

**Georgia Department of Human Services**

# **State Fiscal Year 2020 Audit Results**

**Bill Zisek**

Director, Office of Financial Services





*stronger families*

FOR A STRONGER GEORGIA



# **SFY 2020 Audit Results**

## ***Audit Objectives as expressed by the State Auditor***

To express opinions on:

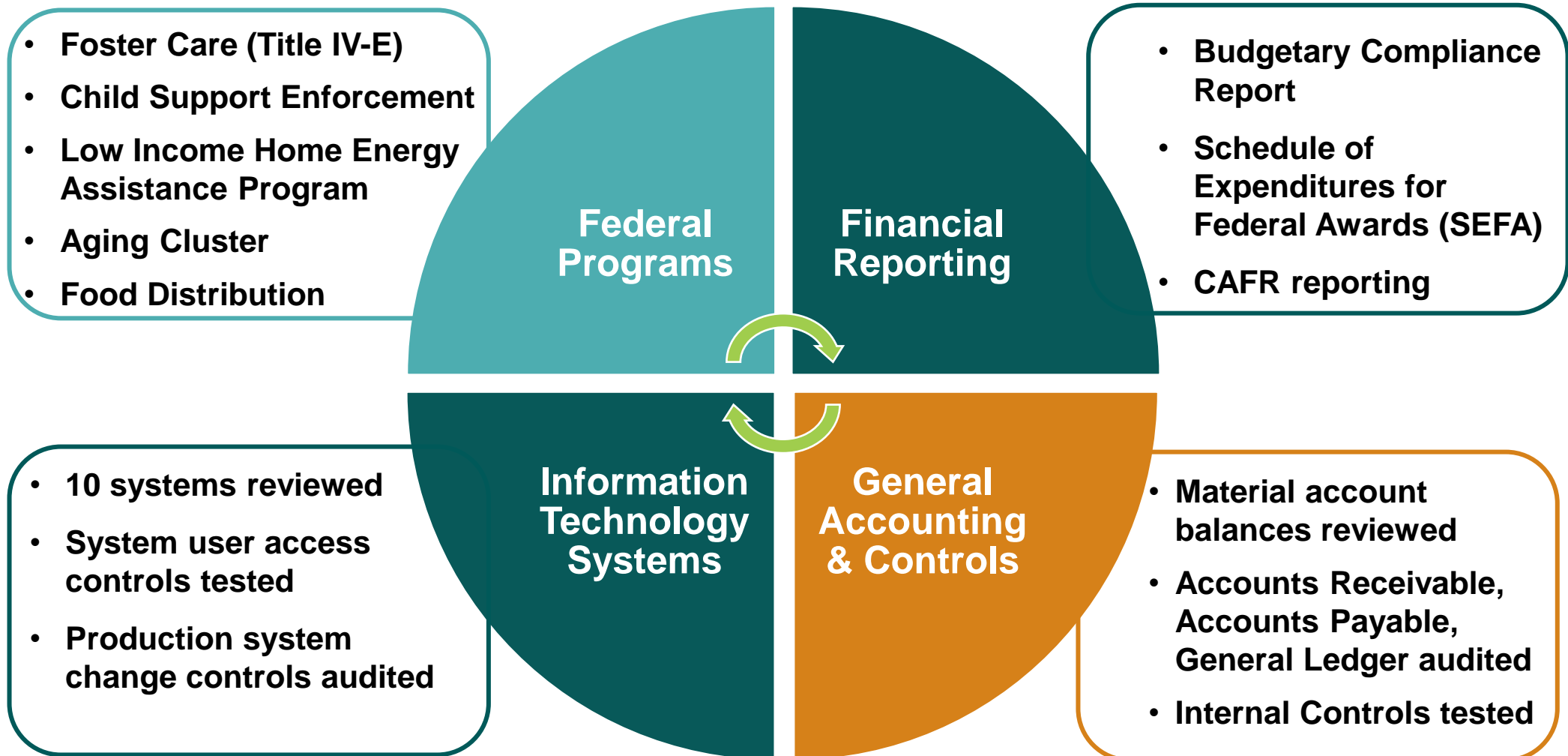
1. Fair presentation of the State's financial statements as presented in the State of Georgia Comprehensive Annual Financial Report (CAFR).
2. Adequate control by the management with the oversight of those charged with governance.
3. Internal control and compliance as required by:
  - The Single Audit Act Amendments of 1996
  - Title 2 U.S. *Code of Federal Regulations* (CFR) Part 200, *Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards* (Uniform Guidance)

***The annual state audit does not relieve management or those charged with governance of their responsibilities.***



# SFY 2020 Audit Results

## *Scope and Focus of the Audit*



# **SFY 2020 Audit Results**

## ***5 Published Single Audit Findings***

### **IT SYSTEMS**

#### **2 Findings \***

**Strengthen  
System Logical  
Access Controls**

**SHINES - DFCS**

---

#### **2 Findings \***

**Strengthen  
System Logical  
Access Controls**

**WellSky – Aging Services**

### **PROGRAMS**

#### **1 Finding**

**Strengthen Controls  
Over Eligibility  
Redeterminations**

**Medicaid - DFCS**

### **FINANCIALS**

#### **No Findings**

*\* Duplicate Findings*





# SFY 2020 Single Audit Findings

## IT Systems - Strengthen System Logical Access Controls *SHINES - DFCS*

### Audit Finding

- Privileged System Users  
10 developers and 1 architect of 15 privileged users had inappropriate access to the server production environment.
- Terminated System Users  
4 of 154 terminated employees tested continued to have access to the system after their employment separation date.
- New System Users  
5 of 25 new users were assigned various roles which did not reflect the on-boarding request documentation.

### Corrective Actions

- Removed inappropriate access to the system's production environment.
- Establishing a process to monitor changes to the production environment to ensure all changes have been authorized, tested, and approved prior to deployment.
- Establishing an electronic documentation storage retention requirement period of 18 months.
- Providing training provided to authorized management on completion of the system roles and access request form and documentation storage maintenance requirement.



# SFY 2020 Single Audit Findings

## IT Systems - Strengthen System Logical Access Controls *WellSky – Aging Services*

### Audit Finding

- Privileged System Users  
5 of 25 had inappropriate access to the system based on their job roles and responsibilities.
- General System Users  
8 of 60 had various roles assigned to them which were not required to carry out their job roles and responsibilities.
- New System Users  
8 of 25 did not have substantiated roles per the authorized role request form.

### Corrective Actions

- Establishing a quarterly user re-certification process has been established to verify users have appropriate levels of access according to job roles.
- Establishing an electronic documentation storage retention requirement of a period of 18 months.
- Providing training provided to authorized management on completion of the system roles and access request form and documentation storage maintenance requirement.



# SFY 2020 Single Audit Findings

## Programs - Strengthen Controls Over Eligibility Redeterminations *Medicaid - DFCS*

### Audit Finding

- 1 of 67 Non-SSI Medicaid benefit payments tested did not have the required eligibility redetermination performed within the previous 12 months.
- The Medicaid benefit recipient was mailed a renewal notice but did not return the renewal documentation. The Georgia Gateway eligibility system did not generate an overdue renewal notice.
- \$128,130 of benefit payments for this one Medicaid member was identified.

### Corrective Actions

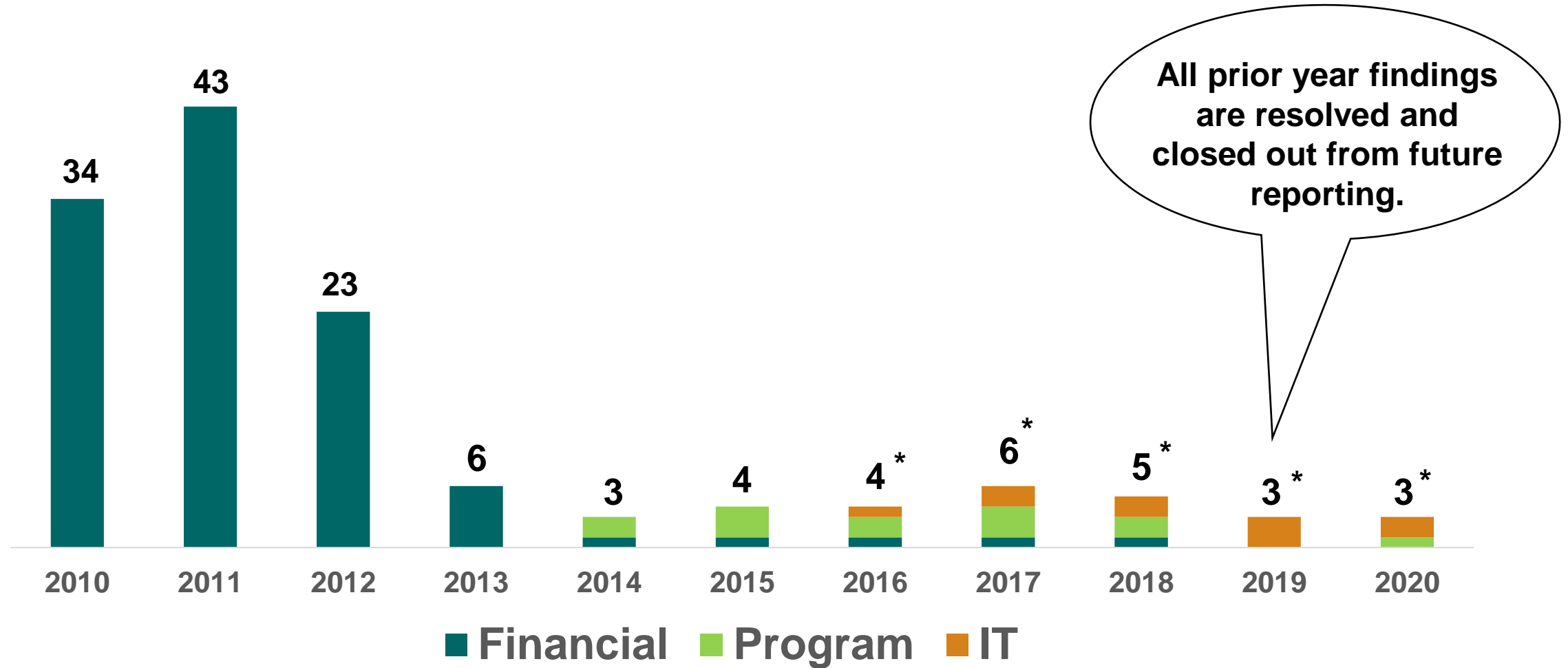
- DFCS has corrected the benefit renewal notice system issue in the Georgia Gateway.
- DFCS completed the overdue eligibility redetermination process.
- The Medicaid member remained eligible for Medicaid benefits upon completion of the eligibility redetermination process.





# SFY 2020 Audit Results

## *Published Single Audit Findings*



\* excludes duplicated Information Technology findings



# Office of Financial Services

## *Available References and Reports*

- **Budgetary Compliance Report (BCR)**  
[www.audits.ga.gov/SGD/bcr.html](http://www.audits.ga.gov/SGD/bcr.html)
- **Comprehensive Annual Financial Report (CAFR)**  
[www.audits.ga.gov/SGD/cafr.html](http://www.audits.ga.gov/SGD/cafr.html)
- **Annual Single Audit Reports**  
[www.audits.ga.gov/SGD/single\\_audit.html](http://www.audits.ga.gov/SGD/single_audit.html)
- **Schedule of Expenditures for Federal Awards (SEFA)**  
[www.audits.ga.gov/SGD/single\\_audit.html](http://www.audits.ga.gov/SGD/single_audit.html)  
(Section C-1)



# **SFY 2021 Audit**

## ***The Audit Has Started***

1. Information Technology (IT) Audit
  - The IT kick-off meeting was held April 19<sup>th</sup>
  - The target date to complete the IT audit is June 30<sup>th</sup>
2. Federal Program and Financial Audit
  - Expect kick-off meeting within the next 45 days
  - An initial program risk assessment is being completed for audit planning purposes and program selection
3. The DHS Board Members:
  - Will be receiving the SFY 2021 Audit Engagement Letter \*
  - May be contacted for Fraud Awareness interviews

\* *CAFR name change. "Annual Comprehensive Financial Report" (ACFR) going forward.*



# Questions?

**Bill Zisek**

Director  
Office of Financial Services

Bill.Zisek@dhs.ga.gov  
404-273-9427

