

Integrated Eligibility System

An Approach to replace the SUCCESS System

Presenter: Venkat R Krishnan

Presentation to: DHS Board

Date: March 21, 2012



Vision, Mission and Core Values

Vision

Stronger Families for a Stronger Georgia.

Mission

Strengthen Georgia by providing Individuals and Families access to services that promote self-sufficiency, independence, and protect Georgia's vulnerable children and adults.

Core Values

- **Provide access to resources that offer support and empower Georgians and their families.**
- **Deliver services professionally and treat all clients with dignity and respect. Manage business operations effectively and efficiently by aligning resources across the agency.**
- **Promote accountability, transparency and quality in all services we deliver and programs we administer.**
- **Develop our employees at all levels of the agency.**

AGENDA

- Background
- Activities to Date
- Governance Structure
- Milestones
- Next Steps
- Questions

Background

- The Patient Protection and Affordable Care Act (PPACA) was signed into law by the President on March 23rd, 2010
- Medicaid Eligibility is expanded to include all individuals and families with incomes up to 133% of the federal poverty level (FPL) along with a simplified Children's Health Insurance Program (CHIP) enrollment process
- This expanded Medicaid eligibility population including adults without dependent children will be eligible on January 01, 2014
- Potential new Georgia Medicaid Recipients with the eligibility expansion are estimated between 600,000 to 900,000 citizens

Background

- Center for Medicaid Systems (CMS), the federal arm that governs Medicaid and CHIP programs has issued a directive that all costs pertaining to automation that
 - Supports the eligibility determination for the expanded population and
 - Provides for a more efficient method for determining Medicaid benefits to eligible citizenswill be reimbursed by the Federal Agency at 90/10
- Such automation must be fully implemented by 12/31/2015
- A tri-agency memorandum issued in August 2011 further provides an exception that allows Federally-funded human services programs to benefit from investments in the design and development of State eligibility-determination systems for State-operated Exchanges, Medicaid and the Children's Health Insurance Program (CHIP).

Current Status

- DHS and DCH along with other agencies who may benefit with this funding have formed a Governance Committee to strategize the SUCCESS replacement project
- It is currently referred to as the Integrated Eligibility System (IES)
- The intent is to leverage the funding and build a system that
 - Utilizes the latest technology to determine Eligibility
 - Determines Eligibility to the Expanded Population and other Medicaid Programs
 - Expands the citizen centric self service models
 - Leverages investments already made in components like Data Warehouse and Document Imaging
 - Replaces the SUCCESS system by bringing in TANF and SNAP (Food Stamps) determination into the new system
 - Leverages new tools implemented to determine eligibility for other programs like WIC and Child Care

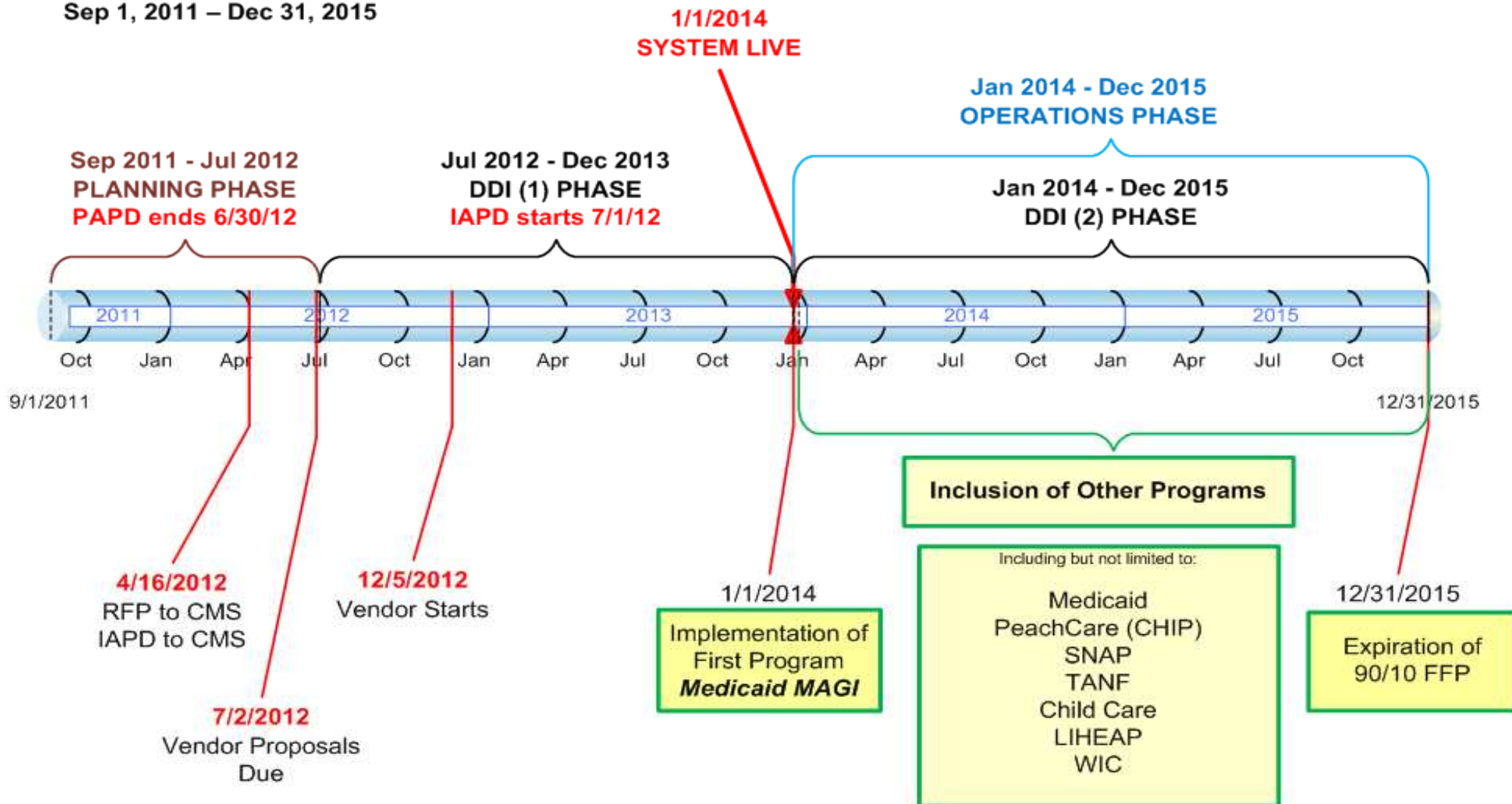
Current Status

- In December 2011, a Request for Qualified Contractors (RFQC) was issued
 - Vendors who have successfully built similar systems across the country qualified through this process to receive the final RFP
 - 5 vendors qualified through this Stage
- An IV&V Vendor has also been selected in January 2012 who will provide an independent view on project progress to all stakeholders including the Governor's Office
- This project has been identified to be a candidate to the Governor's Office Critical Projects Review Panel
- Joint teams from DCH and DHS have been working on the RFP tirelessly
- At this time the RFP is about 75% completed.

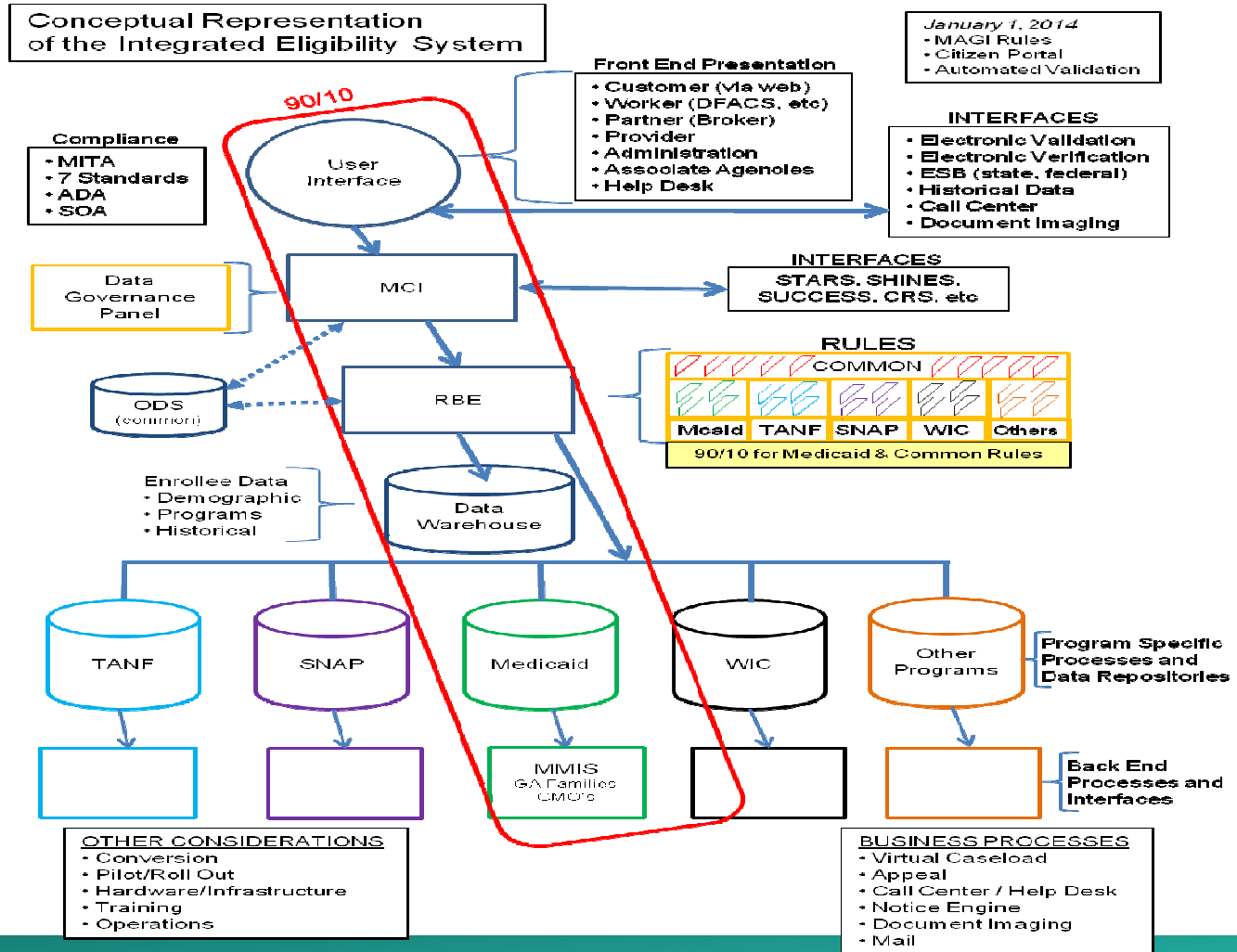
PROJECT SCHEDULE

Integrated Eligibility System Timeline

Sep 1, 2011 – Dec 31, 2015



Appendix - What is paid at 90/10?



Questions?