



**Georgia Department  
of Human Services**  
Division of Aging Services

# Adult Protective Services

## *Program Overview and Data*

Bryan Hay, Deputy Director | Division of Aging Services

# Adult Protective Services (APS)

Service	Mandated through the Disabled Adult and Elder Persons Protection Act to investigate reports of abuse, sexual abuse, neglect, exploitation, and self-neglect of at-risk adults with disability and elder persons age 65 and above who are not residents of a long-term care facility.
Objective	<ul style="list-style-type: none"><li>• To complete a thorough investigation by gathering factual evidence</li><li>• Assessing the adult's capacity of understanding the degree of danger</li><li>• Provide resources for the services needed to prevent or alleviate further maltreatment</li><li>• Honoring an individual's right to self-determination and using the least restrictive alternative in the provision of protective services</li><li>• Coordinating and cooperating with other investigative agencies and services whose efforts are directed at protecting adults</li><li>• Conduct public awareness activities and maximize community resources for APS clients</li></ul>



# Adult Protective Services (APS)

## Limitations: What APS cannot do

- Make decisions/actions without full APS investigation
- Assume legal guardianship as first step
- Take action when APS criteria is not met
- Act as first responder
- Evaluate a home for safe discharge
- Make adults comply
- Not a placement service



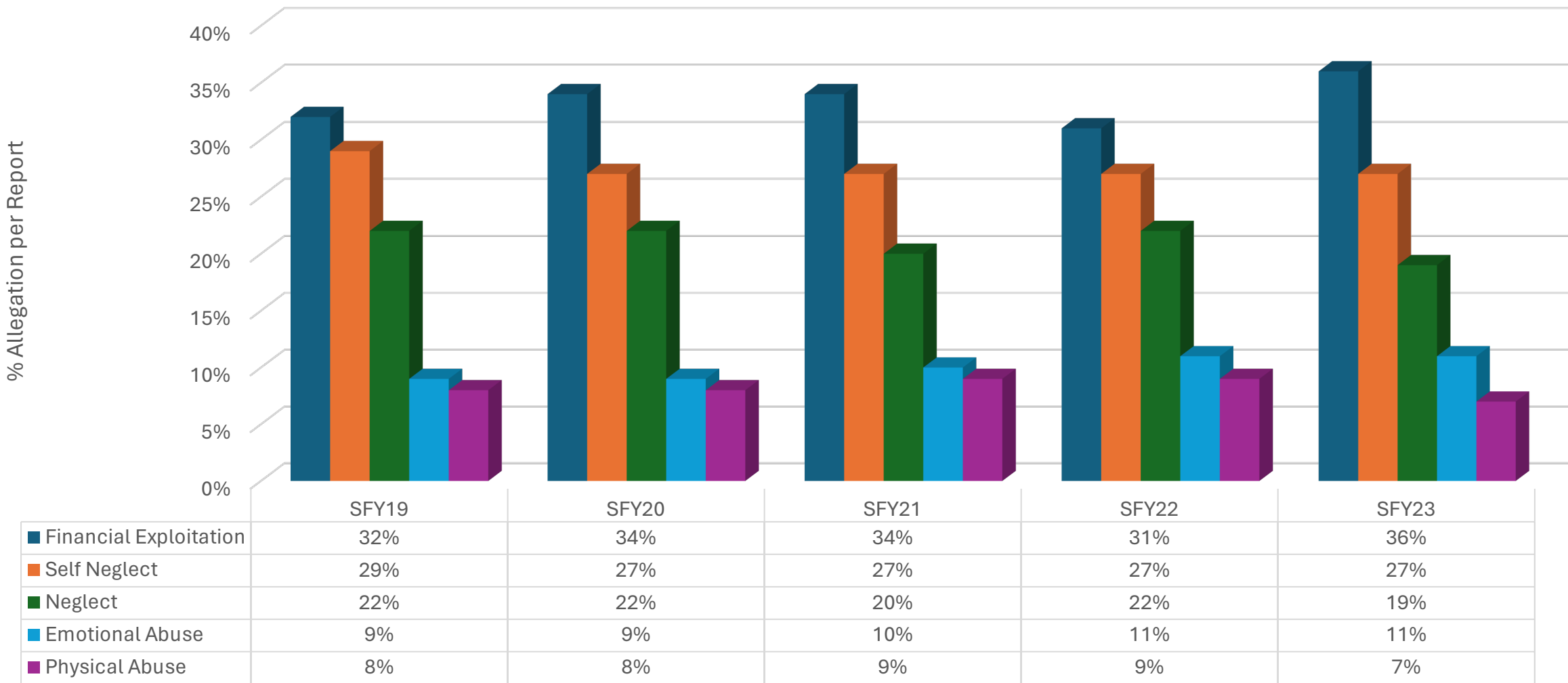
# Adult Protective Services

**Adult Protective Services will investigate allegations of harm or threats of harm to elder persons or persons with disabilities**

- **Abuse** – The willful infliction of physical pain, physical injury, sexual abuse, mental anguish, unreasonable confinement, or the willful deprivation of essential services to a disabled adult or elder person;
- **Neglect** - The absence or omission of essential services to the degree that it harms or threatens with harm the physical or emotional health of a disabled adult or elder person;
- **Exploitation** - The illegal or improper use of a disabled adult or elder person or that person's resources through undue influence, coercion, harassment, duress, deception, false representation, false pretense, or other similar means for one's own or another's profit or advantage.
- **Self-neglect** – The inability to perform essential self-care tasks due to mental or physical impairment.



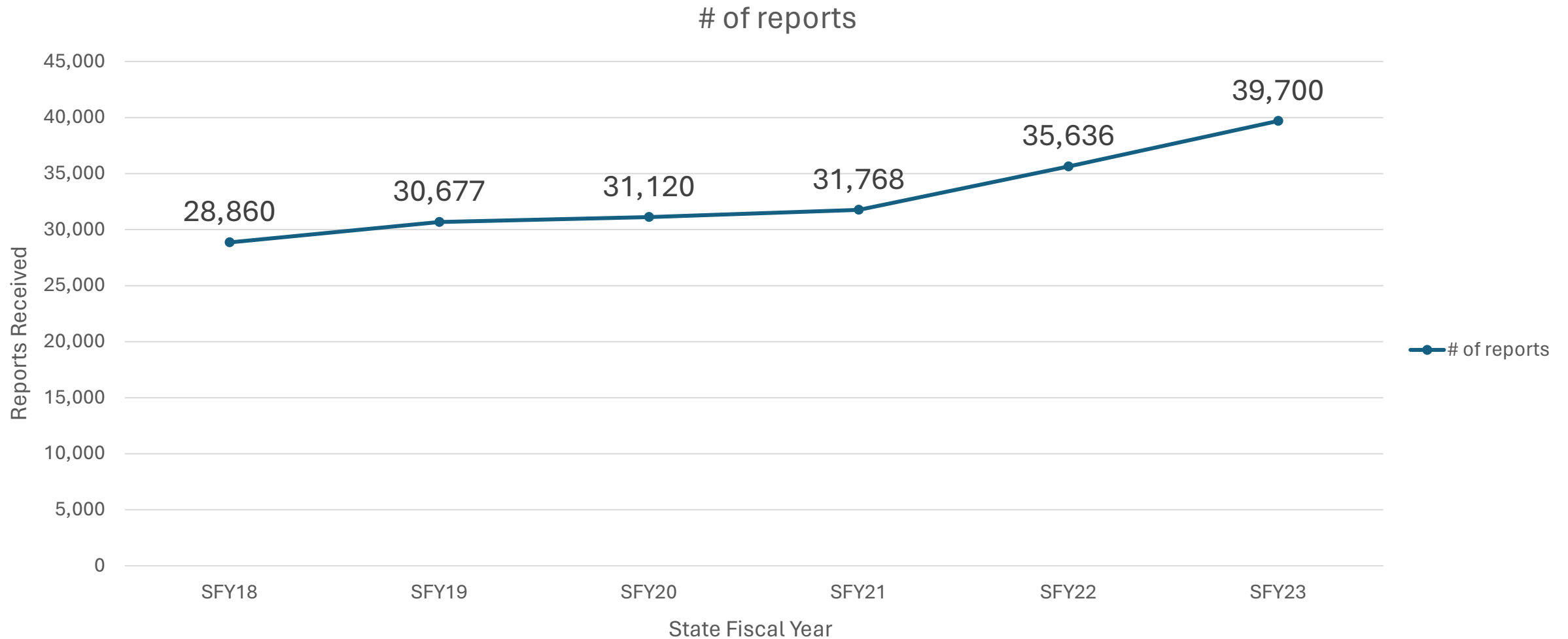
# Allegations Reported by Type



# **Dangers of APS Investigations**



# APS Report Data

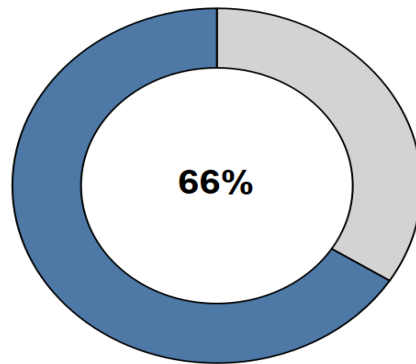


# APS Caseload Ratio

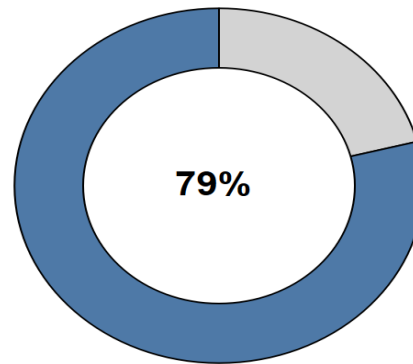




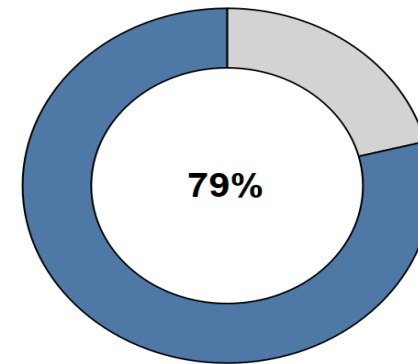
## Percentage of APS investigations initiated within 10 days



SFY 2021



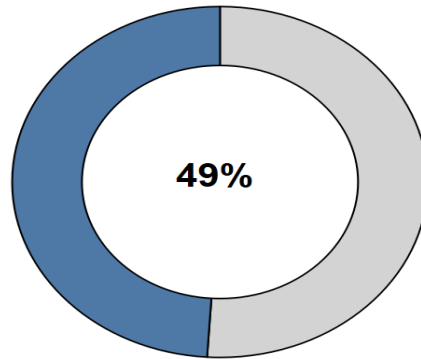
SFY 2022



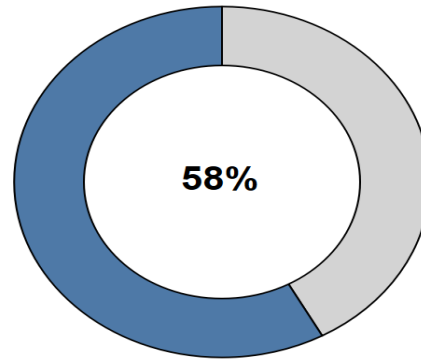
SFY 2023



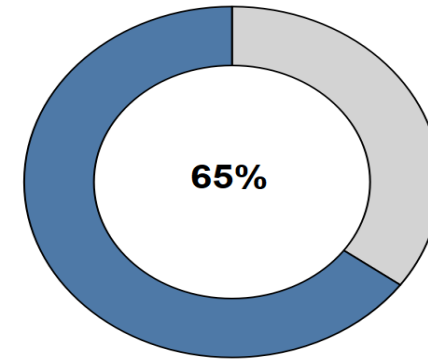
## Percentage of APS investigations completed within 45 days



SFY 2021



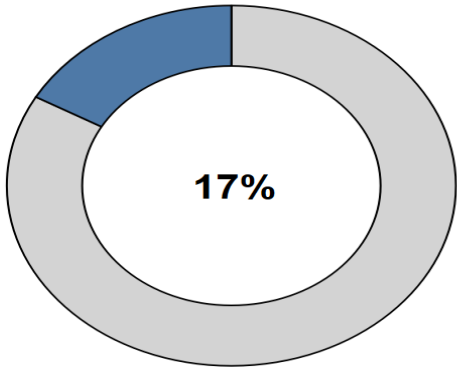
SFY 2022



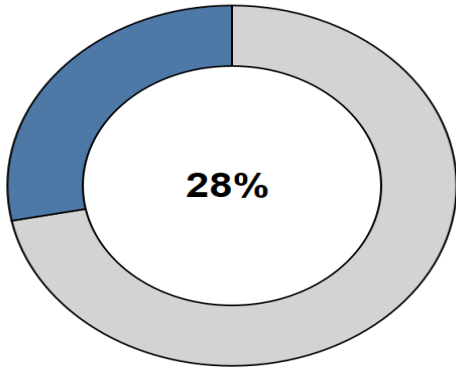
SFY 2023



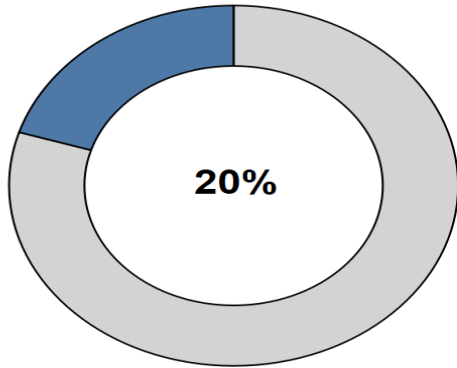
# APS investigator turnover rate



SFY 2021



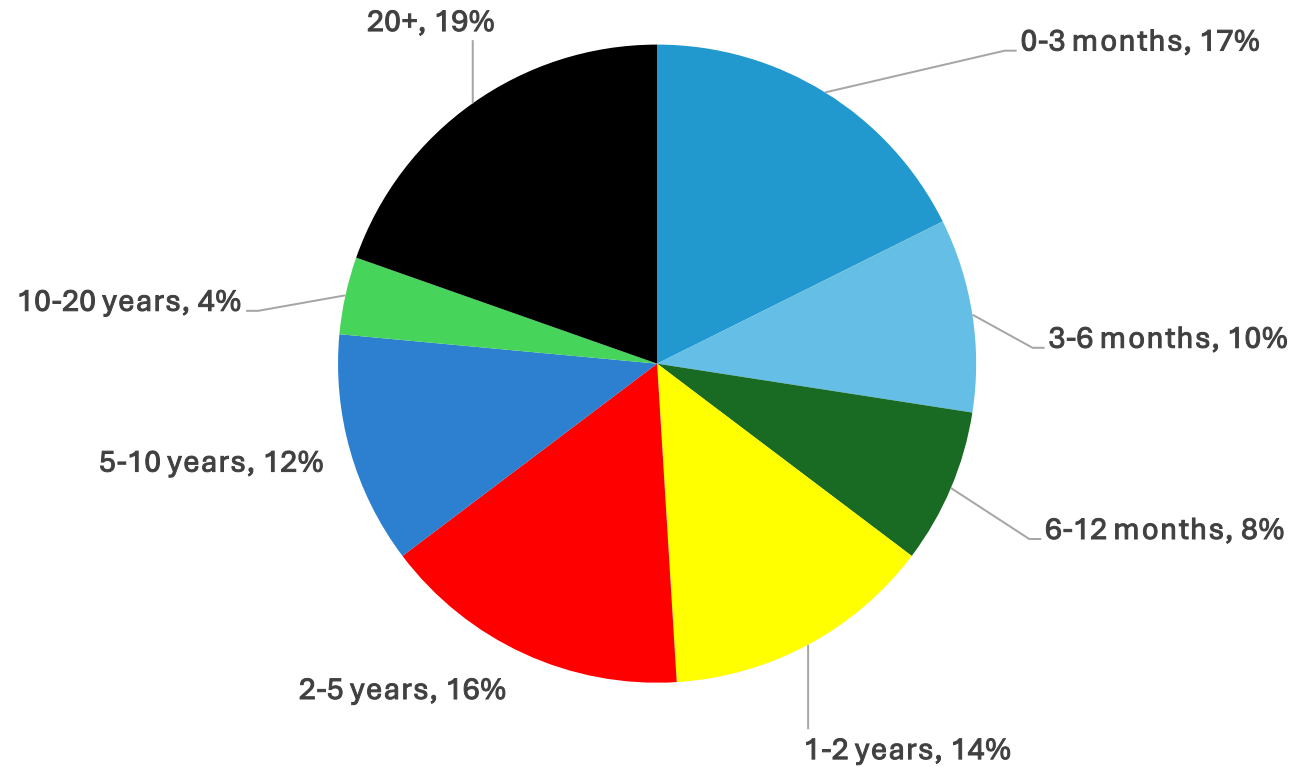
SFY 2022



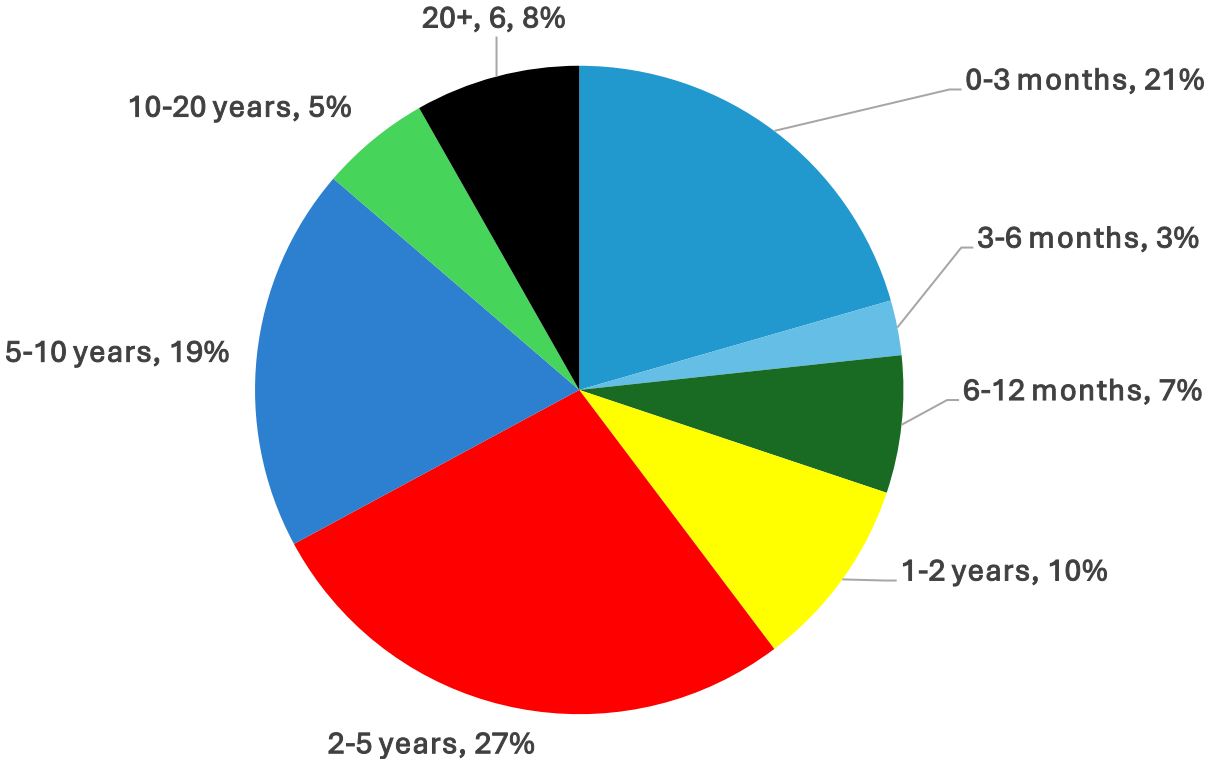
SFY 2023



# SFY 23 Turnover Tenure Groups - Advocates



# SFY 24 YTD Turnover Tenure Groups Advocates



# Federal Regulations

- No federal regulations or federal funding for APS in years past
- Federal regulations expected to drop in May 2024
- All state administered APS programs must come into compliance with federal regulations



# Questions?

**David Bryan Hay**

*Deputy Director | Division of Aging Services*

[david.hay@dhs.ga.gov](mailto:david.hay@dhs.ga.gov)

