



Georgia Gateway

Your path to Social Services Benefits.

How to access Georgia Gateway:

- Visit www.gateway.ga.gov wherever you can easily access a computer
- Visit a local county office to use a self-service computer
- Visit a local community partner agency

For information on registered Community and Medical Assistance Partners in your area, call 1-877-423-4746.

WHAT IS THE GEORGIA GATEWAY CUSTOMER PORTAL?

The Georgia Gateway Customer Portal replaces COMPASS as the new self-service web portal for you to manage your benefits online for six programs, including:

- **Medical Assistance (Medicaid, PeachCare for Kids® (PCK), Planning for Healthy Babies (P4HB), Aged, Blind and Disabled Medicaid, and more)**
- **Food Stamps (SNAP)**
- **Temporary Assistance for Needy Families (TANF)**
- **Special Supplemental Nutrition Program for Women, Infants, and Children (WIC)**
- **Childcare and Parent Services (CAPS)**
- **Low Income Home Energy Assistance Program (LIHEAP) After October 2017**

WHAT CAN I DO IN THE CUSTOMER PORTAL?

- Self-screen for potential benefits
- Apply for Medicaid, WIC, and child care benefits
- Check application and case status
- Renew benefits
- Submit verification documents electronically
- View and manage case information
- Go-Green and receive online notices
- Report changes in circumstance

WHEN WILL THIS CHANGE HAPPEN?

Georgia Gateway will be rolled out in three phases across the State. Beginning in February 2017, you will see a new page when trying to access your benefits through COMPASS until all customers have been moved to Georgia Gateway. Using the information you provide, the splash page will assist in sending you to the correct website to apply for and manage your benefits, either COMPASS or the Georgia Gateway Customer Portal.

WHAT DO I NEED TO DO?

You may access the Georgia Gateway Customer Portal to view and manage your benefits using your COMPASS user ID and password. If you do not have a COMPASS account, you may create one by following the instructions on the Georgia Gateway Customer Portal homepage. If you are currently receiving public assistance in Georgia, your benefit information will be automatically moved to Georgia Gateway.

However, if you are an existing PeachCare for Kids® (PCK) or Planning for Healthy Babies (P4HB) customer, your Family Account Number will change as part of the transition. Beginning February 6, 2017, current PCK and P4HB customers may obtain their new Family Account Number, known as your Case Number in Georgia Gateway, by accessing the Georgia Gateway Customer Portal or by calling 1-877-423-4746 and speaking to a customer service representative.



Visit Georgia Gateway at www.gateway.ga.gov or call 1-877-423-4746.