

GEORGIA DEPARTMENT OF HUMAN SERVICES



Stronger Families for a Stronger Georgia

Robyn A. Crittenden, Commissioner

QUICK REFERENCE GUIDE

DEPARTMENT OF HUMAN SERVICES

GENERAL INFORMATION 1-844-694-2347 (1-844-MYGADHS)

Statewide toll-free number for customers who need assistance from the Division of Child Support Services, Division of Aging Services or the Office of Inspector General.

AGING SERVICES 1-866-552-4464

Statewide toll-free number serving older adults and individuals of all ages with disabilities for information and to make reports of abuse, neglect and exploitation of adults. Callers may leave messages 24 hours/day.

DHS CONSTITUENT SERVICES 404-651-6316

For information, questions and complaints regarding Aging Services, Child Support Services and DHS enterprise functions.
Email: CustomerServiceDHS@dhs.ga.gov

DIVISION OF FAMILY AND CHILDREN SERVICES

OFFICE OF FAMILY INDEPENDENCE (OFI) 1-877-423-4746

Statewide toll-free number for Supplemental Nutrition Assistance Program (SNAP/Food Stamps), Medicaid, TANF, or Child Care and general inquiries. OFI Only: Self service available 24 hours/day. Agents are available Monday - Friday 7:30 a.m. - 2 p.m.

CHILD WELFARE

Child Protective Services (CPS) 1-855-422-4453

Statewide toll-free number for all reports of child abuse and neglect, 24 hours/day.
Email: CPSIntake@dhs.ga.gov

Adoptions & Foster Care 1-877-210-KIDS (5437)

For information, visit <http://itsmyturnnow.dhs.ga.gov> or call.
Hotline hours are Monday - Friday: 8 a.m. - 10 p.m.,
Saturday: 10 a.m. - 11 p.m.

DFCS COMMUNICATIONS GROUP 404-657-3433

For information, questions and complaints regarding OFI Programs & Child Welfare.
Email: Customer_Services_DFCS@dhs.ga.gov

All hours of operation are Monday - Friday, 8 a.m. - 5 p.m., unless otherwise noted.