

Annual Program Report

2017/2018

Mission:

To support Georgia's families by providing opportunities for empowerment, learning and community impact to youth.

The Department of Human Services (DHS) Youth Empowerment Series (YES) is a leadership development program designed to develop a generation of young people who are engaged in the needs of their communities, and equipped to educate and recruit others to improve the lives of vulnerable Georgians. This initiative engages Georgia high school students in a variety of workshops, on subjects like goal-setting, public policy and community service. The program is designed to provide youth with a platform to offer their insight on issues, develop leadership and workforce skills, and equip them with a blueprint to implement change in their communities. The students also gain exposure to careers in social work and public service. Through this program, young people can better understand the importance of community impact in building stronger families for a stronger Georgia.

Vision:

Transforming Georgia families by empowering youth to be tomorrow's leaders, today.

History

YES was launched in 2016 with 51 student participants as a way for students to get involved with the Department of Human Services. In 2017-2018, 112 high schoolers from all regions of the state were selected to participate in regional cohorts, which met four times throughout the year. The one-day workshops, or "meetups," were designed to be fun and engaging and included discussion topics such as intergenerational connectivity, communication skills, higher education, child welfare and more. During the meetups, participants were encouraged to work collaboratively in brainstorming solutions to human service issues.

Numbers

Applicants

200

102

Accepted

112

51

Counties Represented

35

28

2017-2018 2016-2017

Goals

The Blueprint

YES is a community-centered program that empowers young people to be the authors of a "Blueprint for Change" in their communities and in the state.

Input on Issues

YES values youth input on the services DHS provides to Georgia families. The program encourages youth to recognize the importance of their opinion and civic participation.

Leadership

YES champions leadership development through workshops, networking and mentoring in order to grow a generation of young trailblazers.

Workforce Development

YES focuses on practical, personal and professional development through events like career panels, and introduces participants to careers in social services.

Awareness

YES exposes participants to the work of the Department's three divisions and increases participants' awareness of the needs of the vulnerable Georgians we serve.

YES Participant Reflection

"This is a great program to get youth involved in their community while having fun with their peers."

Curriculum

This year's program covered many topics presented by subject matter experts, DHS senior leadership and various community partners.

Workforce Development

Several DHS employees spoke with YES participants throughout the year about the significance of protecting Georgia's vulnerable children, families and seniors. Panel discussions with field staff provided further exposure to careers in social services. Representatives from the Division of Aging Services discussed the threats of abuse, neglect, food insecurity, financial exploitation and facing Georgia's seniors and disabled adults. Speakers from the Division of Child Support Services explained the process of collecting child support, as well as the Fatherhood and Parental Accountability Court Outreach programs. Representatives from the Division of Family and Children Services discussed the steps taken to protect vulnerable children facing abuse and neglect, such as foster care, adoptions, and family support services like Medicaid and Temporary Assistance for Needy Families.

Senior Hunger

YES participants broke out into discussion groups to understand and define vulnerability threats facing the growing senior population. Specifically, students held thoughtful conversations on senior hunger, food insecurity and mobility. These topics inspired students to brainstorm ways to connect with seniors and raise awareness to combat issues affecting seniors.

Abuse Neglect & Exploitation

Staff from the Division of Aging Services (DAS) Forensic Special Investigations Unit (FSIU) trained students on how to recognize signs of abuse, neglect or exploitation of at-risk adults. Participants engaged in an interactive presentation geared toward a greater understanding of vulnerabilities facing at-risk adults and collaborated to create commercial skits that focused on crime prevention.

State of Hope / Child Welfare

Students discussed the intricacies of child welfare and foster care with several Division of Family and Children Services staff. Participants learned about DFCS' new initiative, the State of Hope. State of Hope (SOH) is an intentional and creative initiative aimed to engage a broad base of community stakeholders in order to transform the lives of Georgia's most vulnerable residents. It is a shift in thinking for the system that serves families, taking reactive policies and programs and reshaping them into proactive efforts designed in partnership with families and communities. They also engaged in dialogue about how young people can be empowered to work with DHS to better serve those who have contact with the system.

Curriculum (cont.)

Higher Education

Representatives from the Georgia Student Finance Commission discussed with participants the economic and civic value of college, and the intrinsic personal value that comes from a college degree. They also discussed financial aid sources, including scholarships, grants, work-study opportunities and loans.

Technological Innovation

Participants discussed the key relationship between technology and human services. Students also learned about the Division of Child Support Services (DCSS) mobile application, and how the tool more efficiently serves constituents. Participants even brainstormed ways to better advertise this outreach tool, creating commercial pitches to DCSS customers.

YES Participant Reflection

"Through this program, I recognized my potential to be a catalyst for change in my community, and was given resources to obtain that change."

Highlights

Community Service

Each year, YES integrates a community service component into the program, as a way for youth to think about how to tangibly meet the needs of those in their communities. This year's YES participants collected personal items such as toiletries and school supplies for foster care youth in areas like Fulton, Appling, Bibb, and Jeff Davis counties. Local child support offices received small toy sets, games and school supplies to make waiting rooms a more child-friendly environment. Household and personal items were delivered to older adults across the state, such as those at the Leroy Rogers Senior Center in Tifton and the Macon City Senior Center. Students leveraged their peers and community partners to collect and donate thousands of items to many constituents across our three divisions.

Action Plans

Throughout the year, participants worked together on plans that addressed issues they felt passionately about. Several youth presented their action plan at the last meeting of the year to their peers, their families and DHS leadership. Topics included senior hunger, benefits trafficking, higher education, public policy, child welfare, foster care and literacy rates and technological innovation. This project is meant to build team morale, highlight strengths of each member, employ critical thinking and encourage young people to participate in their communities.

YES Participant Reflection

"YES was a great group for me to be apart of as I learned how to have a more empowering voice in my community."

Outcomes

On the end of year program evaluation, participants were asked to provide feedback on their experience with YES. The results below summarize respondents answers.

Participants felt empowered

to make a change. **94%** of participants agreed that they felt more empowered to be change agents in their communities. **100%** agreed that their voices and opinions were valued during the program.

Students became better leaders.

84% of participants agreed that they improved their leadership skills and emerged as better leaders at the end of the program.

Overall, youth were highly satisfied

with the program. **94%** of participants said they would recommend the program to other high schoolers in Georgia.

Participants gained knowledge

and awareness of important social services and human services issues.

100% of participants agreed that they were more knowledgeable about DHS than when the program first began. 84% agreed that they are more aware of the issues that affect Georgia's vulnerable residents and are more equip to help those in need.

Participants left the program feeling

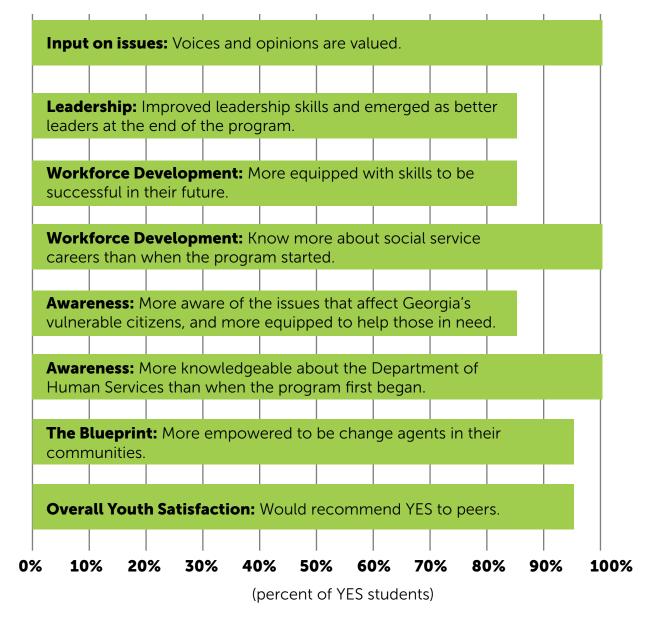
84% of participants agreed they are more equipped with skills to be successful in their future. **100%** agreed that they know more about social services careers than when the program started.

YES Participant Reflection

"Through this program, I recognized my potential to be a catalyst for change in my community, and was given resources to obtain that change."

Program impact

YES conducted several youth surveys to measure overall performance of the program. The listed outcomes summarize those surveys and directly relate to the five goals detailed at the beginning of this report.



YES Participant Reflection

"YES has helped me explore more career options."

YES participants

2017-2018

Middle Georgia

Aman Boricha-Masand JaiLiaunna Brooks La'kamren Bryant Janiya Burch Ethan Choi Aliyah Durham Carmen Exum JaNiya Gibson Bethany Jackson Cierra James Solomon Jefferson Chamarley King To'Morrius Lester Dianna Lopez **Justin Lucas** Arrionna March Adriana Rivera Sharif Robbins-Brinson Kennedy Ross Tamarah Saunders-Givens Gordon Smith Djuana Walters Erica Walters Jourdan Watson Aniyah Williams Jaden Wilson

Metro Atlanta

Michael Ani Kennedy Bouie Ana Colombo Semyra Edu Raheem Forbes **Tivon Forbes** Justin Goddard DaShelle Hall Isiah Hill Candace Hill India Jackson Camryn Johnson Kalekidane Kassahun Robert King Kayla McGee Mya Millines Angelina Ochoa Chloe Pappa Kendall Raines Shyann Richard Ethan Rotnem **Del Sanders** Janiya Thomas Bintou Tunkara Emery Wahlen Farrah-Nicole Walker

Jayla White

South Georgia

Travious Acree
Haley Alexander
Savannah Anderson
Tomyia Blackshear
Brandon Booker
Shelise Byrd
Zykia Ewings
Felicity Graham
Roderick Paige
Drew Parker
Sydney Pridgon
Andrea Sigler
Atlantis Taylor
Marissa Tiamfook
Trynity Tucker

YES participants

2017-2018

YES Alumni Board

Jazzmyne Ashworth
Nya Bennett
Elijah Brumfield
SeMya Buckley
Elijah Clemmons
Kieran Ferguson
Trajona Floyd
Edward Freeman
Jasmine Freeman
Daksha Jadhav
Antonia Kopp
Brannon Krause
Carmen Mitchell
Tyne Pile
Landon Wade

North Georgia

Chelsea Afful Camryn Bierria Patrick Bishop Christopher Borders-Hill Chandler Davis Elizabeth Dunn Rebekah Glover Jade Good Lee Dhivyashri Gunasekaran Savannah Jenkins Xavier Lanier Randi Lawings Sanaye Lewis Nautica O'Neill Sydney Pero Wendy Qiu David Qiu Denae Rivera Kyra Robinson Anuhya Tadepalli Alisia Taylor Alycia Triplett Corey Williams

Coastal Georgia

Zy'Quez Dukes Semaj Goethie Alexia Harris Zamir Hayes Briana Jackson Jansen Killian Jeremiah Lewis Maria Manabat Leo Mendez Carlie Morgan Rose Moss Chase Musselman Jacob Myers Nicole Riggs Jalen Rooks Anesia Sims Quinesha Snell Brettlan Stateman Rachel Thigpen Eric Vann

Special thanks

We extend our sincere appreciation to our volunteers, guest speakers, senior and executive leadership, alumni board members, parents, grandparents and guardians without whom our program would not be possible.

Volunteers:

Kelly Allen
Mary Booker
Brooke Brown
Rebecca Brown
Suzanne Bryant
Eve Burgman
Carmen Callaway
Monica Cameron
Annie Clark
Sharon Daniels
Victoria Ellison

Beverly Foster
Porsche Giboney
Sekina Gober
Kimberly Graham
Melissa Gray
Katika Hambrick
Angie Hill
Willie Mae Holt
Sarah Hurst
Janedra Jackson
Maria Jimerson
Alice Johnson

Crystal Johnson
Vickie Jackson
Melinda Mathis
Thornesia McCollough
Myia Miller
Dalesk Monroe
Meaghan Munoz-Dickson
Dajari Patterson
Renee Pearsey
Natacha Pittman

Alisha Ponds

Angie Saturday

Krystal Sharpe Rebecca Shirley Shawntae Thornton Chiquita Turner Nickie Turner Yolanda Virden Beverly West Wendy Wilson Meredith Yancey

Guest Speakers:

Sylvana Barfield (DFCS)
Rebecca Brown (GSFC)
Sally Bernard (DFCS)
Nekeidra Brooks (DFCS)
Niki Counselman (DFCS)
Sonya Carlisle (DFCS)
Monica Cameron (DCSS)
Atua Emu (GSFC)
Linsday Greenwald (DAS)
Cynthia Haley Dunn (DAS)
Mary Hart (DCSS)

Hope Hodges (DCSS) Rhonda Hopkins (DAS) Pamela Hurst (DHS) Hal Wilkinson (GSFC) Vickie Jackson (DFCS) Kim Jackson-Allen (DHS) Rhonda John (DAS) Gwenyth Johnson (DAS) Melinda Mathis (DCSS) Brittany Matthews (DFCS) Kevin McGee (DHS)

Melanie McNeil (DAS) Luriah Mussington (DFCS) Ishmael Rouse (DFCS) Lisa Sexton (DFCS) Wendy Shipp (DFCS) Robert Slater (DCSS) Candace Smith (DFCS) R. Demetrius Taylor (DHS) Yolanda Virden (DCSS) Trish White (DAS) Gloria Wiggins (DAS)

Executive and Senior Leadership:

Robyn A. Crittenden, Commissioner (DHS)
Gerlda B. Hines, Chief of Staff and Chief Financial Officer
Tonya C. Curry, Deputy Commissioner and General Counsel
Ashley Fielding Cooper, Deputy Commissioner and Chief External Affairs Officer
Abby Cox, Director (DAS)
Tanguler Grey, Director (DCSS)
Tom Rawlings, Interim Director (DFCS)