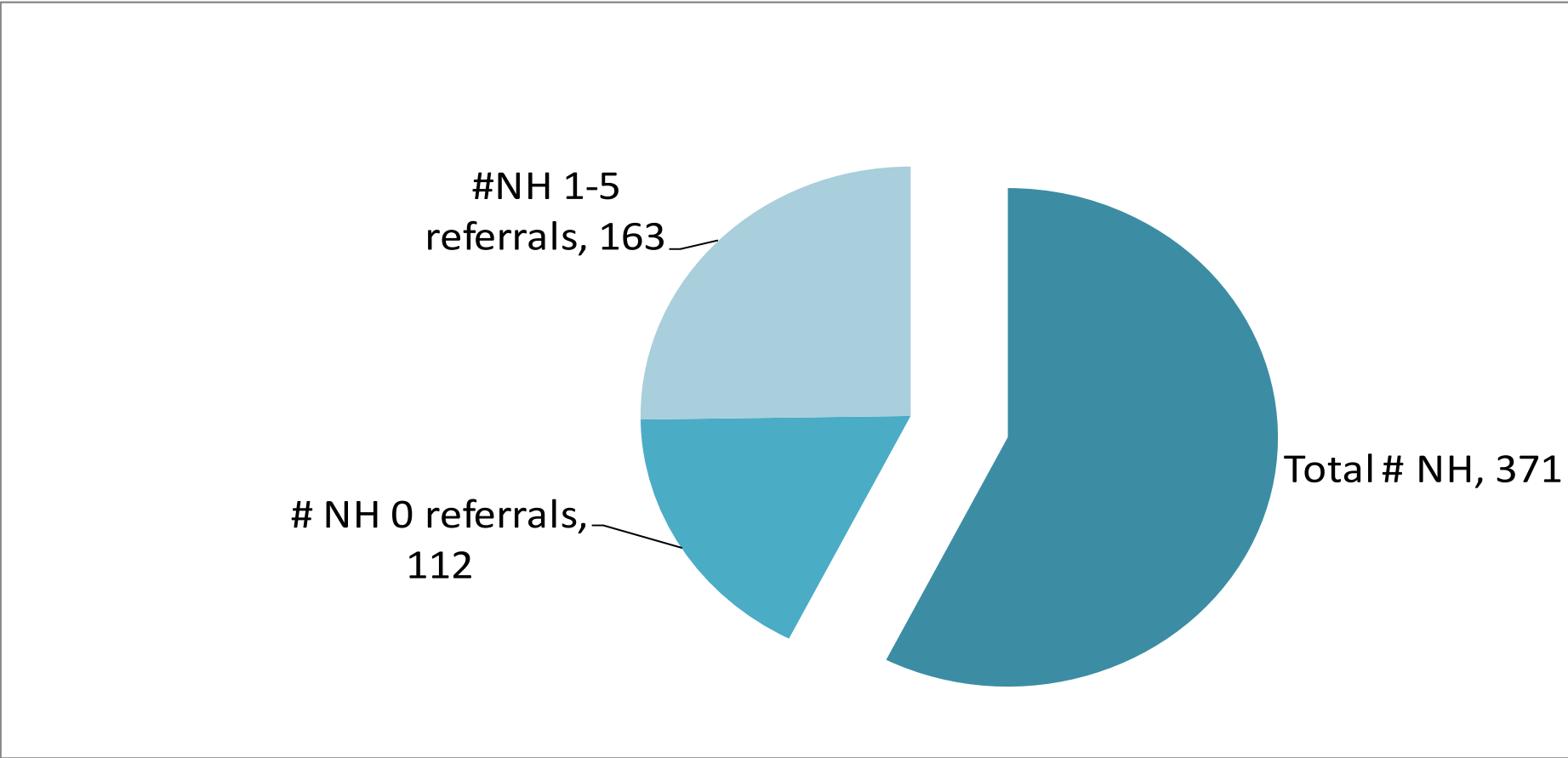
MDSQ Referrals by Disability Type



Nursing Facilities and MDSQ Referrals

July 1, 2011-Jan. 31, 2012

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Slide 15

dc14

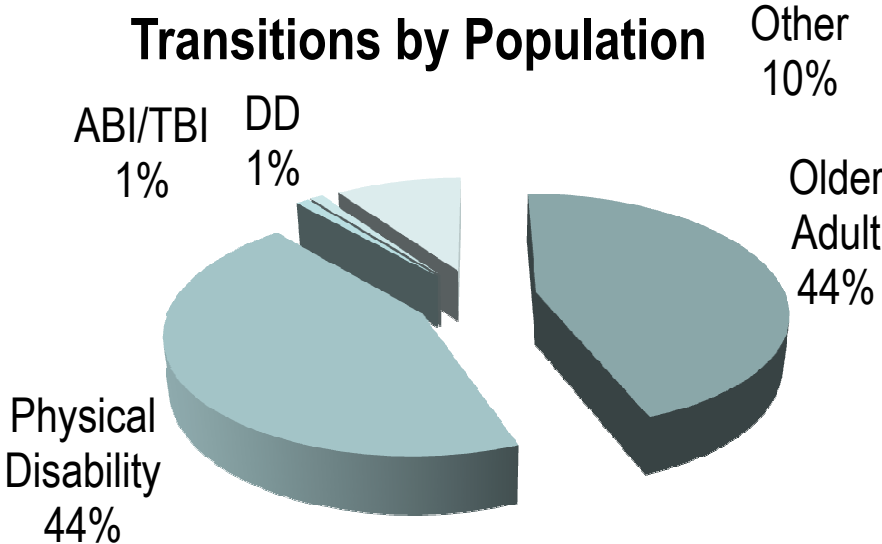
Consider moving up in presentation after Slide 9. This slide contains notes about NH MDSQ referrals, yet opening on MDSQ referrals does not.

dclanton, 4/17/2012

Money Follows the Person

- MFP Transitions – July 1, 2011 – March 31st, 2012
 - Transition Breakdown by Target Population

- Older Adult.....46
- Physical Disability.....46
- DD.....1
- TBI/ABI.....1
- Other.....10



Slide 16

dc15

List

Older Adults

Physical Disabilities

Intellectual/Developmental Disabilities (figure out how to use at least once in slides to show that terms or their abbreviations are known)

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dc16

Consider narrative slide before this one to transition to new topic of MFP.

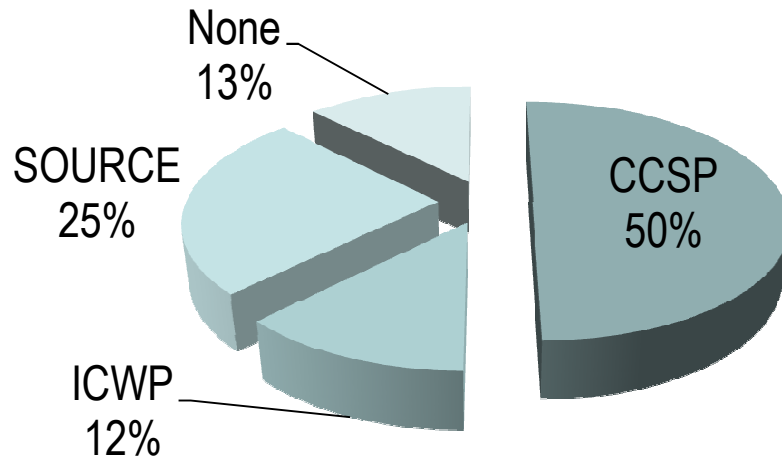
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Money Follows the Person

Most Recent Updates

- MFP Transitions – July 1, 2011 – March 31st, 2012
 - Transition Breakdown by Waiver Choice
 - CCSP.....**52**
 - ICWP.....**13**
 - SOURCE.....**26**
 - No Waiver.....**1**

Transitions by Waiver



Money Follows the Person

- MFP Updates
 - Transitions occurring statewide.
 - MFP Transitions:
 - Total *MFP* Transitions – **104**
 - Agreed upon Goal between DCH & DAS: 125
 - DAS currently **83%** to goal
 - Additional DAS Transitions
 - Non-MFP CCSP Transitions – **37**
 - Total DAS MFP & Non-MFP Transitions - **141**

Next Steps

- DAS believes these programs are integral to the success of the Division of Aging Services
- Support expansion of Options Counseling and Transition Coordination
- Develop relationships with larger healthcare arena to expand care transitions to hospital and acute LTC stays
- Implement pay for performance criteria into MFP