

Georgia Department of Human Services
Office of Strategic Planning and Initiatives

DHS Strategic Plan Overview

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stronger families

FOR A STRONGER GEORGIA



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GOVERNOR'S STRATEGIC GOALS



Education: Developing life, college and work-ready students



Mobility: Transporting people and products in a 21st century Georgia



Growth: Creating jobs and growing businesses



Health: Accessible care and active lifestyles



Safety: Protecting the public's safety and security



Responsible & Efficient Government: Fiscally sound, principled, conservative



GOVERNOR'S STRATEGIC GOALS



Education: Developing life, college and work-ready students



Health: Accessible care and active lifestyles



Safety: Protecting the public's safety and security

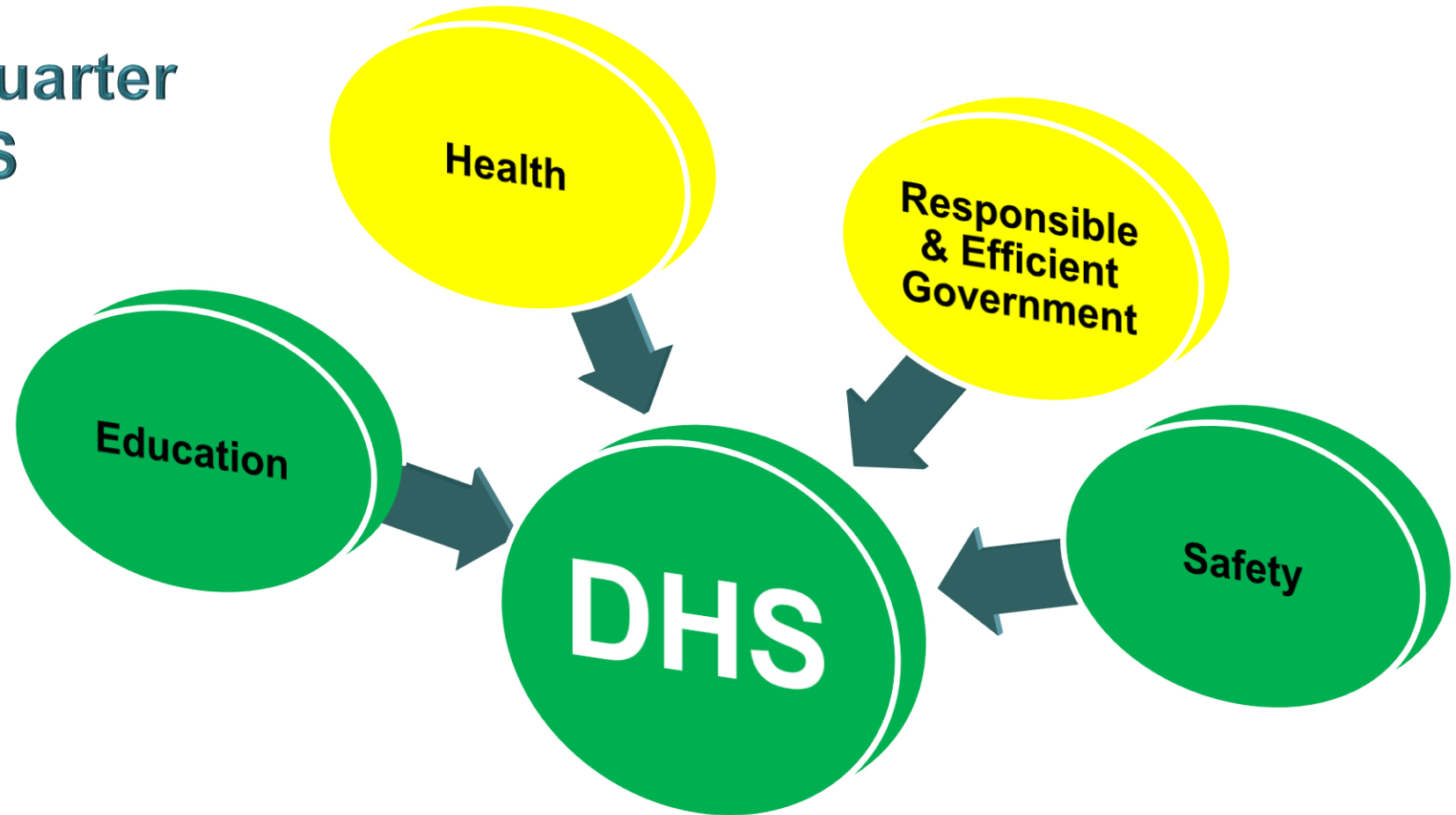


Responsible & Efficient Government: Fiscally sound, principled, conservative



STRATEGIC PLAN PERFORMANCE INDEX

DHS FY2018 3rd Quarter
OVERALL STATUS



Red: Below Baseline



Yellow: Between Baseline and Goal



Green: At or Above Goal



Education Recap

Goals

- Promote sustainable community programs
- Increase number programs

2017 - 2018

Education Accomplishments

- The percentage of Educational Programming, Assessment and Consultation (EPAC) referrals for youth in foster care has risen from 55% to 88%
- The percentage of youth in foster care who successfully graduate from high school is trending from 11% to 25%.



Health Recap

Goals

- Empower individuals and families
- Increase access to healthy food options and services
- Ensure timely initial assessment of family and individual needs

2017 - 2018

Health Accomplishments

- 3.9 million meals were served to Georgians through congregate and home delivery services
- Initial Wellness Screenings for Youth in foster care is trending from 16.9% to 29.59%
- Percentage of youth receiving Medicaid or Health Insurance, within six months of their 18th Birthday at 92%
- The number of SNAP Nutrition Education participants that receive information regarding healthy and nutritious food choices for low income families went from 49,184 to 114,803



Responsible & Efficient Government Recap

Goals

- Ensure that DHS maintains a learning environment
- Restructure the overall process for hiring, recruiting and retaining DHS employees
- Cultivate and maintain a positive relationship with the public and key stakeholders
- Maintain and increase productivity, efficiency and quality of service
- Develop support services and job assistance programs

2017 - 2018

Responsible & Efficient Gov. Accomplishments

- Child Support Services collected over \$771 million
- Over 554,882 children served through the Child Support Services
- Established 39 Parental Accountability Courts (PAC)
- Decreased the overall DHS turnover rate from 20.68% to 13.5%



Safety Recap

Goals

- Provide DHS programs and services
- Build and maintain community awareness
- Ensure our vulnerable clients are free from abuse, neglect and exploitation

2017 - 2018

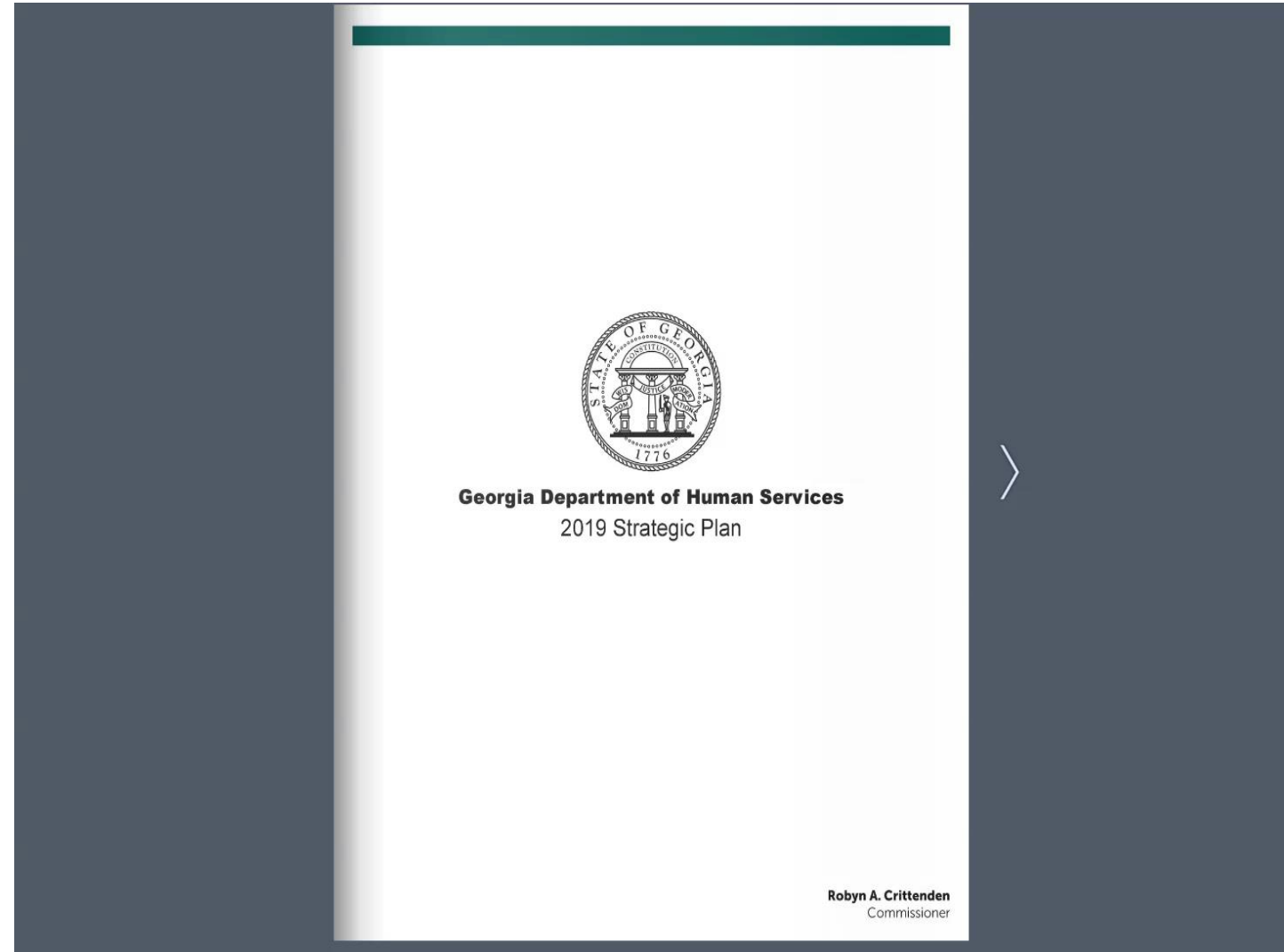
Safety Accomplishments

- Increased the number of At-Risk Adult Crime Tactics (ACT) Certified Specialists to 287 individuals
- Increased the number of individuals who transitioned from nursing facilities back into the community from 125 to 218
- Increased the percentage of monthly parental visits for children in Child Protective Services and Foster Care from 80% to 90% for birth fathers and from 87% to 92% for birth mothers
- Increased the percentage of Temporary Assistance for Needy Families (TANF) participants in countable employment to 92%



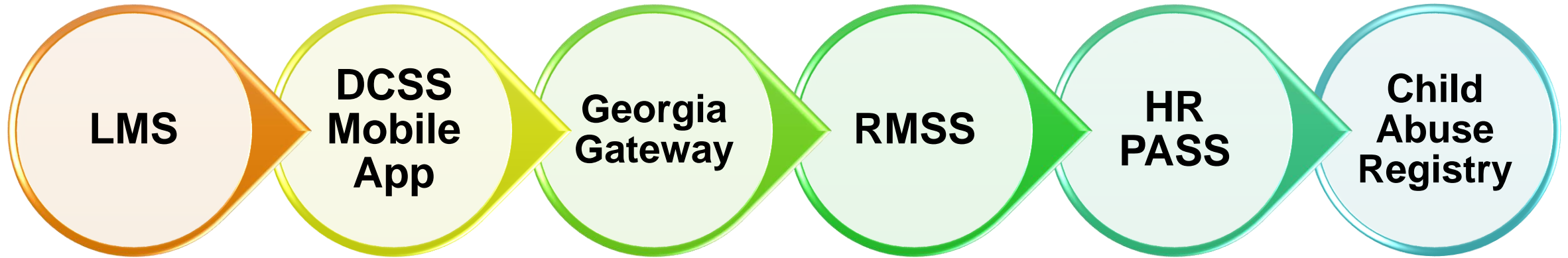
What's New?

The 2019 DHS Strategic Plan has a new look!

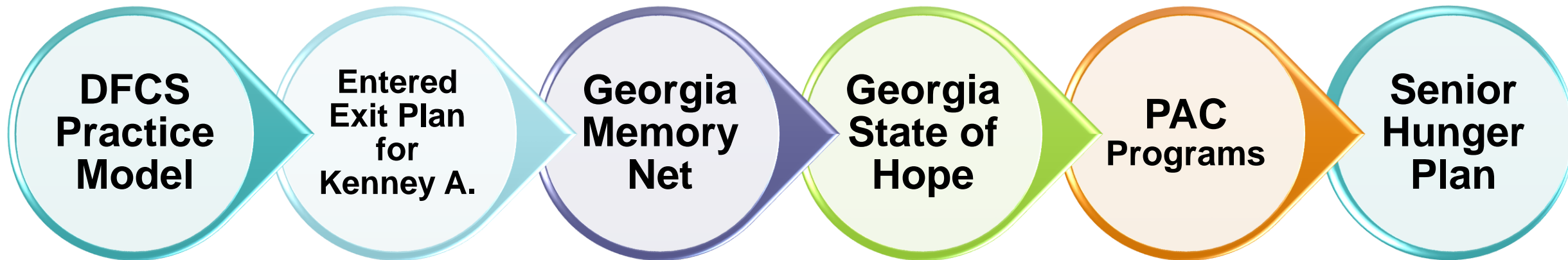


DHS Accomplishments

Technology



Programs



Thank You

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