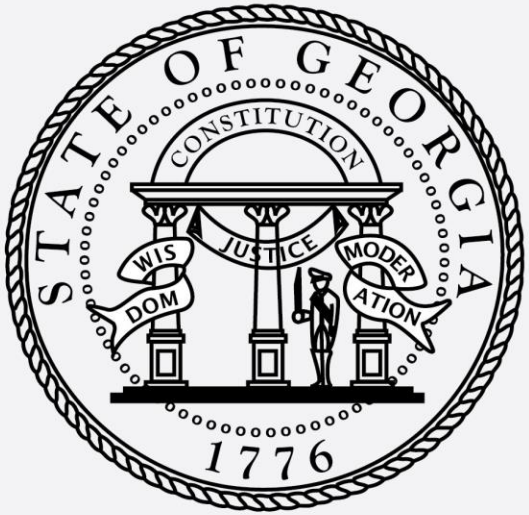

Georgia Division of Family & Children Services

Bobby D. Cagle, Director

Deputy Division Director

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Office of Project Management

SAFE HARBOR – PANIC BUTTON (OVERVIEW)

Safe Harbor is a notification, reporting, locating, and safety system.

This system provides the Division of Family and Children Services caseworkers with:

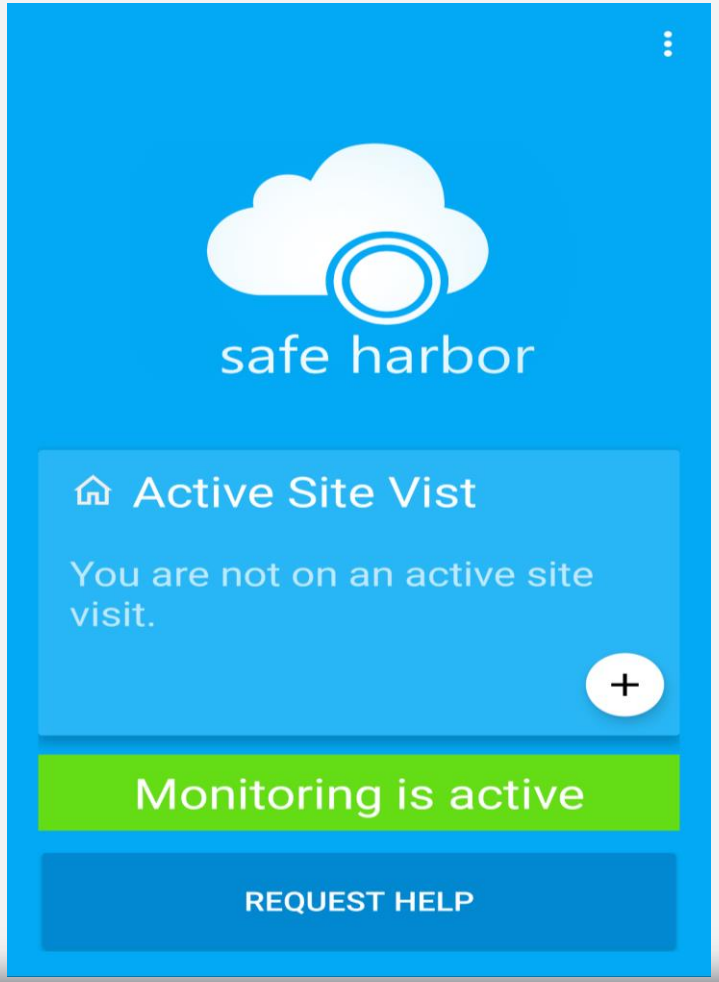
- Ability to Immediate notify Centralized Intake Call Center (CICC) and those on their contact list if there is an emergency situation.
- Capability to silently send alerts without escalating a potentially violent situation.

SAFE HARBOR – PANIC BUTTON (PANIC BUTTON INFO.)

- **Size:** 1.3 inches (32 mm) diameter, 0.4 inches (10 mm) thickness
- **Weight:** 0.3 ounces or 8 grams
- **Environment:** Waterproof up to 3.3 feet (1 meter) for 30 minutes
- **Battery Life:** Up to one year depending on use
- **Battery Type:** Pre-inserted and replaceable CR2032 battery (commonly available)
- **Range:** Bluetooth 4.0 technology allows for a range of up to 75 feet indoors and up to 300 feet outdoors between the V.ALRT and smartphone

Safe Harbor Android APP

1. Panic Button pairs via Bluetooth with Android Galaxy S7
2. Option to utilize Panic Button Feature via app
3. Can cancel mistaken Panic Button call via app
4. S7 Phone reaction when Panic Button is pressed
5. Active Site Visit Field integration with Google Navigation allows Case Worker to enter a site visit location for monitoring purposes as well as GPS navigation



Panic Button Demo
When the Panic Button is Activated

Panic Button is Pressed

- In case of emergency Panic Button is pressed

CICC is notified via Contact Solutions/ NexxPhase

- CICC agent is notified within 3-6 seconds that button is pushed
- CICC will follow protocols in contacting 911 and Supervisor
- CICC will remain with action until situation is resolved

Supervisor is notified of incident via Safe Harbor Desktop System

- Safe Harbor Desktop System reacts to Panic Button press within 3-6 seconds

Questions?