

DHS Employee Assistance Program

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Georgia Department of Human Services

Vision, Mission and Core Values

Vision

Stronger Families for a Stronger Georgia.

Mission

Strengthen Georgia by providing Individuals and Families access to services that promote self-sufficiency, independence, and protect Georgia's vulnerable children and adults.

Core Values

- **Provide access to resources that offer support and empower Georgians and their families.**
- **Deliver services professionally and treat all clients with dignity and respect. Manage business operations effectively and efficiently by aligning resources across the agency.**
- **Promote accountability, transparency and quality in all services we deliver and programs we administer.**
- **Develop our employees at all levels of the agency.**

Employee LifeWork Solution Program

- Employee benefit that provides short term, confidential, counseling, consultation, resources and referrals
- Available to employee, dependents and household members
- Confidential assistance from certified or licensed professionals
- 24/7 availability
- www.apsheplink.com or 1-800-293-0851



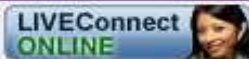
APS Healthcare

Employee LifeWork Solution



1-800-293-0851

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Monthly Feature



Branding Basics for Twitter

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Centers



Locate an EAP Counselor

APS Healthcare provides you access to local counselors. [Click here](#) to locate an APS Provider in your area.



Learning Center

Life Lessons to improve your mental and physical health; and relationships at school and at home. Listen, read, assess and make plans using the information and interactive tools here. [Click here](#) to open the Learning Center.



Use the arrows to see more options by scrolling up and down.

Locate Resources

Employee LifeWork Solution Program

- Family Caregiving Services
- Emotional Wellness
- Convenience Services
- Legal Services
- Financial Services

Employee LifeWork Solution Program

- Utilization - Q1 2012
 - Individual utilization rate – 5.8% of staff
 - 120 Open cases
 - Employees accounted for 88.4%
 - Primary reason
 - Worklife (31.7%)
 - Relationships (22.5%)
 - Emotional Wellbeing (20.8%)

Employee LifeWork Solution Program

DHS Employee Assistance Program

administered by:

APS Healthcare

www.apshelplink.com

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