DHS Board Meeting

Presenter: Tanguler Gray-Johnson, DCSS Director

Presentation to: DHS Board Members

Date: November 12, 2014











Georgia Department of Human Services

Vision, Mission and Core Values

Vision

Stronger Families for a Stronger Georgia.

Mission

Strengthen Georgia by providing Individuals and Families access to services that promote self-sufficiency, independence, and protect Georgia's vulnerable children and adults.

Core Values

- Provide access to resources that offer support and empower Georgians and their families.
- Deliver services professionally and treat all clients with dignity and respect.
 Manage business operations effectively and efficiently by aligning resources across the agency.
- Promote accountability, transparency and quality in all services we deliver and programs we administer.
- Develop our employees at all levels of the agency.



DCSS Workflow



Intake

Applications
Walk-ins
Mail
On-line Portal
IV-A Referrals
Foster Care
Referrals

Locate

Automated Interfaces and Manual Searches are performed to locate Non-Custodial Parents

Paternity Establishment

DNA Paternity Test

Financial

Centralized Payment Processing by the Family Support Registry (FSR)

Court Order Establishment

Financial Support, Medical Support

Process service (Sherriff or private process server)

Enforcement

Administrative and Judicial Actions are taken to collect delinquent payments (drivers license suspension, passport denial, tax intercept, lottery winning intercept) etc.

Outreach Programs

DCSS has partnered with other government and community agencies to develop a comprehensive network of services.

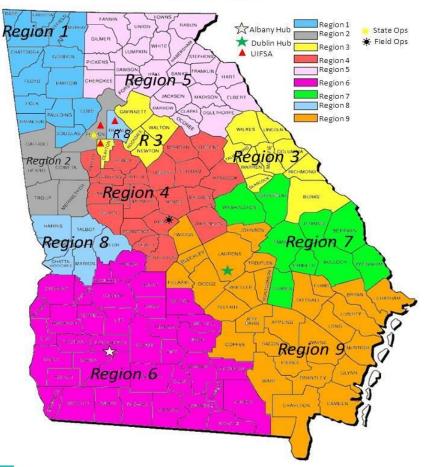
Review & Modification

Administrative and/or Judicial Review of court orders that are 36 months old or older for possible modification of support amount.



DCSS Offices and Performance

DCSS Region Realignments Effective 07/01/2014



FFY 13 Performance

- Collections \$695M
- Caseload count 388,649
- Georgia children 521,000

FFY 14 Performance

- Collections \$704 M
- Caseload count 396,640
- Georgia children 533,252

Outreach Programs

- Fatherhood 2,092
- 18 Problem Solving Courts -statewide
 - Non Custodial Parents 1,091
 - Children 1600
 - Support collected \$837,879.65
 - Incarceration savings \$4.9M
 - Graduates 103



Behavioral Intervention CS Services Grant – BICS



Background information

- BICS grant overview behavioral economics
- OCSE BICS Project Officer and Evaluation BICS Project Officer
- Technical Assistance MDRC, MEF Associates and Center for Policy Research
- Evaluation of BICS grant Washington State, Project Manager and Grants Manager
- Grantee administrative Information key staff, timeline, meetings and budget staff
- Kick off webinar October 22nd

8 BICS Grantees

- Sacramento and San Joaquin counties California
- Denver, Garfield, Pitkin and Rio Blanco Counties Colorado
- Office of Attorney General for District of Columbia CS Division
- Fulton, Dekalb, Crawford, Peach, and Bibb Counties Georgia
- Franklin and Cuyahoga Counties Ohio
- San Antonio, Dallas, El Paso, Abilene and Paris Texas Office of Attorney General
- King, Thurston and Whatcom Counties -Washington State
- Vermont Agency of Human Services



Behavioral Economics

Behavioral Economics Defined.......

- "Study of psychological, social, cognitive and emotional factors on the economic decisions of individuals and institutions and the consequences for market prices, returns and resource allocation"
- Advances self sufficiency, parent accountability

Traditional view (neoclassical economics)

- Well informed
- Stable preferences
- No problems with self control
- Completely self interested
- Good decision making that maximizes well being

Behavioral view (behavioral economics)

- Limited cognition
- Imperfect self control
- Shifting preferences
- Procrastination
- Mental shortcuts
- Small factors can influence big decisions

Multi –county approach

- Fulton county, Jessica Cannon Site Manager
- Macon Bibb county, Ryan Bradley, Site Manager
- Dekalb county, recruitment pending
- Project Director, recruitment pending

5 year project period

- Year 1-2 planning, data gathering & process mapping
- Years 2-4 implementation & program analysis
- Year 5 evaluation, reporting, successes & grant close

Collaboration with OCSE and TAE Team

- Technical Assistance define, diagnose, design and test
- Evaluation team- Washington State
- Grantee calls, meetings (Washington, DC) and site visits
- Rapid Cycle Evaluation
- Building capacity in behavioral economics

Grant Award (66% Federal financial participation rate)

- \$150,000 for 2014-2015
- \$30,000 for 2016-2018

