BOARD OF HUMAN SERVICES MEETING MINUTES

May 16, 2018 11:00 a.m. Atlanta, Georgia

MEMBERS PRESENT

Robertiena Fletcher, Chair Frank Auman, Vice Chair Scott Johnson Randall Smith Judy Brownell David Barbee

MEMBERS ABSENT

Monica Walters, Secretary Jack Williams Lisa Alexander

Chair Robertiena Fletcher called the Board of Human Services' meeting to order at 3:42 p.m. on May 16, 2018.

APPROVAL OF MINUTES

A motion was presented by Frank Auman and seconded by David Barbee that the minutes of the February 14, 2018 board meeting be approved. There being no further discussion, the motion passed unanimously.

ELECTION OF OFFICERS

The Nominating Committee submitted the following nominees to serve as Officers of the Board of Human Services to commence serving a two-year term on July 1, 2018.

- 1. For Chair: Robertiena Fletcher
- 2. For Vice-Chair: Frank Auman
- 3. For Secretary: Monica Walters

Having heard the Slate of Officers submitted by the Nominating Committee, the floor was opened for any additional names to be offered for the open positions of Chair, Vice-Chair, and Secretary. There being no further nominations, nominations for the officer positions of the Board of Human Services were closed.

A motion was presented by David Barbee and seconded by Randall Smith that the submitted Slate of Officers, Robertiena Fletcher as Chair; Frank Auman as Vice Chair; and Monica Walters, as Secretary, be elected to serve as Officers of the Board of Human Services to commence serving a two-year term on July 1, 2018. There being no further discussion, the motion passed unanimously.

ACTION ITEMS

- A motion was presented by Scott Johnson and seconded by Judy Brownell to approve the proposed amendment to Chapter 290-7-1-.05 (d) (2), of the Rules of the Georgia Department of Human Services related to Recovery and Administration of Child Support, Fees and Collection Procedures as presented to the public by notice dated March 1, 2018, certified by the Commissioner, and filed with the Secretary of State as provided by law. There being no further discussion, the motion passed unanimously.
- 2. A motion was presented by David Barbee and seconded by Frank Auman that proposed amendments to Chapter 290-7-1 of the Rules of the Georgia Department of Human Services related to Recovery and Administration of Child Support, as presented to the Board on May 16, 2018, be approved for initial release for public comment for the period of June 1, 2018, through June 30, 2018;

That a public hearing be held on July 11, 2018, in the Board Room on the 29th floor of 2 Peachtree Street, NW, Atlanta, Georgia;

And, based upon any oral or written comments received, that the Board will consider the proposed rules for final adoption at its regularly scheduled meeting on August 22, 2018. There being no further discussion, the motion passed unanimously.

3. A motion was presented by Frank Auman and seconded by Randall Smith that the Bond Resolution of the Board of Human Services, as presented on May 16, 2018, be approved. There being no further discussion, the motion passed unanimously.

COMMISSIONER'S REPORT

Commissioner Crittenden began the Commissioner's Report with the announcement that the month of May is both National Foster Care Month and Older Americans Month. Themes for this year are *It's All Relative* and *Engage at Every Age* respectively. Board Members were provided with pens to commemorate the celebrations. She stated that both are poised to be exciting events.

The Commissioner reported that tremendous work is being done around the Agency. The Department of Human Services (DHS) is in the midst of Year Four of the Strategic Goals and the team is powering ahead. In the Division of Child Support Services' (DCSS), Fatherhood Celebrations have been a continued success averaging about 300 participants per event. This initiative provides workshops about the Fatherhood Program, an onsite job fair and an opportunity for familial bonding. The Commissioner stated that the next celebration will be hosted in the fall. Additionally, she advised that the Georgia Alzheimer's Project is underway and the project's Annual Report will be available in June 2018.

The Commissioner noted that impressive work is also being done in the City of Atlanta. She shared that she recently attended the Opportunity Youth event that was hosted at the Georgia World Conference Center. The event drew 4,000 participants. The Commissioner added that the conference went extremely well.

The Commissioner reported that Annual Staff Conferences are in full swing at DHS. The Office of Human Resources (OHR), DCSS, and the Division of Aging Services (DAS) have had productive conferences.

DHS has a great deal to celebrate. The Commissioner proudly shared that there are a number of exciting achievements to report among staff throughout DHS.

Commissioner Crittenden announced that Ashley Fielding Cooper has rejoined DHS and is serving as Deputy Commissioner and Chief External Affairs Officer. The Commissioner advised that in this role Deputy Commissioner Cooper will supervise the Offices of Legislative Affairs and Outreach, Communications, Strategic Planning, and Enterprise Development.

The Commissioner extended congratulations to Chief Information Officer Venkat Krishnan and the Georgia Gateway team who recently received a 2018 StateScoop 50 Award in the category of State IT Innovation of the Year.

The Commissioner stated that during State Employee Recognition Week the Rookie of the Year Awards were announced. Commissioner Crittenden recognized Alister Ferguson, Kailyn Maloney, Jasmine Polly, who were all named Rookies of the Year.

The Commissioner announced that DCSS Director Tanguler Gray has been elected to serve as President-Elect of the Child Support Enforcement Agency (NCSEA) Board of Directors and Executive Committee. Director Gray currently serves as Secretary of the NCSEA Board. The Commissioner reported that Director Gray and Chief of Staff and Chief Financial Officer Gerlda Hines are currently away attending the 2018 conference.

The Commissioner also announced that Carleton Coleman, DAS Public Guardianship Office (PGO) Section Manager, has received a distinguished award from Georgia Gerontology Society (GGS) to mark his many years of service. Additionally, DAS employees, Victoria Helmly and James Morehead have been elected to serve on the GGS Board. The Commissioner added that Gwyneth Johnson, DAS Livable Communities Section Manager, has been recognized by Georgia State University's gerontology community for her commitment to the field of aging. The Commissioner further shared that the Aging and Disability Resource Connection (ADRC) Health Communities Summit took place from May 16, 2018 through May 18, 2018 in Decatur, Georgia. She exclaimed that great work is being done in the Aging community.

The Commissioner introduced an innovative new human resources process being implemented by DHS — HR Pass. Commissioner Crittenden thanked Ann Burris, Assistant Deputy Commissioner of Human Resources, and her team for the successful implementation of HR PASS, an automated workflow system. The Commissioner stated that DHS is the largest State agency in Georgia with over 9,500 employees and HR Pass will aid significantly in moving DHS from a paper process to an electronic system.

Commissioner Crittenden announced that Kristyn Cherry, Special Assistant to the Commissioner, will be leaving the Department in August to attend graduate school at the University of Pennsylvania. The Commissioner thanked Ms. Cherry for her service and expressed her well wishes. The Commissioner also recognized Fellow Déshané Velasquez who recently earned her Master's Degree from Georgia State University and will now be working for the Office of Planning and Budget.

Commissioner Crittenden stated that the November 2018 Board meeting may be extended to two days and include a session on Board Training.

This concluded the Commissioner's report.

CLOSING COMMENTS

Chair Fletcher echoed the Commissioner's sentiments and thanked all DHS employees for the work that they do daily. She declared that DHS is "on the move." Chair Fletcher expressed special congratulations to Special Assistant Cherry, on her impending achievements and expressed the Board's appreciation for all of the work that Ms. Cherry does to keep the Board going.

Board Member Scott Johnson encouraged Board Members to continue to support the children in the custody of the DHS Division of Family and Children Services. He added that it is an inspiring experience to see these young individuals reach their goals and graduate from high school. Commissioner Crittenden echoed this encouragement and recalled the wonderful message delivered by Wendy Raquel Thomas to graduating students last year.

There being no further business, the meeting was adjourned at 4:13 p.m.

THE NEXT MEETING

The next meeting of the Board of Human Services is scheduled for Wednesday, August 22, 2018 at 2 Peachtree Street NW in Atlanta, Georgia.

Respectfully submitted,

Monica Walters, Secretary

APPROVED:

Robertiena Fletcher, Chair