

Georgia Department of Human Services
Division of Aging Services

Sustainability

A Public / Private Endeavor

Abby Cox

Director

Vision, Mission and Core Values

Vision

Stronger Families for a Stronger Georgia.

Mission

Strengthen Georgia by providing Individuals and Families access to services that promote self-sufficiency, independence, and protect Georgia's vulnerable children and adults.

Core Values

- Provide access to resources that offer support and empower Georgians and their families.
- Deliver services professionally and treat all clients with dignity and respect.
- Manage business operations effectively and efficiently by aligning resources across the agency.
- Promote accountability, transparency and quality in all services we deliver and programs we administer.
- Develop our employees at all levels of the agency.



Division Vision and Mission

Vision

Living longer, Living safely, Living well

Mission

The Georgia Department of Human Services (DHS) Division of Aging Services (DAS) supports the larger goals of DHS by assisting older individuals, at-risk adults, persons with disabilities and their families and caregivers to achieve safe, healthy, independent and self-reliant lives.



Older Adults Cabinet



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Deal announces Georgia's Older Adults Cabinet

January 30, 2017

Gov. Nathan Deal this week announced the creation of Georgia's Older Adults Cabinet, a committee working to enhance the state's capacity to serve older adults. The Older Adults Cabinet seeks to identify ways for Georgia to improve the well-being of its older residents by bringing together state agency heads whose work supports older Georgians, as well as stakeholders in the business, philanthropic and education communities.

"Georgia has one of the fastest-growing populations of older adults in the country — a statistic we expect to continue to rise as baby boomers reach the age of retirement," said Deal. "The members of this cabinet will be instrumental in examining issues that affect elderly Georgians and ensuring we have the infrastructure to meet their needs and the needs of their caregivers. I am confident that the Older Adults Cabinet will bring together leaders from across the state to effectively address the issues affecting older individuals and families in Georgia."

Co-chaired by First Lady Sandra Deal and Department of Human Services (DHS) Commissioner Robyn A. Crittenden, the Older Adults Cabinet will focus on issues that affect older Georgians, including health care, nutrition, transportation, housing and abuse, neglect and exploitation.

"I am honored to serve older adults in our state and be a part of the effort to develop long-term solutions that help Georgians live longer, live safely and live well, especially as the need for services to help older adults maintain independence and remain safely in their homes and communities increases each year," said First Lady Deal.

Stay Connected



2016 - 2019 DAS Strategic Plan

Goals

Goal 4: Network Sustainability

Description: Programs and services will remain available for vulnerable adults in need

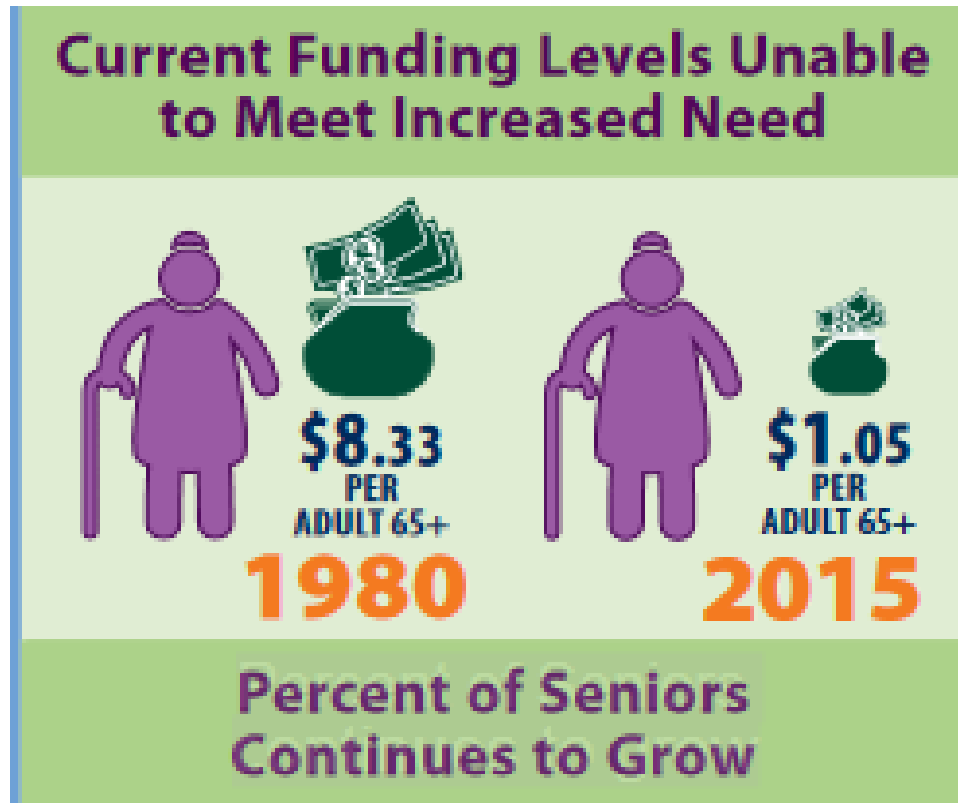
Strategies:

1. Expand fee for service program model
2. Implement evidence based hospital transition programs in all AAAs
3. Monitor funding increases realized via fee for service options
4. Explore senior centers serving as a hub
5. Strengthen partnerships with SNAP and senior centers
6. All senior centers will have a minimum of one SNAP sign-up day per quarter by 2019

Adheres to Governor's Goals of: Safe – Protecting the public's safety and security



Need for Sustainability Planning



Sources:

The Changing Landscape of Aging and Disability Information and Referral/Assistance: 2015 Survey of Aging and Disability I&R/A Agencies (NASUAD Survey, 6/20/2016, p.15). Retrieved: <http://www.nasuad.org/hcbs/article/changing-landscape-aging-and-disability-information-and-referralassistance-2015-survey>

<http://www.ncpssm.org/PublicPolicy/OlderAmericans/Documents/ArticleID/1171/Older-Americans-Act>

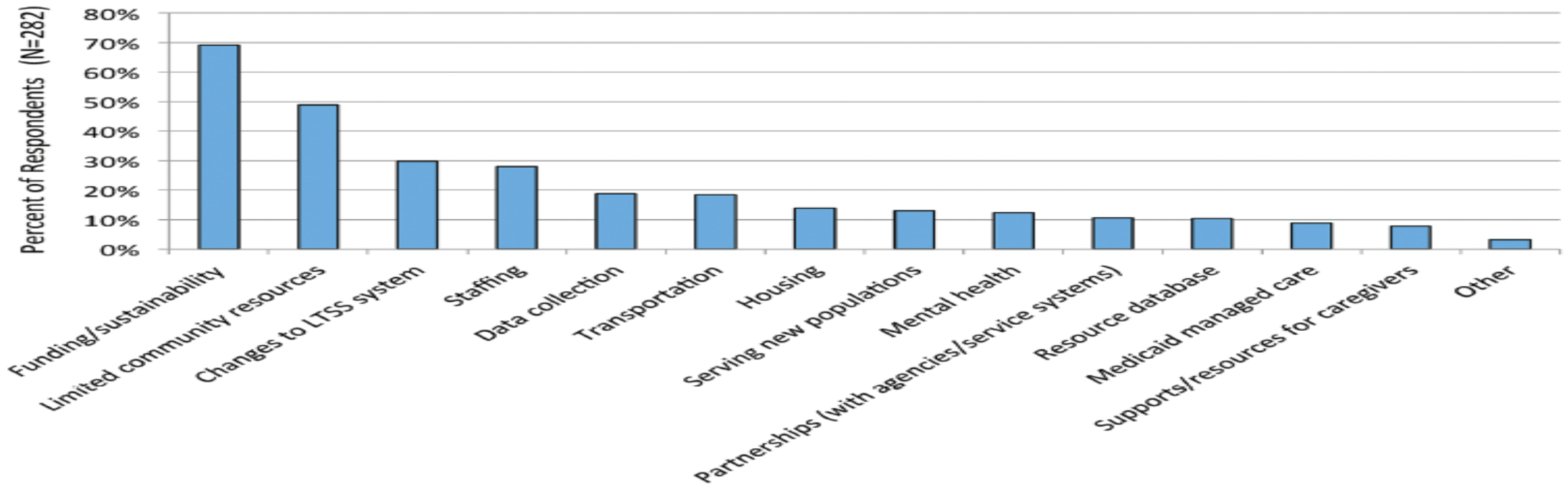
<http://www.nasuad.org/sites/nasuad/files/NASUAD%20Update%20Aging%20American%20bro.pdf>



Issues Impacting Agencies

Figure 3

Top Issues Affecting Aging and Disability I&R/A Organizations

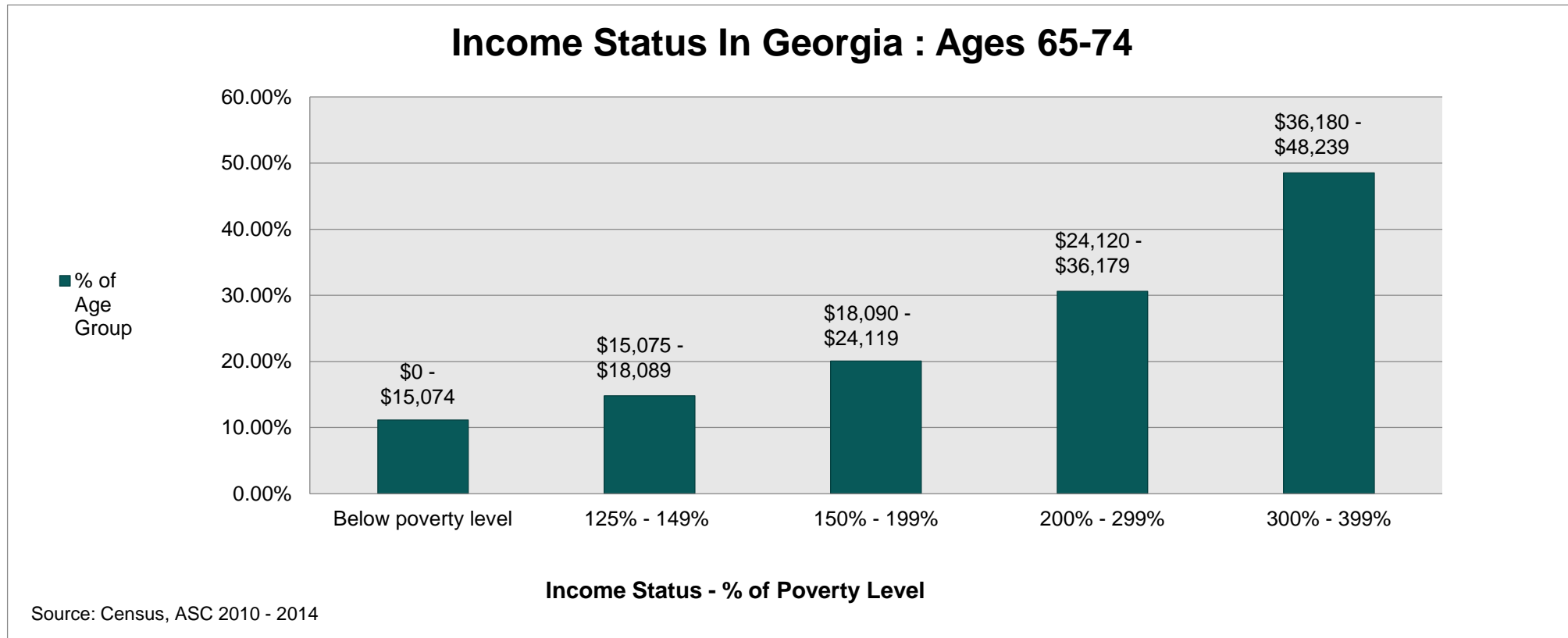


Source: The Changing Landscape of Aging and Disability Information and Referral/Assistance: 2015 Survey of Aging and Disability I&R/A Agencies (NASUA Survey, 6/20/2016, p.16) Retrieved: <http://www.nasuad.org/hcbs/article/changing-landscape-aging-and-disability-information-and-referralassistance-2015-survey>



Income Status

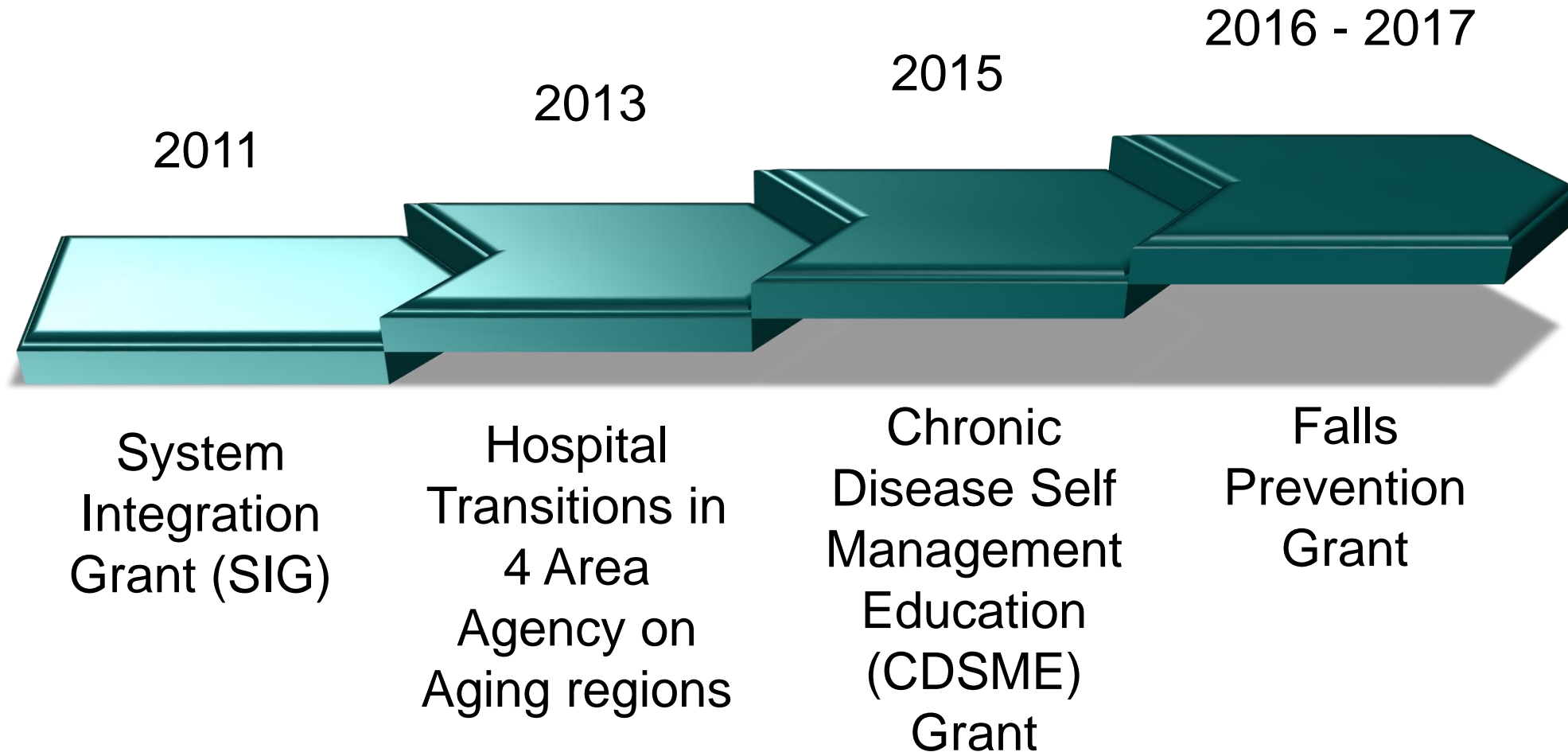
The U.S. Census Bureau reported, for the years 2011 – 2015, 11.17% of senior citizens in Georgia were reported to be living in poverty



* Dollar amounts based on single person household and 2017 Federal Poverty Guidelines



Georgia's Sustainability Efforts



Success Stories of Area Agencies on Aging (AAAs) within Georgia

- Coastal Georgia and Heart of Georgia Altamaha (HOGA) AAAs: Directly selling evidence-based hospital transition programs to hospitals
 - The Bridge Model
 - Evidence-based hospital transition program
 - Developed by the Illinois Transitional Care Consortium (ITCC) partner agencies
 - Support at-risk Medicare patients in the acute care setting for 30 - 90 days post-discharge to avoid unnecessary re-admissions

	Coastal GA AAA	HOGA AAA
Year initially trained:	2012	2014
Number of staff trained:	2 and 2 hospital staff trained	2
Hospitals:	SE GA Health System (two campuses); Contract in place with St. Joseph's Candler Hospital in Savannah	Meadows Memorial in Vidalia; in negotiations with Appling Hospital
Patients served:	300+	100+
Rate of Readmissions	Varies	Less than 10%



Success Stories of Area Agencies on Aging (AAAs) within Georgia

- **River Valley** and **Central Savannah River Area (CSRA)** AAAs: Received \$5,000 mini-grants from WellCare to provide evidence-based program workshops.
 - River Valley – Matter of Balance community workshops
 - CSRA – five Chronic Disease Self Management Program (CDSMP) workshops to WellCare clients



Success Stories of Area Agencies on Aging (AAAs) within Georgia

- **Middle Georgia and Northwest Georgia AAAs:** Receiving private pay for case management services
- Middle Georgia AAA offers “Solutions” case management. “Solutions” offers case management and optional service “packages” tailored to the needs of each family.
- Northwest Georgia AAA offers “Buying Time.” This service provides a complete assessment, an individualized care plan, and Options Counseling. Service packages tailored to each family is available.
- Both “Solutions” and “Buying Time” are ideal for caregivers.



Success Stories of Area Agencies on Aging (AAAs) within Georgia

- 5 AAAs are working with Georgia Department of Public Health towards accreditation of their Diabetes Self Management Program, which will allow them to seek Medicare reimbursement
 - The Stanford University Diabetes Self Management Program (DSMP)
 - Two trained, peer Leaders (one or both of whom have diabetes) facilitate a six week intervention with 12-16 participants with a diabetes diagnosis
 - Proven to improve participants' confidence in managing their condition, working with their healthcare team more effectively, communicating with friends and family, and much more



Sustainability Beyond the Now

- State plan goal for 2019 is for all 12 AAAs to implement sustainable practices
- Engage new organizations (ie: health care, insurance, etc.) in mutually beneficial partnerships with aging service providers
- Continuously assessing population needs to market appropriate services to benefit greatest number of Georgians
- Leverage partnerships with marketing experts to standardized effective messaging strategies to engage and serve more Georgians
- Help to market the four AAAs with Pathways to Sustainability consultant packages to aging service organizations across the country



Questions?

