stronger families
FOR A STRONGER GEORGIA

Program Data

DCSS is responsible for the statewide administration of the child support enforcement program under the provisions of Title IV-D of the Social Security Act (42 U.S.C. 651 - 669).

Program Legislative Authority

State Authority / Reference	Official Code of Georgia, Annotated, Titles 9 and 19 and Departmental Rules, DHS Rules at 290-7-1
Federal Authority / Reference	Code of Federal Regulations, Title 45, Parts 300-399

Budget

Total budget SFY 2021	$100,847,418
% State funds	26% = $26,258,473
% Federal funds	71% = $71,351,685
% Other Funds	3% = $3,237,260

Program Information

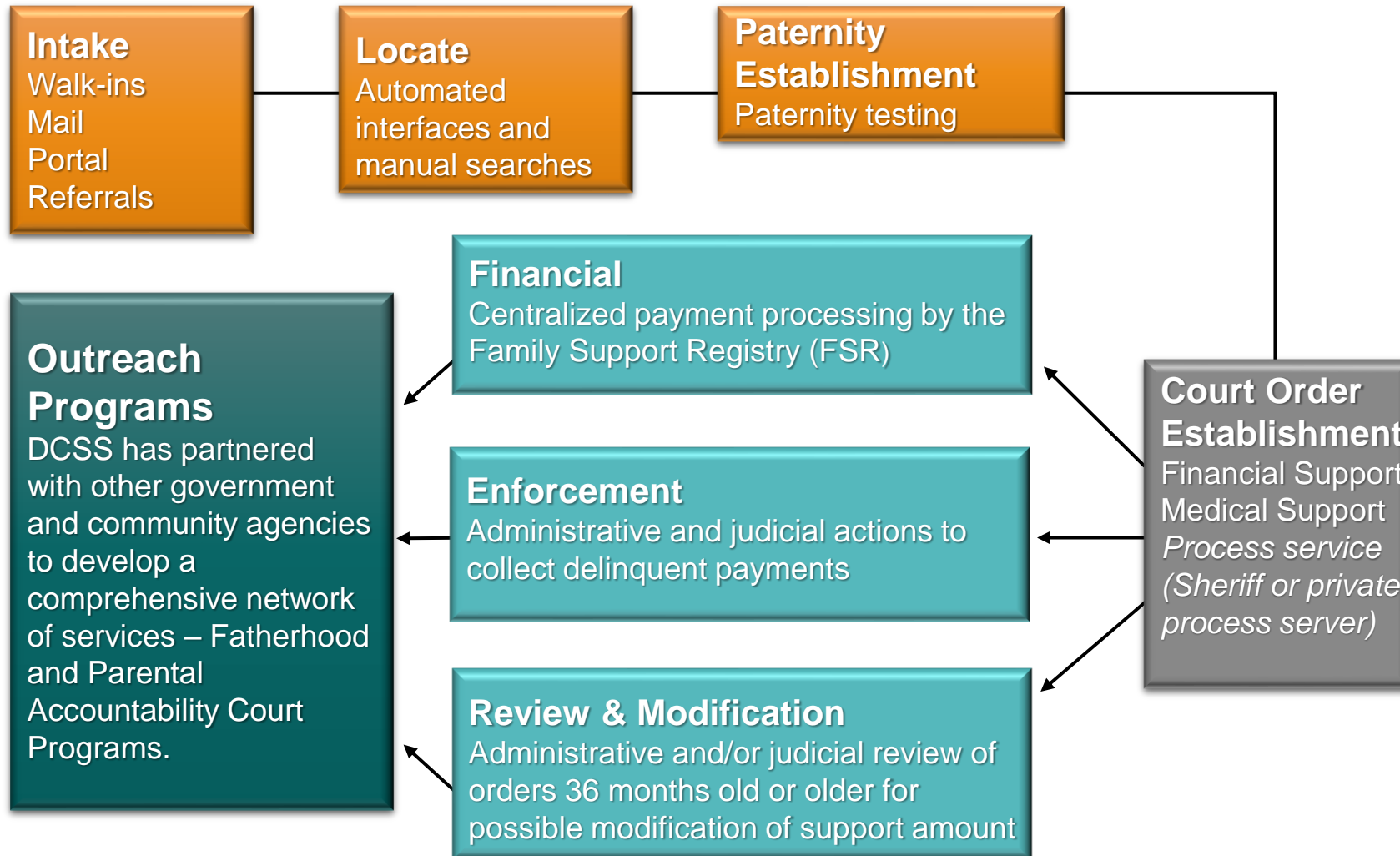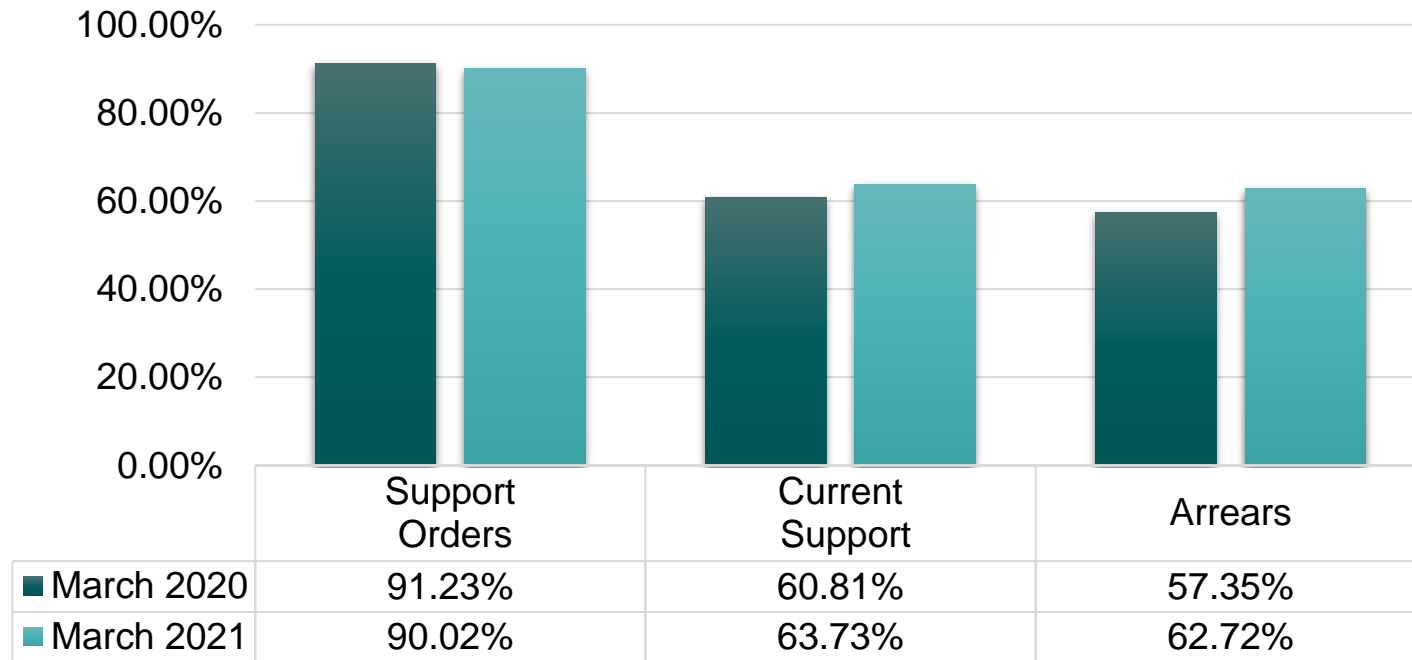|	
Performance indicators	Performance Measures: • Paternity establishment • Order establishment • Current support paid • Arrears support paid • Undistributed collections • Locate • Collections • Cost Effectiveness
Total offices	58 local offices excluding state, region and specialty/hub offices
Total number of positions	1,160
Total caseload as of 09/30/2020	356,887

Child Support Services

Intake
Walk-ins
Mail
Portal
Referrals

Locate
Automated interfaces and manual searches

Paternity Establishment
Paternity testing

Outreach Programs
DCSS has partnered with other government and community agencies to develop a comprehensive network of services – Fatherhood and Parental Accountability Court Programs.

Financial
Centralized payment processing by the Family Support Registry (FSR)

Enforcement
Administrative and judicial actions to collect delinquent payments

Review & Modification
Administrative and/or judicial review of orders 36 months old or older for possible modification of support amount

Court Order Establishment
Financial Support
Medical Support
Process service (Sheriff or private process server)

Performance: October - March

	Support Orders	Current Support	Arrears
■ March 2020	91.23%	60.81%	57.35%
■ March 2021	90.02%	63.73%	62.72%

Paternity

- Paternity Establishment Percentage:
  - March 2020: 44.10%
  - March 2021: 37.34%

- Federal Requirement:
  - 90%

- Penalty:
  - 1% to 2% of Temporary Assistance for Needy Families Block Grant

Collections:
- Total Collections:
  - **$377,448,085**

Caseload Size:
- Total Cases:
  - **348,350**
- Cases with orders:
  - **313,572**

Paternity Initiatives

- Office of Vital Records Outreach

- Administrative Paternity Orders

- National Organizations Support
  - NCSEA
  - NCCSD

- Legislative Support

Outreach: October - March

2,939 participants enrolled

Participant completions **1,560**

$4,200,378 in collections

Fatherhood PROGRAM
DHS | Division of Child Support Services

DHS Parental
ACCOUNTABILITY COURT
Division of Child Support Services

322 new participants

Participant Graduations **89**

$2,506,990 in collections

FFY20 referrals: **318**

FFY21 referrals: **703**

Access & Visitation

NEXT STEPS

Continued focus on paternity

Self-Service Options

Return to workplace preparation

Thank You

Questions

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