Integrated Eligibility System (IES)

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Presentation to: DHS Board

Date: May 14, 2013

Georgia Department of Human Services

Vision, Mission and Core Values

Vision

Stronger Families for a Stronger Georgia.

Mission

Strengthen Georgia by providing Individuals and Families access to services that promote self-sufficiency, independence, and protect Georgia's vulnerable children and adults.

Core Values

- **Provide access to resources that offer support and empower Georgians and their families.**
- **Deliver services professionally and treat all clients with dignity and respect. Manage business operations effectively and efficiently by aligning resources across the agency.**
- **Promote accountability, transparency and quality in all services we deliver and programs we administer.**
- **Develop our employees at all levels of the agency.**

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Agenda

- *Project History*

- *Procurement History*

- *The Georgia IES Overview*

- *Current Strategy*

- *Project Time Line*

- *Issues and Risks*

- *Q & A*

Project History

- Center for Medicaid and Medicare Services (CMS) has provided 90 percent federal matching funds for the design and development of new or improved Medicaid eligibility determination systems that States are developing to accommodate the Affordable Care Act (ACA) modified adjusted gross income (MAGI) rules.

- Under the exception to OMB Circular A-87 cost allocation principles, to the extent these business services are core components of the health program eligibility system, design and development costs would not be required to be cost allocated to the other Federally-funded human services programs for certain business process and technical services

- Opportunity to replace the mainframe based SUCCESS system

- Project was initiated in 2011

- Project has a Multi-Agency involvement and teams
  - DCH, DHS, DPH, DECAL, GTA, OPB, DOAS

- Federal multi-agency involvement
  - CMS, FNS, ACF, CCIO

Procurement History

- Joint Application Requirements session (2011 – 2012)
  - Over 400 requirements identified
- RFP to bring in a Systems Integrator was developed (Spring 2012)
  - Released June 6, 2012
  - Proposals due July 20, 2012
- Evaluation completed by Multi-agency Team
- Apparent winner selected August 2012
- Contract negotiations start September 2012
  - Regular meetings
    - DCH, DHS, DOAS, Legal, Procurement, Commissioners
    - Vendor – principal, risk management, attorneys, project staff
- Procurement cancelled February 5, 2013

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The Georgia IES Overview

- Georgia is:

  - Not an expanded Medicaid population state

  - Not establishing an State Exchange, but will be using the Federal Facilitated marketplace (Federal Exchange)

- Based on rules provided, the Federal Exchange will complete an initial assessment and final determination will be made at the State level

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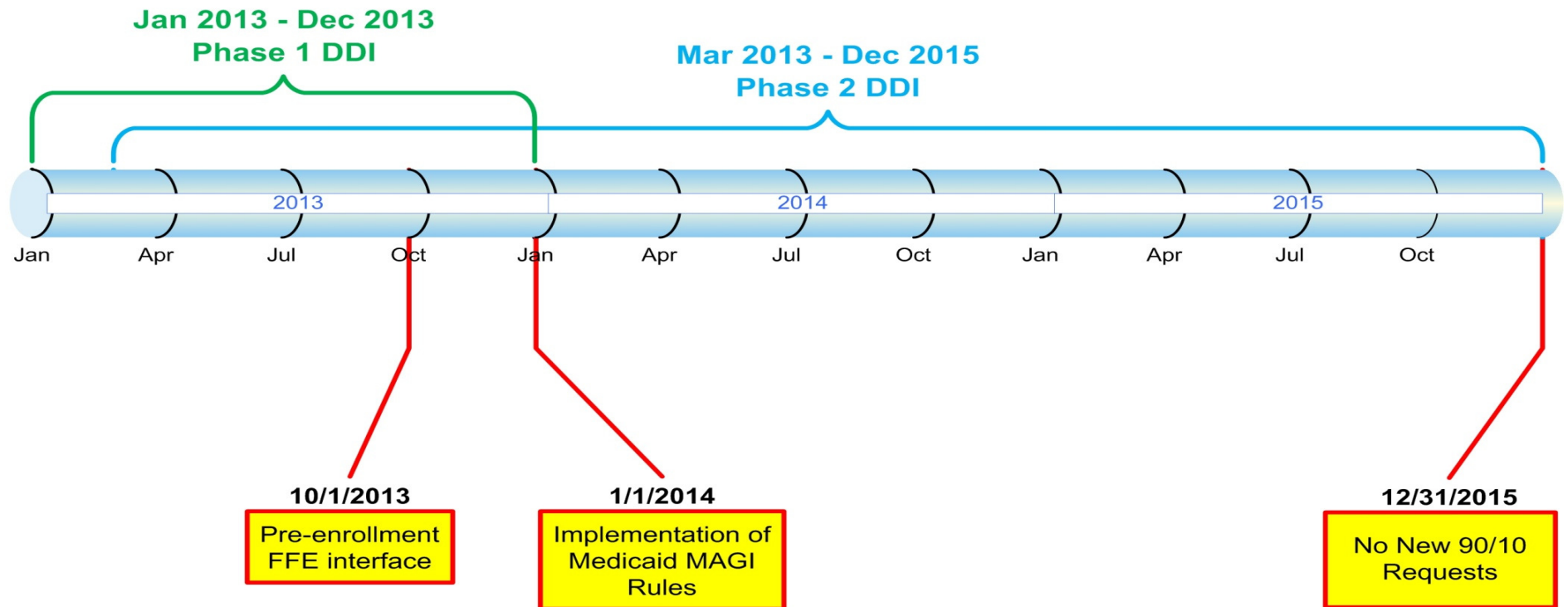
Current Strategy

IES implementation is in two phases:

- **Phase 1** –compliance with Affordable Care Act – utilizing existing systems and components

- Will be completed in-house with state and contractor staff
  - Same approach as with Vendor
  - Only necessary functionality to meet ACA mandates
  - Critical Dates Oct 01, 2013 & Jan 01, 2014

- **Phase 2** – full replacement of current Eligibility System incorporating multi-agency programs
  - Transfer working system from another state
  - Utilize Rules Based Engine, Master Client Index, Automated Functionality
  - Critical Date: 12/31/2015

Issues and Risks

- Aggressive Timeline

- The final set of Rules has not finalized by CMS and requirements/design/process questions remain

- Business Process Changes to handle the new workload