



**Tom C. Rawlings**  
Director



# Coronavirus Updates

- **Teleworking**
  - Self-service options for constituents
  - Accommodations for special populations
  - Exploring continued telework for most staff
- **OFI processes record numbers of benefit apps**
  - Pandemic SNAP issuances
  - P-EBT in the works
- **Personal Protective Equipment**
  - Issued to frontline staff
  - Ordered for constituents
- **COVID-19 & Child Welfare**
  - Promoting child abuse prevention
  - Resources for mandated reporters
  - Special guidelines for field staff