

**Georgia Department of Human Services**

# **Division of Aging Services**

Joint Board Meeting Presentation

**MaryLea Boatwright Quinn, MSW, LCSW**

Assistant Deputy Commissioner

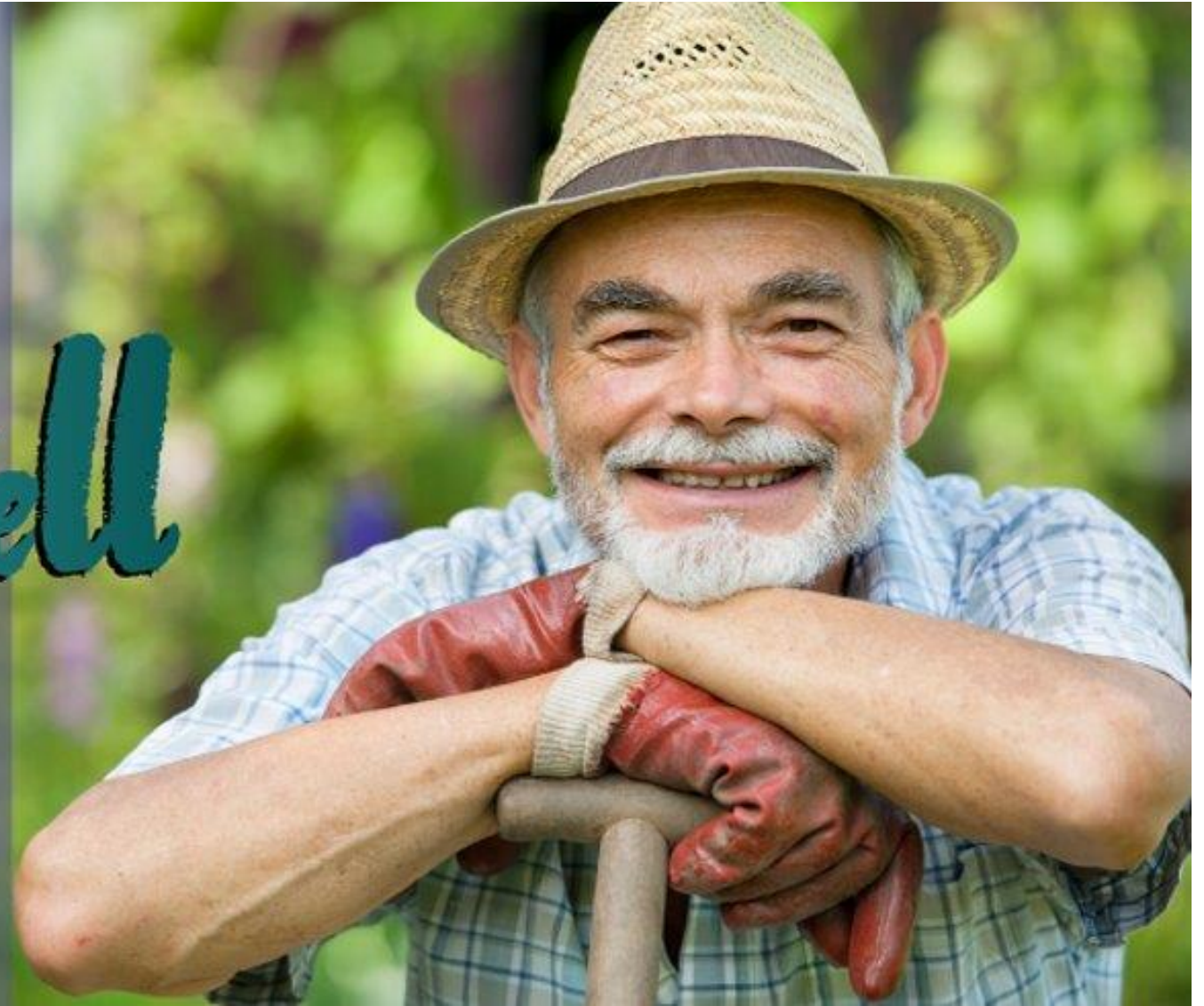
**Division of Aging Services**

— VISION —

LIVING LONGER,

LIVING SAFELY,

*living well*



# Meeting our AAA partners & our APS/PGO staff



# Let's Work Together

## Guiding Principles

- Strengthen existing partnerships and build new ones
- Lead the way in innovation
- Encourage and practice authentic communication
- Reframe aging



# Staff Updates



- Sr. Business Operations Manager retired Oct. 1 after 30 years of service to the state, 16 years with the DAS; replacement started 11/16
- New Access to Services Manager started in August and our new Dementia Team will move into her section
- Able to shift an unfilled position to add a third Regional Coordinator position to our team that supports our Area Agencies on Aging
- Created a new Title III-C & D Manager position we are working now to fill
- Additional contract position added to our Business Ops team; reallocated a position that was phased out



# Meet our Dementia Team Lead!

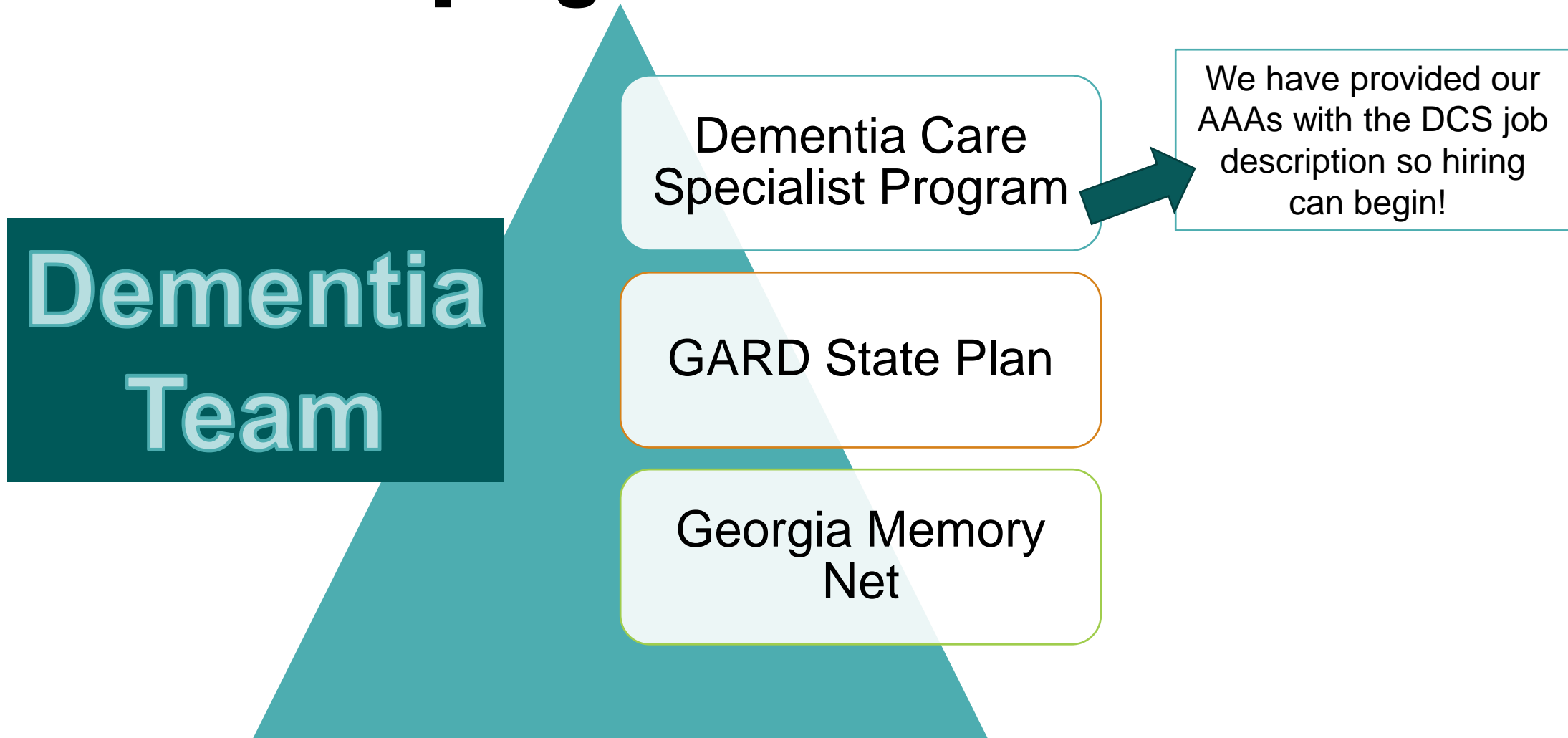


## Staci Hannah

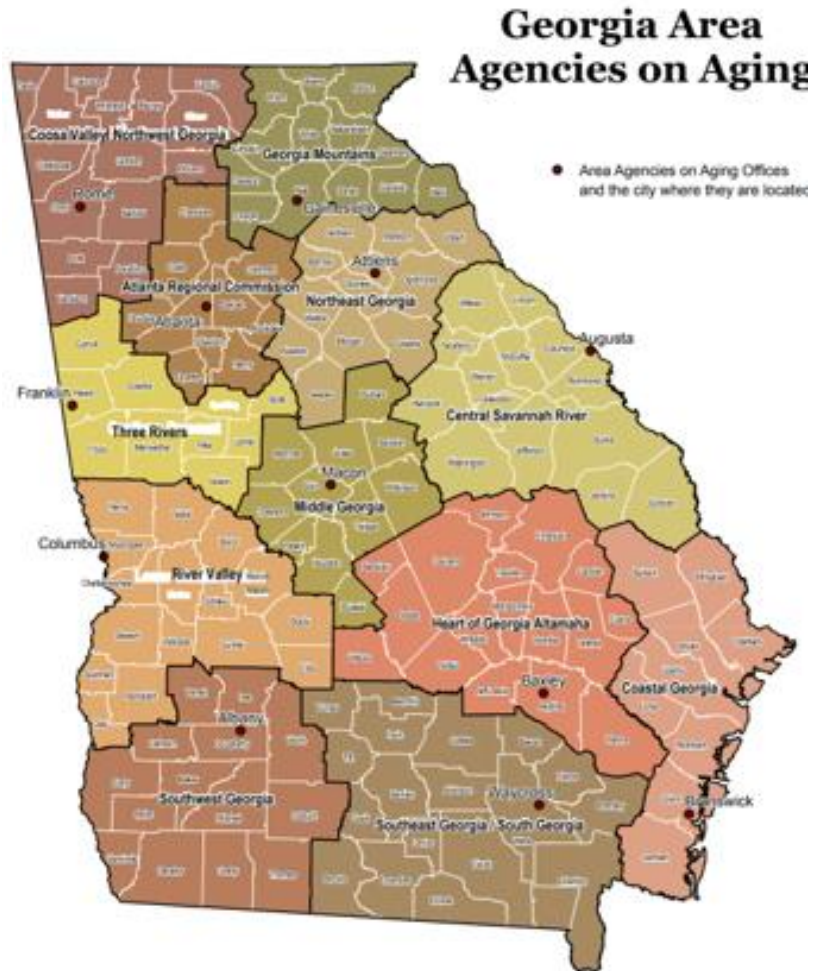
- First day was 11/16
- Wide variety of experience that will be helpful in this role from Memory Care Unit Director to Volunteer Coordinator at a Hospice
- Extensive Dementia training including:
  - Eden Alternative Associate
  - Positive Approach to Care (Teepa Snow) trainer, coach, mentor and advanced consultant
  - Dealing with Dementia (RCI) trainer
- Helped develop dementia training for “Inspired Senior Care” based in Nevada



# General Assembly investment in dementia programs and services



# One DCS in each AAA Region



- Increasing dementia-capability of entire aging network in the region
- Serving as a catalyst to unify all dementia resources in the region for collaboration
- Reducing stigma around having “brain health” checks
- Driving person-centered dementia approaches with individuals & caregivers facing a diagnosis





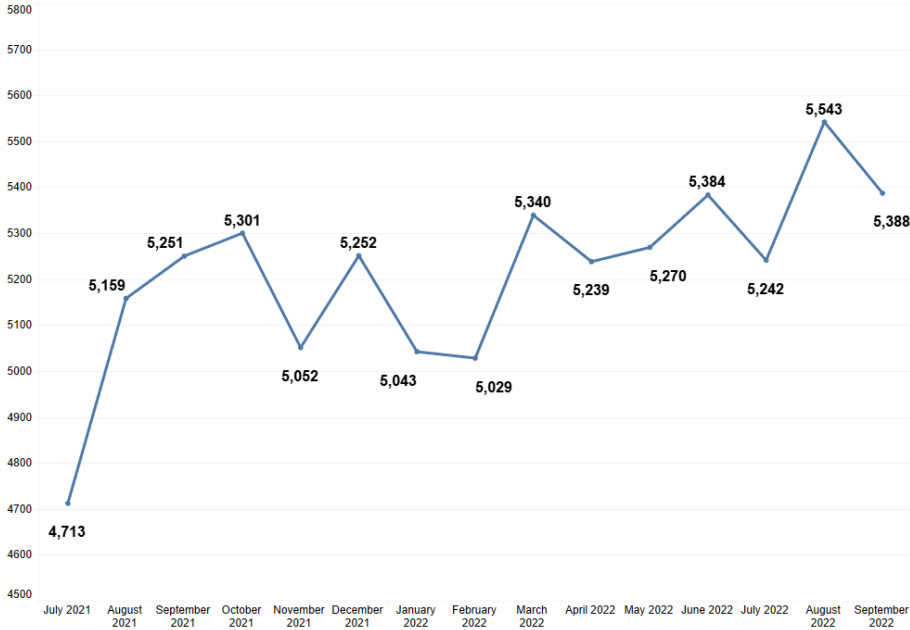
# APS/PGO Updates

## Adult Protective Services

Caseload ratio/budgeted position = 1/29, target is 1/15

Monthly APS Workload\* (SFY 2022 - SFY 2023)

\* Counts below are the total unduplicated investigations that APS Investigators work on each month. Total yearly counts are not given as investigations can span between months and would give a duplicated count.

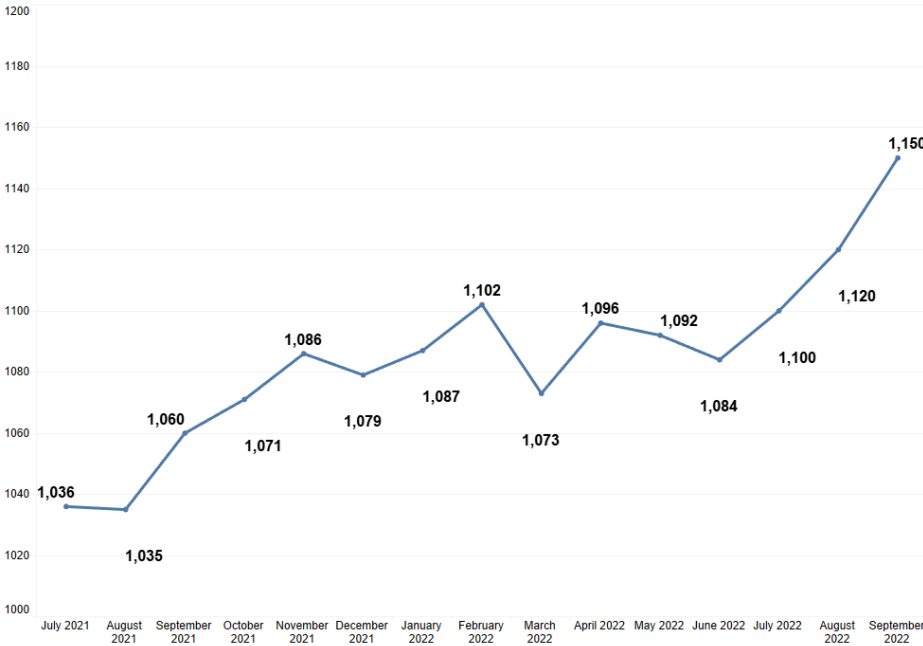


## Public Guardianship Office

Caseload ratio/budgeted position = 1/27, target is 1/20

Monthly PGO Workload\* (SFY 2022 - SFY 2023)

\* Counts below are the total wards that PGO Case Managers have under their care each month. Total yearly counts are not given as wards in the system can span between months and would give a duplicated count.



# Georgia SHIP Medicare Open Enrollment



## SHIP

State Health Insurance  
Assistance Program

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Navigating Medicare

**October 15 – December 7, 2022**

[aging.georgia.gov/georgia-ship](https://aging.georgia.gov/georgia-ship)



# Staff Recognition



The Oregon Department of Justice Attorney General Rosenblum with Anna Thomas, Manager of our Forensic Special Investigation Unit (FSIU).



Dr. Temitope Walker will be providing testimony to the U.S. Senate Special Committee on Aging on the work we are doing in Georgia to address senior hunger.

## Congratulations!



# Annual Gift Drive Deliveries!



## Thank you!

We were able to fulfill all the wish lists for our vulnerable Georgians under guardianship for the holidays!

Gifts will all be delivered by case managers who will “Light Up the Holidays” for these persons under guardianship!

Special thank you to **FODAC** for offering warehouse space for the gifts this year!



# Questions?

**MaryLea Boatwright Quinn, MSW, LCSW**

Assistant Deputy Commissioner

Division of Aging Services

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