



**Georgia Department of Human Services**  
Division of Child Support Services

# **Data Reliability Audit (DRA)**

DHS Board Meeting 05/15/2019

**Tanguler Gray**  
Division of Child Support Services Director





# stronger families

FOR A STRONGER GEORGIA



# DHS Mission, Vision, and Core Values

## DHS Mission

- Strengthen Georgia by providing individuals and families access to services that promote self-sufficiency, independence, and protect Georgia's vulnerable children and adults.

## Vision

- Stronger Families for a Stronger Georgia

## Core Values

- Provide access to resources that offer support and empower Georgians and their families.
- Deliver services professionally and treat all clients with dignity and respect.
- Manage business operations effectively and efficiently by aligning resources across the agency.
- Promote accountability, transparency and quality in all services we deliver and programs we administer.
- Develop our employees at all levels of the agency.

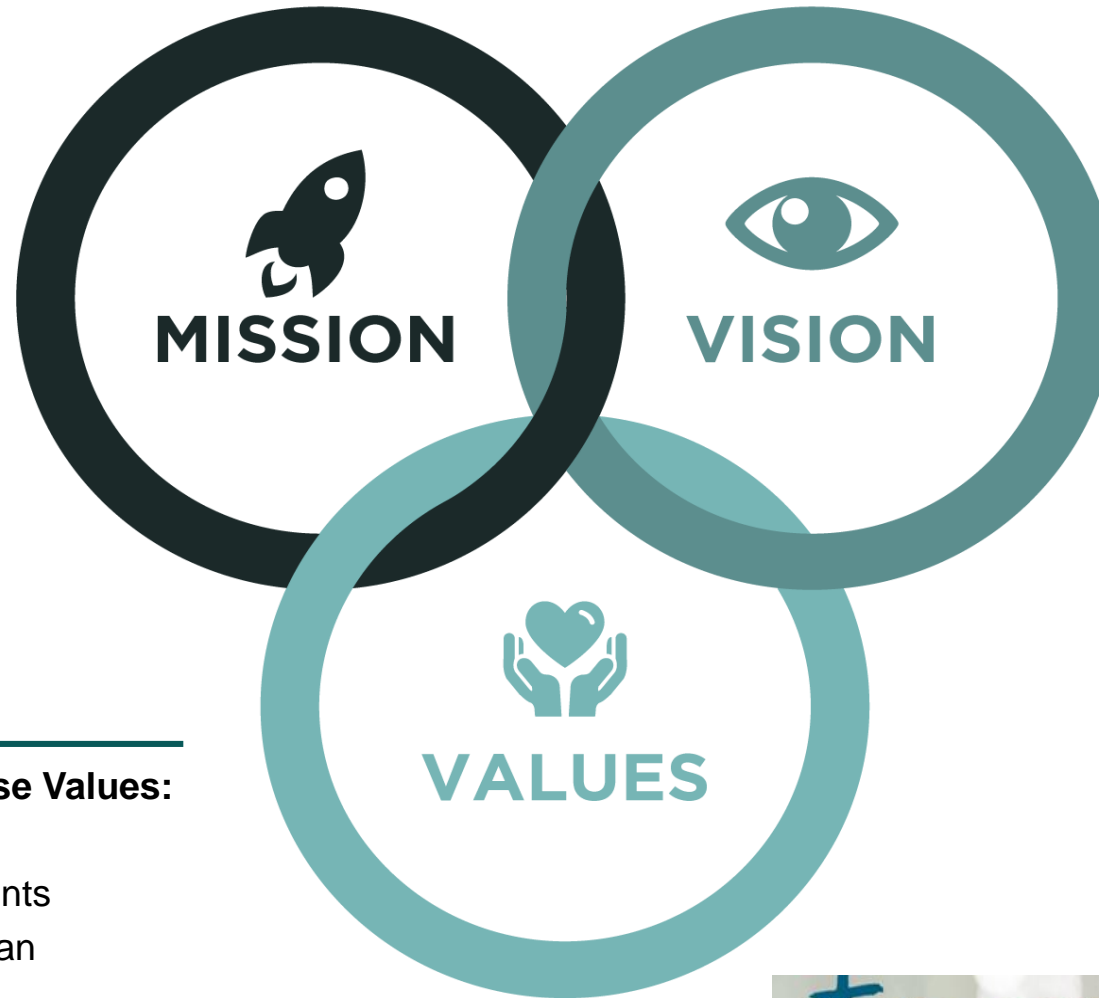




# Division of Child Support Services

## Our Mission is to Enhance the Well-Being of Children by:

- Locating Non-Custodial Parents
- Establishing paternity
- Establishing, enforcing and modifying support obligations (financial and medical)
- Collecting and distributing support payments



## Georgia's Vision is to be:

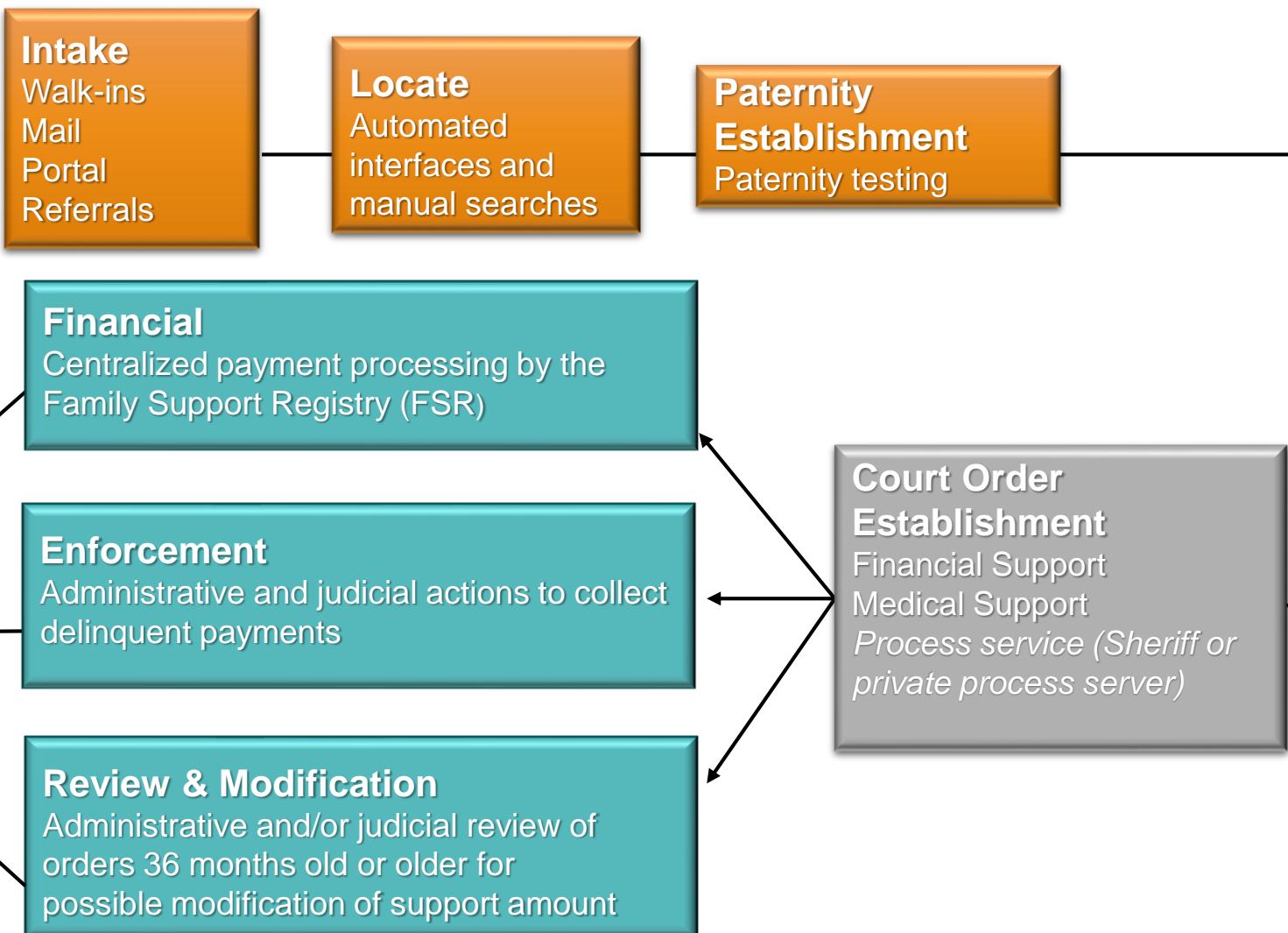
- Ranked in the top 10 states nationally
- Recognized nationally as a trendsetter for best practices
- Best managed division in the state of Georgia
- Program of choice for employment and outreach partnerships

## DCSS is Governed by these Values:

- Put Children First
- Children need both parents
- Customer Interaction is an opportunity
- Employees are valuable resources



# Child Support Services



# Program Data

DCSS is responsible for the statewide administration of the child support enforcement program under the provisions of Title IV-D of the Social Security Act (42 U.S.C. 651 - 669).

Performance indicators	<b>FFY18 - 5 Federal Performance Measures:</b> <ul style="list-style-type: none"><li>• Paternity establishment – Statewide PEP 93.63%, IV-D PEP 100.68%</li><li>• Order establishment – 90.92%</li><li>• Current support paid – 60.10%</li><li>• Arrears support paid – 63.87%</li><li>• Undistributed collections – 0.58%</li></ul>
Total offices	• 55 local offices excluding state, region and specialty/hub offices
Total number of positions	• 1,122
Total caseload as of 9/30/18	• 390,096
Total budget SFY2019	• \$109,195,624
% State funds	• 27%=\$29,672,610
% Federal funds	• 70%=\$76,285,754
% Other Funds	• 3%=2,841,500
Program Legislative Authority	
State Authority / Reference	• Official Code of Georgia, Annotated, Titles 9 and 19 and Departmental Rules, DHS Rules at 290-7-1.
Federal Authority / Reference	• Code of Federal Regulations, Title 45, Parts 300-399



# 3 Key Areas of Federal Performance

1

## **Federal Self-Assessment reviews**

The Federal Office of Child Support Enforcement (OCSE) requires child support programs to conduct internal Self-Assessment reviews in an effort to gauge program effectiveness. State required to meet:

- Performance standards in eight (8) core function areas.
- Each of the Self-Assessment benchmarks for the FFY.

2

## **Federal Data Reliability Audit (DRA)**

- OCSE Office of the Audit (OA) is required to conduct a DRA of states at least once every three years to determine the reliability of the performance standards used to calculate incentive payments.
- The OCSE Office of the Audit evaluates the completeness, reliability, and security of performance indicator data reported by the states and the accuracy of the reporting systems used in calculating the performance indicators, and amounts from the OCSE-34A 396A, and the 157 are verified.

3

## **Federal Data Reliability Review (DRR)**

- States that have passed three consecutive DRA audits and met all performance standards will be audited once every three years.
- The audit staff will perform a limited Data Reliability Review (DRR) or desk audit of the audit trails, primarily to ensure that the audit trails match the data being reported. The work does not entail on-site review work or a review of cases; and selected amounts on the OCSE-34A, 396A, and the 157 to the first level of state documentation will be evaluated.



# Self Assessment & Data Reliability

## Federal Self-Assessment FFY 2018 Results

Review Area	DCSS' Performance	Federal Benchmark
Closure	92.16%	90%
Disbursement	100%	75%
Enforcement	83.30%	75%
Establishment	85.80%	75%
Expedited Processes- 6 & 12 months	90.32% 98.39%	75%
Intergovernmental	87.16%	75%
Medical	91.41%	75%
Review and Adjustment	100%	75%

## Federal Data Reliability Audit Results: FFY 2017

OCSE 157 Performance Line	DCSS' Performance	Federal Benchmark
<b>Line 1</b> - Cases open at the end of the fiscal year	100%	95%
<b>Line 2</b> -Cases open at the end of the fiscal year with support orders established	100%	95%
<b>Line 8</b> -Children in the state born out-of-wedlock during the current year (statewide)	100%	95%
<b>Line 9</b> -Children in the state with paternity established or acknowledged during the year (statewide)	100%	95%
<b>Line 24</b> -Total amount of current support due for the fiscal year	99%	95%
<b>Line 25</b> -Total amount of support distributed as current support during the fiscal year	98%	95%
<b>Line 28</b> -Cases with arrears due during the fiscal year	100%	95%
<b>Line 29</b> -Cases paying toward arrearages during the fiscal year	100%	95%





# Performance Indicators

## Federal Fiscal Year 19

-	Locate	Paternity Statewide PEP (Paternity Establishment Percentage)	Paternity IV-D PEP (Paternity Establishment Percentage)	Support Orders	Current Support	Arrears	UDC (Undistributed Collections)
FFY19 Goal	2.50%	91.20%	100.00%	90.60%	62.30%	66.70%	0.78%
Federal Requirement	-	90%	90%	-	-	-	-
March 2019	1.60%	44.23%	98.13%	91.12%	59.90%	56.04%	5.22%





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# Questions

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