

# Integrated Eligibility System (IES)

Presenter: Venkat Krishnan

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# Vision, Mission and Core Values

## *Vision*

Stronger Families for a Stronger Georgia.

## *Mission*

Strengthen Georgia by providing Individuals and Families access to services that promote self-sufficiency, independence, and protect Georgia's vulnerable children and adults.

## *Core Values*

- Provide access to resources that offer support and empower Georgians and their families.
- Deliver services professionally and treat all clients with dignity and respect. Manage business operations effectively and efficiently by aligning resources across the agency.
- Promote accountability, transparency and quality in all services we deliver and programs we administer.
- Develop our employees at all levels of the agency.

# Agenda

- *Timeline*
- *Phased Approach*
- *Project Time Line*
- *IES Coordination*
- *Phase I – Release 1 Status*
- *Q & A*

# Timeline – Release 01

*12 Days*

*To go for Phase I, Release 01 !!*

# Phased Approach

- IES implementation is in two phases:
  - **Phase 1** – compliance with Affordable Care Act
  - **Phase 2** – full replacement of current Eligibility System incorporating multi-agency programs

# Phase 1 - Key Dates

## ➤ Release Plan – Phase 1

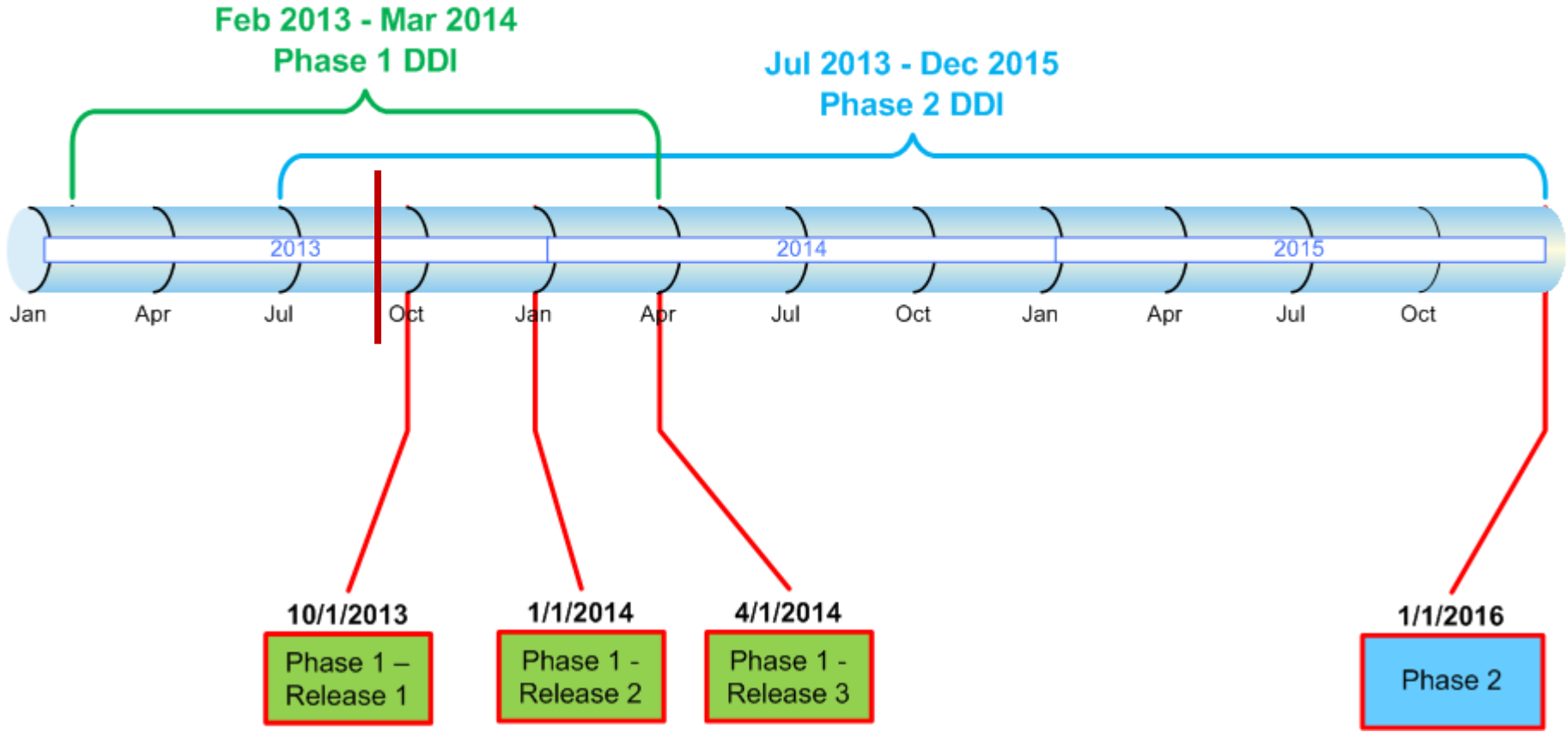
### – Critical Dates

- **Release 1** - October 1, 2013 – *Accept Account Transfers from FFM (Federally Facilitated Marketplace) and Online Applications via COMPASS*
- **Release 2** - December 1, 2013 – *Begin using MAGI rules for enrollment dates starting 1/1/14*
  - January 1, 2014 – *Enroll individuals into Medicaid using MAGI rules*
- **Release 3** - April 1, 2014 – *Implementation of new Medicaid renewal process*

The State expects each phase to be operational by the dates identified above. However, if any portion of the system is unavailable, the State will invoke the appropriate contingency process. Each contingency is separate and non dependent on any other contingency.

# Integrated Eligibility System Implementation Timeline

Jan 1, 2013 – Jan 1, 2016



# IES Coordination Across Agencies

- Federal Agencies
  - CMS – Central and Regional Office
  - FNS / USDA
  - ACF
- DCH
  - PMO
  - Policy (Medicaid & PeachCare)
  - MMIS (HPES)
  - Legal, Finance, Procurement
- DHS
  - OIT (COMPASS, Document Imaging, ADOBE, SUCCESS)
  - DFCS (Policy, Field Operations)
  - OLAC (Communications, Call Center)
  - Legal, Finance, Procurement
- DPH
- DECAL
- Maximus
  - IT (VIDA)
  - Policy
- IV&V (PCG)
- GTA
  - WebMethods / ESB
  - NADC
  - GETS
- OPB
- GSFIC
- DOAS



# Phase 1 – Release 1 – Key System Tasks

- Release 1 (systems) – 10/1/13
  - ❖ Ability to accept online applications from FFM
  - ❖ Ability to refer applications to the FFM
  - ❖ Accept new streamline application via COMPASS web portal
  - ❖ Redirect PeachCare for Kids new application functions to COMPASS
  - ❖ Ability to print applications from COMPASS or FFM
  - ✓ Status
    - Requirements – 100% complete
    - Development – 100% complete
    - Systems Integrated Testing (SIT) – 100% complete
    - User Acceptance Testing (UAT) - 84% complete
      - 3 Rounds – Round 1 & 2 Complete

# Phase 1 – Release 1 - Implementation

- Release 1 (Implementation Preparedness) – 10/1/13
  - ❖ Georgia One
    - Training
    - Call center
      - Increase staffing in progress
    - Business Process Re-Engineering
  - ❖ Day 1 Contingencies
  - ❖ Command Center (9/16/2013 – 10/18/2013)
  - ❖ Training – Field Staff

# Other Activities

- Concurrent activities that are underway:
  - ❖ CMS Approval Documentation
    - ❖ Operational Advanced Planning Document (OAPD)
    - ❖ Implementation Advanced Planning Document
    - ❖ Day 1 Contingency (D1C) and Operational Readiness Review (ORR)
  - ❖ Command Center Setup
  - ❖ Communications (DCH and DHS)
  - ❖ Phase 2 Planning underway

# Questions?