



Georgia Department of Human Services

DHS Fatherhood Program

DHS Board Meeting 5/17/17

Tanguler Gray

Child Support Director

DHS Vision, Mission, and Core Values

Vision

Stronger Families for a Stronger Georgia.

Mission

Strengthen Georgia by providing Individuals and Families access to services that promote self-sufficiency, independence, and protect Georgia's vulnerable children and adults.

Core Values

- Provide access to resources that offer support and empower Georgians and their families.
- Deliver services professionally and treat all clients with dignity and respect.
- Manage business operations effectively and efficiently by aligning resources across the agency.
- Promote accountability, transparency and quality in all services we deliver and programs we administer.
- Develop our employees at all levels of the agency.



DCSS Vision, Mission, and Core Values

DCSS Mission is to Enhance the Well-Being of Children by:

- Locating noncustodial parents
- Establishing paternity
- Establishing, enforcing and modifying support obligations (financial and medical)
- Collecting and distributing support payments

Georgia's Vision is to be:

- Ranked in the top 10 states nationally for current child support collections
- Recognized nationally as a trendsetter for best practices
- Best managed division in the state of Georgia
- Division of choice for employment and outreach partnerships

DCSS is Governed by these Values:

- Put children first
- Children need both parents
- Customer interaction is an opportunity
- Employees are valuable resources



Child Support Program Data

Program 1	Child Support
Description	DCSS is responsible for the statewide administration of the child support enforcement program under the provisions of Title IV-D of the Social Security Act (42 U.S.C. 651 - 669).
Performance indicators	FFY16 - 5 Federal Performance Measures: Paternity establishment – Statewide PEP 90.82%, IV-D PEP 103.3% Order establishment – 89.36% Current support paid – 61.25% Arrears support paid – 65.56% Undistributed collections – 0.45%
Total offices	58 excluding state or region offices
Total staff	State staff = 1,002 DA contract staff = 152
Total caseload	411,151
Total budget	\$108,462,059
% State funds	27% = \$28,819,045
% Federal funds	70% = \$76,405,754
% Other funds	3% = \$3,237,260
Program Legislative Authority	
State Authority / Reference	Official Code of Georgia Annotated, Titles 9 and 19 and Departmental Rules, DHS Rules at 290-7-1.
Federal Authority / Reference	Code of Federal Regulations, Title 45, Parts 300-399



Child Support Services



Intake
Walk-ins
Mail
Portal
Referrals

Locate
Automated interfaces
and Manual searches

Paternity Establishment
Paternity testing

Financial
Centralized payment processing by the Family
Support Registry (FSR)

Enforcement
Administrative and Judicial actions
Collect delinquent payments (drivers license
suspension, passport denial, tax intercept, lottery
winning intercept) etc.

Review & Modification
Administrative and/or Judicial review of orders
36 months old or older
possible modification of support amount

Court Order Establishment
Financial Support, Medical Support
Process service (*Sherriff or private
process server*)

Outreach Programs
DCSS partnered with other government and
community agencies to develop a comprehensive
network of services.



Fatherhood Services Provided

- GED classes
- Short-term training
- Job placement, resume writing, and volunteer opportunities
- Federal bonding
- Referrals for legitimization, access and visitation
- Release of suspended drivers license
- 411,151 cases statewide
- 56,989 of those cases paid \$0 on current support as of 3/31/17
- Over 5,000 participants with 9,000 cases
- NCP engagement



Outreach Events



FATHERHOOD
a celebration
MACON

FOOD | LIVE ENTERTAINMENT | BOUNCE HOUSE
FACE PAINTING | GIVEAWAYS | JOB FAIR

Join us for a day of family friendly fun to celebrate the role fathers play in their children's lives!

Bring this flyer to the event to enter to win prizes and giveaways!

APRIL 22 | 10AM - 2PM
Tubman Museum
310 Cherry Street
Macon, GA 31201

1. Make customer aware of services
2. Provide venue to father's to participate in fun-filled activities with the children
3. Change imagine in the community



Georgia Department of Human Services

Stronger Families For A Stronger Georgia

- Goal - to celebrate men and the role that fathers play in a child's life
- Free and open to the public
- A fun day out for fathers with children
- Bounce house, free food, giveaway items, live entertainment, job fair and other kid-friendly activities



Questions?

Tanguler Gray, Director
Georgia Department of Human Services
Georgia Division of Child Support Services
Office phone: 404.463.0992
Email: tanguler.gray@dhs.ga.gov

